



## Q&A

# Cisco Unified IP Phone 7902G

## GENERAL QUESTIONS

- Q. What is the Cisco Unified IP Phone 7902G and who are the target customers?**
- A.** The Cisco Unified IP Phone 7902G is a cost-effective, entry-level IP phone addressing the voice communication needs of a lobby, lab, manufacturing floor, hallway, and other areas where only basic calling capability is required.
- Q. How is the Cisco Unified IP Phone 7902G different from the Cisco Unified IP Phone 7905G?**
- A.** Please see Table 1 below.

**Table 1.** Comparison: Cisco Unified IP Phone 7902G and Cisco Unified IP Phone 7905G

	Cisco Unified IP Phone 7902G	Cisco Unified IP Phone 7905G
Display	No	Yes
Soft Keys	No	Yes
Protocol Support	SCCP Only	SCCP and H.323
Speaker Phone	No	Monitor (listen only)
Inline Power	Yes	Yes
Codec Support	G.711 and G.729	G.711 and G.729

- Q. Which Cisco Unified CallManager release is required for the Cisco Unified IP Phone 7902G?**
- A.** The Cisco Unified IP Phone 7902G requires Cisco Unified CallManager Release 3.3(2 or later).
- Q. I am running a Cisco CallManager earlier than the 3.3(2) release, can it support the Cisco Unified IP Phone 7902G?**
- A.** No. The customer must upgrade to CallManager 3.3(2) or later. There are no plans to support the Cisco Unified IP Phone 7902G in a CallManager release prior to 3.3(2).

## AVAILABILITY, PRICING, AND ORDERING

- Q. When can I order the Cisco Unified IP Phone 7902G?**
- A.** Now.
- Q. What is the list price?**
- A.** Please check CCO for availability and pricing.
- Q. How do I order a Cisco Unified IP Phone 7902G?**
- A.** Order through <http://www.cisco.com>.
- Q. What items are included in the Cisco Unified IP Phone 7902G list price?**
- A.** The Cisco Unified IP Phone 7902G box will ship with the base unit, a handset, a handset cord, a stand, an Ethernet cord, a quick-start guide, Regulatory Compliance and Safety Information (RSCI), two additional paper labels (International icon version and a blank version), and a Cisco One-Year Limited Hardware Warranty card.

## FEATURES AND FUNCTIONALITY

**Q. What features are supported?**

**A.** The following features are supported via fixed feature keys: redial, transfer, conference, and voice-mail access.

**Q. What local power option available for the Cisco Unified IP Phone 7902G?**

**A.** The local power option is provided through a 48 VDC Cisco IP Phone power supply, order code, “CP-PWR-CUBE”. With the power supply, one of the following country-specific power chords must be ordered:

- CP-PWR-CORD-NA (North America)
- CP-PWR-CORD-CE (Central Europe)
- CP-PWR-CORD-UK (United Kingdom)
- CP-PWR-CORD-AU (Australia)
- CP-PWR-CORD-JP (Japan)
- CP-PWR-CORD-AP (Asia Pacific)

**Q. How many lines or telephone numbers are supported?**

**A.** The Cisco Unified IP Phone 7902G supports a single line, for example a single directory number. However, two calls can be handled simultaneously with the Call Waiting feature. In addition, you can place an active call on hold and dial another number to consult, transfer, or conference.

**Q. What protocols are supported?**

**A.** SCCP is supported for integration with Cisco Unified CallManager 3.3(2).

**Q. What hard keys are available?**

**A.** The set has two hard keys: a “Hold” key to place an active call on hold, and a “Menu” key. The “Menu” allows phone configuration via an IVR, and should be accessed only under the guidance of a system administrator.

**Q. Is Survivable Remote Site Telephony (SRST) supported?**

**A.** SRST is supported for basic calls as of IOS release 12.2(15)T.

**Q. Does the Cisco Unified IP Phone 7902G have a stand?**

**A.** Yes. The Cisco Unified IP Phone 7902G comes equipped with a single-position stand that snaps into the back of the phone.

**Q. Can the Cisco Unified IP Phone 7902G be mounted to a wall?**

**A.** Yes. For wall mounting, the stand can be removed. Two holes located on the back of the phone can be used for mounting purposes.

## MISCELLANEOUS

**Q. What documentation will be available for the Cisco Unified IP Phone 7902G?**

**A.** Cisco Unified IP Phone 7902G Data Sheet, Cisco Unified IP Phone 7902G Q&A, Cisco Unified IP Phone 7902G At-a-Glance, Regulatory Compliance and Safety Information for the Cisco Unified IP Phone 7902G, and Cisco Unified IP Phone CP-7902G Administrator documentation will be available.

**Q. Where can I find out more about the Cisco Unified IP Phone 7902G?**

**A.** More information about Cisco Unified IP Phones can be found at:  
<http://www.cisco.com/en/US/products/hw/phones/ps379/ps5065/index.html>.



**Corporate Headquarters**  
Cisco Systems, Inc.  
170 West Tasman Drive  
San Jose, CA 95134-1706  
USA  
www.cisco.com  
Tel: 408 526-4000  
800 553-NETS (6387)  
Fax: 408 526-4100

**European Headquarters**  
Cisco Systems International BV  
Haarlerbergpark  
Haarlerbergweg 13-19  
1101 CH Amsterdam  
The Netherlands  
www.europe.cisco.com  
Tel: 31 0 20 357 1000  
Fax: 31 0 20 357 1100

**Americas Headquarters**  
Cisco Systems, Inc.  
170 West Tasman Drive  
San Jose, CA 95134-1706  
USA  
www.cisco.com  
Tel: 408 526-7660  
Fax: 408 527-0883

**Asia Pacific Headquarters**  
Cisco Systems, Inc.  
168 Robinson Road  
#28-01 Capital Tower  
Singapore 068912  
www.cisco.com  
Tel: +65 6317 7777  
Fax: +65 6317 7799

Cisco Systems has more than 200 offices in the following countries and regions. Addresses, phone numbers, and fax numbers are listed on the **Cisco.com Website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).**

Argentina • Australia • Austria • Belgium • Brazil • Bulgaria • Canada • Chile • China PRC • Colombia • Costa Rica • Croatia • Cyprus • Czech Republic  
Denmark • Dubai, UAE • Finland • France • Germany • Greece • Hong Kong SAR • Hungary • India • Indonesia • Ireland • Israel • Italy  
Japan • Korea • Luxembourg • Malaysia • Mexico • The Netherlands • New Zealand • Norway • Peru • Philippines • Poland • Portugal  
Puerto Rico • Romania • Russia • Saudi Arabia • Scotland • Singapore • Slovakia • Slovenia • South Africa • Spain • Sweden  
Switzerland • Taiwan • Thailand • Turkey • Ukraine • United Kingdom • United States • Venezuela • Vietnam • Zimbabwe

Copyright © 2006 Cisco Systems, Inc. All rights reserved. CCSP, CCVP, the Cisco Square Bridge logo, Follow Me Browsing, and StackWise are trademarks of Cisco Systems, Inc.; Changing the Way We Work, Live, Play, and Learn, and iQuick Study are service marks of Cisco Systems, Inc.; and Access Registrar, Aironet, BPX, Catalyst, CCDA, CCDP, CCIE, CCIP, CCNA, CCNP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Enterprise/Solver, EtherChannel, EtherFast, EtherSwitch, Fast Step, FormShare, GigaDrive, GigaStack, HomeLink, Internet Quotient, IOS, IP/TV, iQ Expertise, the iQ logo, iQ Net Readiness Scorecard, LightStream, Linksys, MeetingPlace, MGX, the Networkers logo, Networking Academy, Network Registrar, Packet, PIX, Post-Routing, Pre-Routing, ProConnect, RateMUX, ScriptShare, ScriptShare, SlideCast, SMARTnet, The Fastest Way to Increase Your Internet Quotient, and TransPath are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0601R)

Printed in USA

C67-358618-00 07/06