

End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Manager Version 5.1

EOL6500 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Communications Manager Version 5.1. The last day to order the affected product(s) is February 13, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Cisco Unified Communications Manager is the call-processing component of the Cisco Unified Communications System. Cisco Unified Communications Manager extends enterprise telephony features and capabilities to IP phones, media-processing devices, voice-over-IP (VoIP) gateways, mobile devices, and multimedia applications. Customers on platform Version 5.1 or earlier may upgrade to Version 6.1 (or later), which introduces a set of new features and increases performance. The features deliver the high-end call processing that enables benefits such as cost savings, productivity, improved collaboration, and process transformation that organizations have come to expect of Cisco Unified Communications Manager.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Communications Manager Version 5.1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	August 15, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 13, 2009
Last Ship Date: HW, App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 14, 2009
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 13, 2010
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	February 13, 2010
End of New Service Attachment Date: HW, App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 13, 2010
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	May 11, 2013
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	May 12, 2011
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2014
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 29, 2012

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CALLMANAGER-5.1	Top Level Part Number Used In Ordering Tool	UNIFIED-CM-6.1	Top Level Part For Unified Communications Manager 6.1	--
CM5.0-5.1-U-K9=	SW Upgrade CM 5.0 to 5.1	There is currently no replacement product available for this product.		
CM5.1-K9-380G4	SW Only, Unified CMgr 5.1 HP DL380-G4 /1CPU or 7835-H1	CM6.1-K9-380G4	SW Only, Unified CM 6.1 For HP DL380-G4 /1CPU or 7835-H1	--
CM5.1-K9-380G4D	SW Only, Unified CMgr 5.1 HP DL380-G4 /2CPU or 7845-H1	CM6.1-K9-380G4D	SW Only, Unified CM 6.1 For HP DL380-G4 /2CPU or 7845-H1	--
CM5.1-K9-380G5	SW Only, CallMgr 5.1 For HP DL380-G5 /1CPU or 7835-H2	CM6.1-K9-380G5	SW Only, Unified CM 6.1 For HP DL380-G5 /1CPU or 7835-H2	--
CM5.1-K9-380G5D	SW Only, CallMgr 5.1 For HP DL380-G5 /2CPU or 7845-H2	CM6.1-K9-380G5D	SW Only, Unified CM 6.1 For HP DL380-G5 /2CPU or 7845-H2	--
CM5.1-K9-DL320G4	SW Only, Unified CMgr 5.1 For HP DL320-G4 or 7825-H2	CM6.1-K9-DL320G4	SW Only, Unified CM 6.1 For HP DL320-G4 or 7825-H2	--
CM5.1-K9-DL320G5	SW Only, Unified CM 5.1 For DL 320-G5 or 7825-H3	CM6.1-K9-DL320G5	SW Only, Unified CM 6.1 For DL 320-G5 or 7825-H3	--
CM5.1-K9-LAB	SW Unified CM 5.1 Appliance, 100 DLUs, Lab System Only	CM6.1-K9-LAB	SW Unified CM 6.1 Appliance, 100 DLUs, Lab System Only	--
CM5.1-K9-MIG0=	SW CallMgr 5.1 Same Server Class Migration	CM6.1-K9-MIG0=	SW Unified CM 6.1 Same Server Class Migration	--
CM5.1-K9-MIG10=	SW CallMgr 5.1 Migration 7835 to 7845	CM6.1-K9-MIG10=	SW Unified CM 6.1 Migration 7835 to 7845	--
CM5.1-K9-MIG1=	SW CallMgr 5.1 Migration 7815SE to 7815	CM6.1-K9-MIG1=	SW Unified CM 6.1 Migration 7815SE to 781X	--
CM5.1-K9-MIG2=	SW CallMgr 5.1 Migration 7815SE to 7825	CM6.1-K9-MIG2=	SW Unified CM 6.1 Migration 7815SE to 7825	--
CM5.1-K9-MIG3=	SW CallMgr 5.1 Migration 7815SE to 7835	CM6.1-K9-MIG3=	SW Unified CM 6.1 Migration 7815SE to 7835	--
CM5.1-K9-MIG4=	SW CallMgr 5.1 Migration 7815SE to 7845	CM6.1-K9-MIG4=	SW Unified CM 6.1 Migration 7815SE to 7845	--
CM5.1-K9-MIG5=	SW CallMgr 5.1 Migration 7815 to 7825	CM6.1-K9-MIG5=	SW Unified CM 6.1 Migration 781X to 7825	--
CM5.1-K9-MIG6=	SW CallMgr 5.1 Migration 7815 to 7835	CM6.1-K9-MIG6=	SW Unified CM 6.1 Migration 781X to 7835	--
CM5.1-K9-MIG7=	SW CallMgr 5.1 Migration 7815 to 7845	CM6.1-K9-MIG7=	SW Unified CM 6.1 Migration 781X to 7845	--
CM5.1-K9-MIG8=	SW CallMgr 5.1 Migration 7825 to 7835	CM6.1-K9-MIG8=	SW Unified CM 6.1 Migration 7825 to 7835	--
CM5.1-K9-MIG9=	SW CallMgr 5.1 Migration 7825 to 7845	CM6.1-K9-MIG9=	SW Unified CM 6.1 Migration 7825 to 7845	--
CM5.1-K9-NFR	SW CallMgr 5.1 Appliance Not For Resale	CM6.1-K9-NFR	SW Unified CM 6.1 Appliance Not For Resale	--
CM5.1-K9-PE2950D	SW Only, Unified CallMgr 5.1 For Dell PE2950 /2CPU	There is currently no replacement product available for this product.		
CM5.1-K9-SIS	CM5.1 Slip Into SIP-IPCC	There is currently no replacement product available for this product.		
CM5.1-K9-SLI	CM5.1 Slip Into SIP-IPCC	There is currently no replacement product available for this product.		

CM5.1-K9-SLI=	Slip Into SIP Upgrade for CM 5.1	There is currently no replacement product available for this product.		
CM5.1-K9-SUP=	SW Upgrade CM 4.1 to 5.1 for SMARTnet	There is currently no replacement product available for this product.		
CM5.1-K9-UPG=	SW Upgrade CM 4.1 to 5.1 for SASU	There is currently no replacement product available for this product.		
CM5.1-K9-X306M	SW Only, Unified CMgr 5.1 IBM X306M, 8849-G2Y or 7825-I2	CM6.1-K9-X306M	SW Only, Unified CM 6.1 For IBM X306M, 8849-G2Y or 7825-I2	--
CM5.1-K9-X3250	SW Only, Unified CM 5.1 For IBM X3250 or 7825-I3	CM6.1-K9-X3250	SW Only, Unified CM 6.1 For IBM X3250 or 7825-I3	--
CM5.1-K9-X346D	SW Only, Unified CMgr 5.1 IBM X346, 8840-3RY /2CPU or 7845-I1	CM6.1-K9-X346D	SW Only, Unified CM 6.1, IBM X346 8840-3RY/2CPU or 7845-I1	--
CM5.1-K9-X346R	SW Only, Unified CMgr 5.1 IBM X346, 8840-3RY /1CPU or 7835-I1	CM6.1-K9-X346R	SW Only, Unified CM 6.1, IBM X346 8840-3RY/1CPU or 7835-I1	--
CM5.1-K9-X3650	SW Only, CallMgr 5.1, IBM X3650, 7979-5AY/1CPU or 7835-I2	CM6.1-K9-X3650	SW Only, Unified CM 6.1 IBM X3650, 7979-5AY/1CPU or 7835-I2	--
CM5.1-K9-X3650D	SW Only, CallMgr 5.1, IBM X3650D, 7979-5AY/2CPU or 7845-I2	CM6.1-K9-X3650D	SW Only, Unified CM 6.1, IBM X3650D 7979-5AY/2CPU or 7845-I2	--
CM5.1-U-K9-7815=	SW Upgrade CM 4.1 to CM 5.1 - 7815	There is currently no replacement product available for this product.		
CM5.1-U-K9-7815SE=	SW Upgrade CM 4.1 to CM 5.1 - 7815SE	There is currently no replacement product available for this product.		
CM5.1-U-K9-7825=	SW Upgrade CM 4.1 to CM 5.1 - 7825	There is currently no replacement product available for this product.		
CM5.1-U-K9-7835=	SW Upgrade CM 4.1 to CM 5.1 - 7835	There is currently no replacement product available for this product.		
CM5.1-U-K9-7845=	SW Upgrade CM 4.1 to CM 5.1 - 7845	There is currently no replacement product available for this product.		
CM5.1-U-K9-DL320=	SW Upgrade CM 4.1 to CM 5.1 - DL320	There is currently no replacement product available for this product.		
CM5.1-U-K9-DL380=	SW Upgrade CM 4.1 to CM 5.1 - DL380 1CPU	There is currently no replacement product available for this product.		
CM5.1-U-K9-DL380D=	SW Upgrade CM 4.1 to CM 5.1 - DL380 2CPU	There is currently no replacement product available for this product.		
CM5.1-U-K9-X206=	SW Upgrade CM 4.1 to CM 5.1 - X206	There is currently no replacement product available for this product.		
CM5.1-U-K9-X306=	SW Upgrade CM 4.1 to CM 5.1 - X306	There is currently no replacement product available for this product.		
CM5.1-U-K9-X346=	SW Upgrade CM 4.1 to CM 5.1 - X346 1CPU	There is currently no replacement product available for this product.		
CM5.1-U-K9-X346D=	SW Upgrade CM 4.1 to CM 5.1 - X346 2CPU	There is currently no replacement product available for this product.		
LIC-CM5.1-7815-I2P	License CallMgr 5.1 7815-I2 Appliance, App4all	There is currently no replacement product available for this product.		

LIC-CM5.1-7815=	License CallMgr 5.1 7815 Appliance, 500 seats	There is currently no replacement product available for this product.		
LIC-CM5.1-7816=	License Unified CM 5.1 7816 Appliance, 500 seats	LIC-CM6.1-7816=	License Unified CM 6.1 7816 Appliance, 500 seats	--
LIC-CM5.1-7825=	License CallMgr 5.1 7825 Appliance, 1,000 seats	LIC-CM6.1-7825=	License Unified CM 6.1 7825 Appliance, 1,000 seats	--
LIC-CM5.1-7835=	License CallMgr 5.1 7835 Appliance, 2,500 seats	LIC-CM6.1-7835=	License Unified CM 6.1 7835 Appliance, 2,500 seats	--
LIC-CM5.1-7845=	License CallMgr 5.1 7845 Appliance, 5,000 seat	LIC-CM6.1-7845=	License Unified CM 6.1 7845 Appliance, 5,000 seat	--
MCS7815I2-K9-CMA2	HW/SW CallMgr 5.1 7815-I2 Appliance, 0 Seats	There is currently no replacement product available for this product.		
MCS7815I2-K9-CMA2P	HW/SW CallMgr 5.1 7815-I2 Appliance, 0 Seats, Comm-Bdl	There is currently no replacement product available for this product.		
MCS7816H3-K9-CMA2	Unified CM 5.1 7816-H3 Appliance, 0 Seats	MCS7816H3-K9-CMB2	Unified CM 6.1 7816-H3 Appliance, 0 Seats	--
MCS7816I3-K9-CMA2	Unified CM 5.1 7816-I3 Appliance, 0 Seats	MCS7816I3-K9-CMB2	Unified CM 6.1 7816-I3 Appliance, 0 Seats	--
MCS7825H3-K9-CMA2	Unified CM 5.1 7825-H3 Appliance, 0 Seats	MCS7825H3-K9-CMB2	Unified CM 6.1 7825-H3 Appliance, 0 Seats	--
MCS7825I3-K9-CMA2	Unified CM 5.1 7825-I3 Appliance, 0 Seats	MCS7825I3-K9-CMB2	Unified CM 6.1 7825-I3 Appliance, 0 Seats	--
MCS7835H1-K9-CMA2	HW/SW CallMgr 5.1 7835-H1 Appliance, 0 Seats	There is currently no replacement product available for this product.		
MCS7835H2-K9-CMA2	HW/SW CallMgr 5.1 7835-H2 Appliance, 0 Seats	MCS7835H2-K9-CMB2	Unified CM 6.1 7835-H2 Appliance, 0 Seats	--
MCS7835H2-K9-CMA2D	Unified CM 5.1 7835-H2 Appliance, 0 Seats. 146GB HD	MCS7835H2-K9-CMB2D	Unified CM 6.1 7835-H2 Appliance, 0 Seats. 146GB HD	--
MCS7835I1-K9-CMA2	HW/SW CallMgr 5.1 7835-I1 Appliance, 0 Seats	There is currently no replacement product available for this product.		
MCS7835I2-K9-CMA2	HW/SW CallMgr 5.1 7835-I2 Appliance, 0 Seats	MCS7835I3-K9-CMC2	Unified CM 7.1 7835-I3 Appliance, 0 Seats	--
MCS7835I2-K9-CMA2	HW/SW CallMgr 5.1 7835-I2 Appliance, 0 Seats	MCS7835I3-K9-CMD2	Unified CM 8.5 7835-I3 Appliance, 0 Seats	--
MCS7835I2-K9-CMA2D	Unified CM 5.1 7835-I2 Appliance, 0 Seats. 146GB HD	MCS7835I2-K9-CMB2D	Unified CM 6.1 7835-H2 Appliance, 0 Seats. 146GB HD	--
MCS7845H1-K9-CMA2	HW/SW CallMgr 5.1 7845-H1 Appliance, 0 Seats	There is currently no replacement product available for this product.		
MCS7845H2-K9-CMA2	HW/SW CallMgr 5.1 7845-H2 Appliance, 0 Seats	MCS7845H2-K9-CMB2	Unified CM 6.1 7845-H2 Appliance, 0 Seats	--
MCS7845H2-K9-CMA2D	Unified CM 5.1 7845-H2 Appliance, 0 Seats. 146GB HD	MCS7845H2-K9-CMB2D	Unified CM 6.1 7845-H2 Appliance, 0 Seats. 146GB HD	--
MCS7845I2-K9-CMA2	HW/SW CallMgr 5.1 7845-I2 Appliance, 0 Seats	MCS7845I3-K9-CMC2	Unified CM 7.1 7845-I3 Appliance, 0 Seats	--
MCS7845I2-K9-CMA2	HW/SW CallMgr 5.1 7845-I2 Appliance, 0 Seats	MCS7845I3-K9-CMD2	Unified CM 8.5 7845-I3 Appliance, 0 Seats	--
MCS7845I2-K9-CMA2D	Unified CM 5.1 7845-H2 Appliance, 0 Seats. 146GB HD	MCS7845I3-K9-CMC2	Unified CM 7.1 7845-I3 Appliance, 0 Seats	--
MCS7845I2-K9-CMA2D	Unified CM 5.1 7845-H2 Appliance, 0 Seats. 146GB HD	MCS7845I3-K9-CMD2	Unified CM 8.5 7845-I3 Appliance, 0 Seats	--

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Communications Manager Version 6.1. Information about this product can be found at:

http://www.cisco.com/en/US/prod/collateral/voicesw/ps6788/vcallcon/ps556/product_data_sheet0900aecd806e86dd.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase the Cisco Unified Communications Manager Version 5.1 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Unified Communications Manager Version 6.1, visit

http://www.cisco.com/en/US/prod/collateral/voicesw/ps6788/vcallcon/ps556/product_data_sheet0900aecd806e86dd.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

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