End-of-Sale and End-of-Life Announcement for the Cisco Unified CallManager 4.0

EOL6224

Cisco© announces the end-of-sale and end-of life dates for the Cisco Unified CallManager 4.0. The last day to order the affected product(s) is May 15, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Cisco Unified Communications Manager (previously known as Cisco Unified CallManager) is the call-control component of the Cisco Unified Communications system. Cisco Unified Communications Manager extends enterprise communications features and capabilities to packet telephony network devices such as IP phones, video, media-processing devices, voice-over-IP (VoIP) gateways, and rich-media applications.

Table 1.   End-of-Life Milestones and Dates for the Cisco Unified CallManager 4.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 15, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 15, 2008
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 13, 2008
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 15, 2009
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 15, 2009
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	August 11, 2010
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 15, 2011

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CM4.0-4.1-K9-SUP=	SW CallMgr 4.0 Upgrade To 4.1 For SMARTnet	There is currently no replacement product available for this product.	

CM4.0-4.1-K9-UPG=	SW CallMgr 4.0 to 4.1(3) Upgrade For SASU	There is currently no replacement product available for this product.	
CM4.0-4.1-U-K9=	SW CallMgr 4.0 To 4.1 Upgd, All Supported Servers	There is currently no replacement product available for this product.	
CM4.0-4.2-K9-SUP=	CallManager 4.0 Upgrade To 4.2 For SMARTnet	There is currently no replacement product available for this product.	
CM4.0-4.2-K9-UPG=	CallManager 4.0 Upgrade To 4.2 For SASU	There is currently no replacement product available for this product.	
CM4.0-4.2-U-K9=	SW CallMgr 4.0 to 4.2 Upgd, All supported servers	There is currently no replacement product available for this product.	
CM4.0-K9-320G4-1	SW Only, CallManager 4.0 For HP DL320-G4	There is currently no replacement product available for this product.	
CM4.0-K9-320G5	SW Only, Unified CallMgr 4.0, HP DL320-G5, 1000 User	CM4.3-K9-320G5	SW Only, Unified CallMgr 4.3 For HP DL320-G5, 1000 User
CM4.0-K9-380G4-1	SW Only, Unified CallMgr 4.0 For HP DL380-G4 /1CPU	There is currently no replacement product available for this product.	
CM4.0-K9-380G4-1D	SW Only, Unified CallMgr 4.0 For HP DL380-G4 /2CPU	There is currently no replacement product available for this product.	
CM4.0-K9-380G5-1	SW Only, Unified CallMgr 4.0, HP DL380-G5 1CPU, 2500 User	CM4.3-K9-380G5-1	SW Only, Unified CallMgr 4.3, HP DL380-G5 1CPU, 2500 User
CM4.0-K9-380G5D-1	SW Only, Unified CallMgr 4.0, HP DL380-G5 2CPU, 5000 User	CM4.3-K9-380G5D-1	SW Only, Unified CallMgr 4.3, HP DL380-G5 2CPU, 5000 User
CM4.0-K9-7815-I2	SW Only, CallMgr 4.0 For MCS-7815-I2 / MCS-7815-I1, 300 Usr	There is currently no replacement product available for this product.	
CM4.0-K9-7815-I2SE	SW Only, CallMgr 4.0 For MCS-7815-I2 / MCS-7815-I1, 100 Usr	There is currently no replacement product available for this product.	
CM4.0-K9-7815=	SW CallMgr 4.0, MCS 7815	There is currently no replacement product available for this product.	
CM4.0-K9-7815I2-1	SW Only, CallManager 4.0 For MCS 7815-I2, 300 User	There is currently no replacement product available for this product.	
CM4.0-K9-7815I2S-1	SW Only, CallManager 4.0 For MCS 7815-I2, 100 User	There is currently no replacement product available for this product.	
CM4.0-K9-7815R=	SW CallMgr 4.0, Redundant MCS-7815	There is currently no replacement product available for this product.	
CM4.0-K9-7815SE	SW CallMgr 4.0, MCS-7815, 100 Svr Usr Lic	There is currently no replacement product available for this product.	
CM4.0-K9-7815SE=	SW CallMgr 4.0, MCS-7815, 100 Svr Usr Lic	There is currently no replacement product available for this product.	
CM4.0-K9-7816-H3	SW Only, Unified CallMgr 4.0 For MCS 7816-H3, 300 User	CM4.3-K9-7816-H3	SW Only, Unified CallMgr 4.3 For MCS 7816-H3, 300 User
CM4.0-K9-7816-H3S	SW Only, Unified CallMgr 4.0 For MCS 7816-H3, 100 User	CM4.3-K9-7816-H3S	SW Only, Unified CallMgr 4.3 For MCS 7816-H3, 100 User
CM4.0-K9-7816-I3	SW Only, Unified CallMgr 4.0 For MCS 7816-I3, 300 User	CM4.3-K9-7816-I3	SW Only, Unified CallMgr 4.3 For MCS 7816-I3, 300 User
CM4.0-K9-7816-I3S	SW Only, Unified CallMgr 4.0 For MCS 7816-I3, 100 User	CM4.3-K9-7816-I3S	SW Only, Unified CallMgr 4.3 For MCS 7816-I3, 100 User

CM4.0-K9-7825-H1=	SW CallMgr 4.0 For MCS-7825-H1	There is currently no replacement product available for this product.	
CM4.0-K9-7825-H2	SW Only, CallMgr 4.0 For MCS-7825-H2 / MCS-7825-H1	There is currently no replacement product available for this product.	
CM4.0-K9-7825-H3	SW Only, Unified CallMgr 4.0 For MCS 7825-H3, 1000 User	CM4.3-K9-7825-H3	SW Only, Unified CallMgr 4.3 For MCS 7825-H3, 1000 User
CM4.0-K9-7825-I1=	SW CallMgr 4.0 For MCS-7825-I1	There is currently no replacement product available for this product.	
CM4.0-K9-7825-I2	SW Only, CallMgr 4.0 For MCS-7825-I2 / MCS-7825-I1	There is currently no replacement product available for this product.	
CM4.0-K9-7825-I3	SW Only, Unified CallMgr 4.0 For MCS 7825-I3, 1000 User	CM4.3-K9-7825-I3	SW Only, Unified CallMgr 4.3 For MCS 7825-I3, 1000 User
CM4.0-K9-7825=	SW CallMgr 4.0, MCS-7825H-3.0 and MCS-7825I-3.0	There is currently no replacement product available for this product.	
CM4.0-K9-7825H2-1	SW Only, CallManager 4.0 For MCS 7825-H2	There is currently no replacement product available for this product.	
CM4.0-K9-7825I2-1	SW Only, CallManager 4.0 For MCS 7825-I2	There is currently no replacement product available for this product.	
CM4.0-K9-7825SE	SW CallMgr 4.0, MCS 7825, 100 Svr Usr Lic Mid-MKt Bndl Only	There is currently no replacement product available for this product.	
CM4.0-K9-7835-H2	SW Only, CallMgr 4.0 For MCS-7835-H2 / MCS-7835-H1	There is currently no replacement product available for this product.	
CM4.0-K9-7835-I2	SW Only, CallMgr 4.0 For MCS-7835-I2 / MCS-7835-I1	There is currently no replacement product available for this product.	
CM4.0-K9-7835=	SW CallMgr 4.0, MCS 7835	There is currently no replacement product available for this product.	
CM4.0-K9-7835H1	SW Only, Unified CallMgr 4.0 For MCS 7835-H1	There is currently no replacement product available for this product.	
CM4.0-K9-7835H2-1	SW Only, Unified CallMgr 4.0 For MCS 7835-H2, 2500 User	CM4.3-K9-7835H2-1	SW Only, Unified CallMgr 4.3 For MCS 7835-H2, 2500 User
CM4.0-K9-7835I1	SW Only, Unified CallMgr 4.0 For MCS 7835-I1	There is currently no replacement product available for this product.	
CM4.0-K9-7835I2-1	SW Only, Unified CallMgr 4.0 For MCS 7835-I2, 2500 User	CM4.3-K9-7835I2-1	SW Only, Unified CallMgr 4.3 For MCS 7835-I2, 2500 User
CM4.0-K9-7845-H2	SW Only, CallMgr 4.0 For MCS-7845-H2 / MCS-7845-H1	There is currently no replacement product available for this product.	
CM4.0-K9-7845-I2	SW Only, CallMgr 4.0 For MCS-7845-I2 / MCS-7845-I1	There is currently no replacement product available for this product.	
CM4.0-K9-7845=	SW CallMgr 4.0, MCS 7845	There is currently no replacement product available for this product.	
CM4.0-K9-7845H1	SW Only, Unified CallMgr 4.0 For MCS 7845-H1	There is currently no replacement product available for this product.	
CM4.0-K9-7845H2-1	SW Only, Unified CallMgr 4.0 For MCS 7845-H2, 5000 User	CM4.3-K9-7845H2-1	SW Only, Unified CallMgr 4.3 For MCS 7845-H2, 5000 User
CM4.0-K9-7845I1	SW Only, Unified CallMgr 4.0 For MCS 7845-I1	There is currently no replacement product available for this product.	

CM4.0-K9-7845I2-1	SW Only, Unified CallMgr 4.0 For MCS 7845-I2, 5000 User	CM4.3-K9-7845I2-1	SW Only, Unified CallMgr 4.3 For MCS 7845-I2, 5000 User
CM4.0-K9-DL320-1=	SW CallMgr 4.0, HP DL320-G3, 1000 Svr Usr Lic	There is currently no replacement product available for this product.	
CM4.0-K9-DL320=	SW CallMgr 4.0, HP DL320	There is currently no replacement product available for this product.	
CM4.0-K9-DL320G4	SW Only, CallManager 4.0 For HP DL320-G4	There is currently no replacement product available for this product.	
CM4.0-K9-DL380=	SW CallMgr 4.0, HP DL380, 1CPU	There is currently no replacement product available for this product.	
CM4.0-K9-DL380D=	SW CallMgr 4.0, HP DL380, 2CPU	There is currently no replacement product available for this product.	
CM4.0-K9-DL380G5	SW Only, CallManager 4.0 For HP DL380-G5 /1CPU	There is currently no replacement product available for this product.	
CM4.0-K9-DL380G5-1	SW Only, CallManager 4.0 For HP DL380-G5 /1CPU	There is currently no replacement product available for this product.	
CM4.0-K9-DL380G5-2	SW Only, CallManager 4.0 For HP DL380-G5 /2CPU	There is currently no replacement product available for this product.	
CM4.0-K9-DL380G5D	SW Only, CallManager 4.0 For HP DL380-G5 /2CPU	There is currently no replacement product available for this product.	
CM4.0-K9-MIG0=	SW CallMgr 4.0 Migration 7815SE to 7815SE	CM4.3-K9-MIG0=	SW CallMgr 4.3 Same Server Class Migration
CM4.0-K9-MIG10=	SW CallMgr 4.0 Migration 7815 to 7835	CM4.3-K9-MIG10=	SW CallMgr 4.3 Migration 7835 to 7845
CM4.0-K9-MIG11=	SW CallMgr 4.0 Migration 7815 to 7845	There is currently no replacement product available for this product.	
CM4.0-K9-MIG12=	SW CallMgr 4.0 Migration 7825 to 7835	There is currently no replacement product available for this product.	
CM4.0-K9-MIG13=	SW CallMgr 4.0 Migration 7825 to 7845	There is currently no replacement product available for this product.	
CM4.0-K9-MIG14=	SW CallMgr 4.0 Migration 7835 to 7845	There is currently no replacement product available for this product.	
CM4.0-K9-MIG1=	SW CallMgr 4.0 Migration 7815 to 7815	CM4.3-K9-MIG1=	SW CallMgr 4.3 Migration 7815SE to 7815
CM4.0-K9-MIG2=	SW CallMgr 4.0 Migration 7825 to 7825	CM4.3-K9-MIG2=	SW CallMgr 4.3 Migration 7815SE to 7825
CM4.0-K9-MIG3=	SW CallMgr 4.0 Migration 7835 to 7835	CM4.3-K9-MIG3=	SW CallMgr 4.3 Migration 7815SE to 7835
CM4.0-K9-MIG4=	SW CallMgr 4.0 Migration 7845 to 7845	CM4.3-K9-MIG4=	SW CallMgr 4.3 Migration 7815SE to 7845
CM4.0-K9-MIG5=	SW CallMgr 4.0 Migration 7815SE to 7815	CM4.3-K9-MIG5=	SW CallMgr 4.3 Migration 7815 to 7825
CM4.0-K9-MIG6=	SW CallMgr 4.0 Migration 7815SE to 7825	CM4.3-K9-MIG6=	SW CallMgr 4.3 Migration 7815 to 7835
CM4.0-K9-MIG7=	SW CallMgr 4.0 Migration 7815SE to 7835	CM4.3-K9-MIG7=	SW CallMgr 4.3 Migration 7815 to 7845
CM4.0-K9-MIG8=	SW CallMgr 4.0 Migration 7815SE to 7845	CM4.3-K9-MIG8=	SW CallMgr 4.3 Migration 7825 to 7835
CM4.0-K9-MIG9=	SW CallMgr 4.0 Migration 7815 to 7825	CM4.3-K9-MIG9=	SW CallMgr 4.3 Migration 7825 to 7845

CM4.0-K9-NFR-1	SW CallManager 4.0 New Install And Upgrade, Not For Resale	CM4.3-K9-NFR-1	SW CallManager 4.3 New Install And Upgrade, Not for Resale
CM4.0-K9-NFR=	CallManager 4.0 New Install And Upgrade, Not For Resale	There is currently no replacement product available for this product.	
CM4.0-K9-SUP=	SW CallMgr 4.0(2a) New Install And Upgrade, SMARTnet	CM4.3-K9-SUP=	SW CallManager Upgrade 4.x To 4.3
CM4.0-K9-UPG=	SW CallMgr 4.0(2a) New Install and Upgrade, SASU	CM4.3-K9-UPG=	SW CallManager Upgrade To 4.3 For SASU/UCSS
CM4.0-K9-X206=	SW CallMgr 4.0 new install for IBM x206 server, 300 Svr Usr Lic	There is currently no replacement product available for this product.	
CM4.0-K9-X206M	SW Only, CallManager 4.0 For IBM X206M	There is currently no replacement product available for this product.	
CM4.0-K9-X306-1=	SW CallMgr 4.0 for IBM x306 3.4GHz server, 1000 Svr Usr Lic	There is currently no replacement product available for this product.	
CM4.0-K9-X306=	SW CallMgr 4.0 for IBM x306	There is currently no replacement product available for this product.	
CM4.0-K9-X306M	SW Only, CallManager 4.0 For IBM X306M	There is currently no replacement product available for this product.	
CM4.0-K9-X306M-1	SW Only, CallManager 4.0 For IBM X306M, 8849-K2Y	There is currently no replacement product available for this product.	
CM4.0-K9-X3250	SW Only, Unified CallMgr 4.0 For IBM x3250, 1000 User	CM4.3-K9-X3250	SW Only, Unified CallMgr 4.3 For IBM x3250, 1000 User
CM4.0-K9-X345=	SW CallMgr 4.0, IBM X345, 1CPU	There is currently no replacement product available for this product.	
CM4.0-K9-X345D=	SW CallMgr 4.0, IBM X345, 2CPU	There is currently no replacement product available for this product.	
CM4.0-K9-X346-1	SW Only, Unified CallMgr 4.0 For IBM X346, 8840-3RY /1CPU	There is currently no replacement product available for this product.	
CM4.0-K9-X346-1D	SW Only, Unified CallMgr 4.0 For IBM X346, 8840-3RY /2CPU	There is currently no replacement product available for this product.	
CM4.0-K9-X346=	SW CallMgr 4.0, IBM X346, 1CPU	There is currently no replacement product available for this product.	
CM4.0-K9-X346D=	SW CallMgr 4.0, IBM X346, 2CPU	There is currently no replacement product available for this product.	
CM4.0-K9-X346M-1	SW Only, CallManager 4.0 For IBM X346M /1CPU	There is currently no replacement product available for this product.	
CM4.0-K9-X346M-2	SW Only, CallManager 4.0 For IBM X346M /2CPU	There is currently no replacement product available for this product.	
CM4.0-K9-X3650	SW Only, CallManager 4.0 For IBM X3650 7979-5AY /1CPU	There is currently no replacement product available for this product.	
CM4.0-K9-X3650-1	SW Only, Unified CallMgr 4.0 For IBM x3650 1CPU, 2500 User	CM4.3-K9-X3650-1	SW Only, Unified CallMgr 4.3 For IBM x3650 1CPU, 2500 User
CM4.0-K9-X3650D	SW Only, CallManager 4.0 For IBM X3650 7979-5AY /2CPU	There is currently no replacement product available for this product.	

CM4.0-K9-X3650D-1	SW Only, Unified CallMgr 4.0 For IBM x3650 2CPU, 5000 User	CM4.3-K9-X3650D-1	SW Only, Unified CallMgr 4.3 For IBM x3650 2CPU, 5000 User

Product Migration Options

Cisco Unified CallManager 4.0 uses Microsoft Windows 2000 as its operating system. Microsoft has transitioned Windows 2000 to extended support as of June 2005. Customers are encouraged to migrate to Cisco Unified Communications Manager Version 4.3, which uses Microsoft Windows Server 2003, or to Cisco Unified Communications Manager Version 5 or 6, an appliance that uses an alternative operating system. Information about this product can be found at:

http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_data_sheets_list.html.

For More Information

For more information about the Cisco Unified Communications Manager 4.3, visit http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_data_sheets_list.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice

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