



CISCO CALLMANAGER MAINTENANCE RELEASE 3.3(4) NOW AVAILABLE

PRODUCT BULLETIN NO. 2495

Cisco Systems ® is pleased to announce the availability of Cisco CallManager 3.3 (4). Cisco CallManager 3.3 (4) is the latest maintenance release on the Cisco CallManager 3.3 feature branch. The primary purpose of this release is to provide resolutions to existing software stipulations in the Cisco CallManager 3.3 feature branch. This maintenance release of Cisco CallManager also introduces new features which are listed below.

For existing Cisco CallManager customers, an upgrade to Cisco CallManager 3.3 (4) from an earlier version of Cisco CallManager 3.3 is available from the Cisco CallManager 3.3 Software Download page. Upgrade and Installation CDs can also be ordered.

CISCO CALLMANAGER 3.3(4) OVERVIEW

Some of the new capabilities of this release are:

Forced Authorization Codes/Client Matter Codes: Cisco CallManager 3.3 (4) now supports forced authorization codes and client matter codes. The System Administrator can require users dialing certain route patterns to enter a forced authorization code or client matter code. Information regarding the code is entered into the Call Detail Record (CDR) database. Serviceability tools Bulk Admin Tool (BAT) and CDR Analysis and Reporting Tool (CAR) will support this functionality.

Note: Forced Authorization Codes and Client Matter Codes are not supported in Cisco CallManager 4.0. If Cisco CallManager 3.3 (4) is deployed with this feature, customers will be unable to retain this feature when upgrading to Cisco CallManager 4.0.

Cisco Web Dialer: Web Dialer is a tool that allows click-to-dial functionality and is now integrated with Cisco CallManager 3.3 (4).

New Phone Support: Cisco CallManager 3.3 (4) provides new and updated support for:


Cisco IP Conference Station 7936, Cisco Wireless IP Phone 7920G, and Cisco IP Phone 7970G.

Cisco CallManager 3.3 (4) supports Cisco IP Communicator, a Skinny Client Control Protocol (SCCP)-based desktop application that turns your computer into a full-featured Cisco IP Phone.

Image authentication, which is a security feature, prevents tampering with the firmware load, prior to loading it on the phone. Cisco IP phones 7970G, 7960G, 7940G, 7912G, 7910G, 7905G, and 7902G support image authentication with Cisco CallManager Release 3.3 (4).

Extension Mobility Enhancements: Cisco CallManager 3.3 (4) extends Cisco CallManager Extension Mobility functionality to Cisco IP phones 7905G, 7912G, 7970G, and Cisco IP Communicator.

Dialed Number Analyzer (DNA) Tool Support: The Dialed Number Analyzer tool (DNA) allows customers to test a Cisco CallManager dial plan configuration prior to deploying it or to analyze dial plans after the dial plan is deployed. Use the results to diagnose a dial plan,



to identify potential problems, and to tune a dial plan. See the Cisco CallManager Dialed Number Analyzer Guide for more details on this tool. This tool is available as an install plugin with CallManager 3.3 (4).

External Transfer Restriction (sometimes called trunk-to-trunk transfer): The system administrator can enable a service parameter that will block all users in the system from transferring a call from an external number to another external number.

Conferencing Enhancements: Cisco CallManager Administration provides the clusterwide service parameter, Drop Ad hoc Conference When Creator Leaves, so you can drop ad hoc conferences after the conference controller hangs up the phone.

FOR MORE INFORMATION

For more information about Cisco CallManager visit <http://www.cisco.com/en/US/products/sw/voicesw/ps556/index.html>

Cisco CallManager Release Notes visit http://www.cisco.com/univercd/cc/td/doc/product/voice/c_callmg/

Cisco CallManager 3.3 Software Download Page visit <http://www.cisco.com/cgi-bin/tablebuild.pl/callmgr-33>

Cisco CallManager Dialed Number Analyzer Guide visit http://www.cisco.com/en/US/products/sw/voicesw/ps556/products_user_guide_book09186a00801e8bb4.html or contact your local account representative.

**Corporate Headquarters**

Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
www.cisco.com
Tel: 408 526-4000
800 553-NETS (6387)
Fax: 408 526-4100

European Headquarters

Cisco Systems International
BV
Haarlerbergpark
Haarlerbergweg 13-19
1101 CH Amsterdam
The Netherlands
www-europe.cisco.com
Tel: 31 0 20 357 1000
Fax: 31 0 20 357 1100

Americas Headquarters

Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
www.cisco.com
Tel: 408 526-7660
Fax: 408 527-0883

Asia Pacific Headquarters

Cisco Systems, Inc.
168 Robinson Road
#28-01 Capital Tower
Singapore 068912
www.cisco.com
Tel: +65 6317 7777
Fax: +65 6317 7799

Cisco Systems has more than 200 offices in the following countries and regions. Addresses, phone numbers, and fax numbers are listed on the Cisco Web site at www.cisco.com/go/offices.

Argentina • Australia • Austria • Belgium • Brazil • Bulgaria • Canada • Chile • China PRC • Colombia • Costa Rica • Croatia • Cyprus
Czech Republic • Denmark • Dubai, UAE • Finland • France • Germany • Greece • Hong Kong SAR • Hungary • India • Indonesia • Ireland
Israel • Italy • Japan • Korea • Luxembourg • Malaysia • Mexico • The Netherlands • New Zealand • Norway • Peru • Philippines • Poland
Portugal • Puerto Rico • Romania • Russia • Saudi Arabia • Scotland • Singapore • Slovakia • Slovenia • South Africa • Spain • Sweden
Switzerland • Taiwan • Thailand • Turkey • Ukraine • United Kingdom • United States • Venezuela • Vietnam • Zimbabwe

Copyright © 2004 Cisco Systems, Inc. All rights reserved. CCIP, CCSP, the Cisco *Powered* Network mark, Cisco Unity, Follow Me Browsing, FormShare, and StackWise are trademarks of Cisco Systems, Inc.; Changing the Way We Work, Live, Play, and Learn, and iQuick Study are service marks of Cisco Systems, Inc.; and Aironet, ASIST, BPX, Catalyst, CCDA, CCDP, CCIE, CCNA, CCNP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, the Cisco IOS logo, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Empowering the Internet Generation, Enterprise/Solver, EtherChannel, EtherSwitch, Fast Step, GigaStack, Internet Quotient, IOS, IP/TV, iQ Expertise, the iQ logo, iQ Net Readiness Scorecard, LightStream, Linksys, MGX, MICA, the Networkers logo, Networking Academy, Network Registrar, *Packet*, PIX, Post-Routing, Pre-Routing, RateMUX, Registrar, ScriptShare, SlideCast, SMARTnet, StrataView Plus, Stratm, SwitchProbe, TeleRouter, The Fastest Way to Increase Your Internet Quotient, TransPath, and VCO are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or Web site are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0402R)