



End-of-Sale and End-of-Life Announcement for the Cisco Unified Wireless IP Phone 7921G Power Supplies

EOL8325

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Wireless IP Phone 7921G Power Supplies. The last day to order the affected product(s) is October 19, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Wireless IP Phone 7921G Power Supplies

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 20, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 19, 2012
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 17, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 19, 2013
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 19, 2013
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 14, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CP-PWR-7921G-AR=	Cisco 7921G Power Supply for Argentina	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-7921G-AU=	Cisco 7921G Power Supply for Australia	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-7921G-CE=	Cisco 7921G Power Supply for Central Europe	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-7921G-CN=	Cisco 7921G Power Supply for China	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-7921G-JP=	Cisco 7921G Power Supply for Japan	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-7921G-NA=	Cisco 7921G Power Supply for North America	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-7921G-UK=	Cisco 7921G Power Supply for United Kingdom	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-DC7921G-AR	Cisco 7921G Desk Top Charger Power Supply for Argentina	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-DC7921G-AR=	Cisco 7921G Desk Top Charger Power Supply for Argentina	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-DC7921G-AU	Cisco 7921G Desk Top Charger Power Supply For Australia	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-DC7921G-AU=	Cisco 7921G Desk Top Charger Power Supply For Australia	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-DC7921G-CE	Cisco 7921G Desk Top Charger Power Supply for Central Europe	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-DC7921G-CE=	Cisco 7921G Desk Top Charger Power Supply for Central Europe	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-DC7921G-CN	Cisco 7921G Desk Top Charger Power Supply For China	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-DC7921G-CN=	Cisco 7921G Desk Top Charger Power Supply For China	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CP-PWR-DC7921G-JP	Cisco 7921G Desk Top Charger Power Supply For Japan	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-DC7921G-JP=	Cisco 7921G Desk Top Charger Power Supply For Japan	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-DC7921G-NA	Cisco 7921G Desk Top Charger Power Supply For North America	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-DC7921G-NA=	Cisco 7921G Desk Top Charger Power Supply For North America	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-DC7921G-UK	Cisco 7921G Desk Top Charger Power Supply For United Kingdom	See the Product Migration Options section below for detailed information on replacing this product.		
CP-PWR-DC7921G-UK=	Cisco 7921G Desk Top Charger Power Supply For United Kingdom	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Wireless IP Phone 7925G. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps9900/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Unified Wireless IP Phone 7921G Power Supplies through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Unified Wireless IP Phone 7925G, visit <http://www.cisco.com/en/US/products/ps9900/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>

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