CISCO SYSTEMS

Q&A

Cisco Unified IP Phone 7902G

GENERAL QUESTIONS

Q. What is the Cisco Unified IP Phone 7902G and who are the target customers?

A. The Cisco Unified IP Phone 7902G is a cost-effective, entry-level IP phone addressing the voice communication needs of a lobby, lab, manufacturing floor, hallway, and other areas where only basic calling capability is required.

Q. How is the Cisco Unified IP Phone 7902G different from the Cisco Unified IP Phone 7905G?

A. Please see Table 1 below.

Table 1.   Comparison: Cisco Unified IP Phone 7902G and Cisco Unified IP Phone 7905G

	Cisco Unified IP Phone 7902G	Cisco Unified IP Phone 7905G
Display	No	Yes
Soft Keys	No	Yes
Protocol Support	SCCP Only	SCCP and H.323
Speaker Phone	No	Monitor (listen only)
Inline Power	Yes	Yes
Codec Support	G.711 and G.729	G.711 and G.729

Q. Which Cisco Unified CallManager release is required for the Cisco Unified IP Phone 7902G?

A. The Cisco Unified IP Phone 7902G requires Cisco Unified CallManager Release 3.3(2 or later).

Q. I am running a Cisco CallManager earlier than the 3.3(2) release, can it support the Cisco Unified IP Phone 7902G?

A. No. The customer must upgrade to CallManager 3.3(2) or later. There are no plans to support the Cisco Unified IP Phone 7902G in a CallManager release prior to 3.3(2).

AVAILABILITY, PRICING, AND ORDERING

Q. When can I order the Cisco Unified IP Phone 7902G?

A. Now.

Q. What is the list price?

A. Please check CCO for availability and pricing.

Q. How do I order a Cisco Unified IP Phone 7902G?

A. Order through http://www.cisco.com.

Q. What items are included in the Cisco Unified IP Phone 7902G list price?

A. The Cisco Unified IP Phone 7902G box will ship with the base unit, a handset, a handset cord, a stand, an Ethernet cord, a quick-start guide, Regulatory Compliance and Safety Information (RSCI), two additional paper labels (International icon version and a blank version), and a Cisco One-Year Limited Hardware Warranty card.

FEATURES AND FUNCTIONALITY

Q. **What features are supported?**

A. The following features are supported via fixed feature keys: redial, transfer, conference, and voice-mail access.

Q. **What local power option available for the Cisco Unified IP Phone 7902G?**

A. The local power option is provided through a 48 VDC Cisco IP Phone power supply, order code, "CP-PWR-CUBE". With the power supply, one of the following country-specific power chords must be ordered:

- CP-PWR-CORD-NA (North America)
- CP-PWR-CORD-CE (Central Europe)
- CP-PWR-CORD-UK (United Kingdom)
- CP-PWR-CORD-AU (Australia)
- CP-PWR-CORD-JP (Japan)
- CP-PWR-CORD-AP (Asia Pacific)

Q. **How many lines or telephone numbers are supported?**

A. The Cisco Unified IP Phone 7902G supports a single line, for example a single directory number. However, two calls can be handled simultaneously with the Call Waiting feature. In addition, you can place an active call on hold and dial another number to consult, transfer, or conference.

Q. **What protocols are supported?**

A. SCCP is supported for integration with Cisco Unified CallManager 3.3(2).

Q. **What hard keys are available?**

A. The set has two hard keys: a "Hold" key to place an active call on hold, and a "Menu" key. The "Menu" allows phone configuration via an IVR, and should be accessed only under the guidance of a system administrator.

Q. **Is Survivable Remote Site Telephony (SRST) supported?**

A. SRST is supported for basic calls as of IOS release 12.2(15)T.

Q. **Does the Cisco Unified IP Phone 7902G have a stand?**

A. Yes. The Cisco Unified IP Phone 7902G comes equipped with a single-position stand that snaps into the back of the phone.

Q. **Can the Cisco Unified IP Phone 7902G be mounted to a wall?**

A. Yes. For wall mounting, the stand can be removed. Two holes located on the back of the phone can be used for mounting purposes.

MISCELLANEOUS

Q. **What documentation will be available for the Cisco Unified IP Phone 7902G?**

A. Cisco Unified IP Phone 7902G Data Sheet, Cisco Unified IP Phone 7902G Q&A, Cisco Unified IP Phone 7902G At-a-Glance, Regulatory Compliance and Safety Information for the Cisco Unified IP Phone 7902G, and Cisco Unified IP Phone CP-7902G Administrator documentation will be available.

Q. **Where can I find out more about the Cisco Unified IP Phone 7902G?**

A. More information about Cisco Unified IP Phones can be found at:
http://www.cisco.com/en/US/products/hw/phones/ps379/ps5065/index.html.

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