

End-of-Sale and End-of-Life Announcement for the Cisco Unified IP Phones 7971G-GE, 7970G, 7961G-GE, and 7941G-GE (Hardware Only)

EOL6345

Cisco® announces the end-of-sale and end-of-life dates for the Cisco Unified IP Phones 7971G-GE, 7970G, 7961G-GE, and 7941G-GE (Hardware Only). The last day to order the affected product(s) is August 1, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. Tables 3-5 provide relevant information for migrating from the Cisco Unified IP Phones 7971G-GE, 7970G, 7961G-GE, and 7941G-GE to the Cisco Unified IP Phones 7975G, 7965G, and 7945G. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Important Note: This announcement only applies to the specified phone hardware. Software/feature development for the above-listed models will continue until further notice

Table 1. End-of-Life Milestones and Dates for the Cisco Unified IP Phones 7971G-GE, 7970G, 7961G-GE, and 7941G-GE (Hardware Only)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	February 1, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 1, 2008
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 30, 2008
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	August 1, 2009
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 1, 2009
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 27, 2012
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2013

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
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CP-7941G-GE	Cisco IP Phone 7941G-GE, Global, Gig Ethernet	CP-7945G	Cisco Unified IP Phone 7945, Gig Ethernet, Color
CP-7941G-GE-CCME	Cisco IP Phone 7941G-GE CCME	CP-7945G-CCME	Cisco IP Phone 7945, Gig, Color, with 1 CCME RTU License
CP-7941G-GE-CCME=	Cisco IP Phone 7941G-GE CCME	There is currently no replacement product available for this product.	
CP-7941G-GE-CH1	IP Phone 7941G-GE for Channels with 1 Station User License	CP-7945G-CH1	Cisco IP Phone 7945, Gig, Color, with 1 RTU License
CP-7941G-GE-SP	Cisco IP Phone 7941G-GE SP Bundle	There is currently no replacement product available for this product.	
CP-7941G-GE=	Cisco IP Phone 7941G-GE, Global, Gig Ethernet, spare	CP-7945G=	Cisco IP Phone 7945, Gig Ethernet, Color, spare
CP-7961G-GE	Cisco IP Phone 7961G-GE, Global, Gig Ethernet	CP-7965G	Cisco Unified IP Phone 7965, Gig Ethernet, Color
CP-7961G-GE-CCME	Cisco IP Phone 7961G-GE CCME	CP-7965G-CCME	Cisco IP Phone 7965, Gig, Color, with 1 CCME RTU License
CP-7961G-GE-CCME=	Cisco IP Phone 7961G-GE CCME	There is currently no replacement product available for this product.	
CP-7961G-GE-CH1	IP Phone 7961G-GE for Channels with 1 Station User License	CP-7965G-CH1	Cisco IP Phone 7965, Gig, Color, with 1 RTU License
CP-7961G-GE-SP	Cisco IP Phone 7961G-GE SP Bundle	There is currently no replacement product available for this product.	
CP-7961G-GE=	Cisco IP Phone 7961G-GE, Global, Gig Ethernet, spare	CP-7965G=	Cisco Unified IP Phone 7965, Gig Ethernet, Color, spare
CP-7970G	Cisco IP Phone 7970G, Global	CP-7975G or CP-7965G	Cisco Unified IP Phone 7975, Gig Ethernet, Color / Cisco Unified IP Phone 7965, Gig Ethernet, Color
CP-7970G-10BNDL=	Ten Cisco IP Phone 7970G Plus License	There is currently no replacement product available for this product.	
CP-7970G-CH1	7970 IP Phone with one Station User License	CP-7975G-CH1 or CP-7965G-CH1	Cisco IP Phone 7975, Gig, Color, with 1 RTU License / Cisco Unified IP Phone 7965, Gig, Color, with 1 RTU License
CP-7970G-CH2	IP Phone 7970G, for channel, license, power cube, NA cord	There is currently no replacement product available for this product.	
CP-7970G-CTS	Cisco IP Phone CP-7970G, Global, for TSBU	There is currently no replacement product available for this product.	
CP-7970G-SP	Cisco IP Phone 7970G SP Bundle	There is currently no replacement product available for this product.	
CP-7970G=	Spare Cisco IP Phone 7970G, Global	CP-7975G= or CP-7965G=	Cisco IP Phone 7975, Gig Ethernet, Color, spare / Cisco Unified IP Phone 7965, Gig Ethernet, Color, spare
CP-7971G-GE	Cisco IP Phone 7971G-GE, Global, Gig Ethernet	CP-7975G	Cisco Unified IP Phone 7975, Gig Ethernet, Color
CP-7971G-GE-CH1	IP Phone 7971G-GE for Channels with 1 Station User License	CP-7975G-CH1	Cisco IP Phone 7975, Gig, Color, with 1 RTU License
CP-7971G-GE-CH2	IP Phone 7971G-GE for Channels w-License and Power Cube	There is currently no replacement product available for this product.	

CP-7971G-GE-SP	Cisco IP Phone 7971G-GE SP Bundle	There is currently no replacement product available for this product.	
CP-7971G-GE=	Cisco IP Phone 7971G-GE, Global, Gig Ethernet	CP-7975G=	Cisco IP Phone 7975, Gig Ethernet, Color, spare

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified IP Phone 7975G, Cisco Unified IP Phone 7965G, or Cisco Unified IP Phone 7945G. Information about these products can be found at: <http://www.cisco.com/en/US/products/hw/phones/ps379/index.html>.

Table 3. Comparison of Phone Models – 7941G-GE and 7945G

Feature	Cisco Unified IP Phone 7941G-GE	Cisco Unified IP Phone 7945G
Wideband (G.722) Audio	Limited (optional handset, headset)	Full (speaker, handset, optional headset)
Display	4-bit grayscale, 5 inch	16-bit digital TFT backlit color, 5 inch
Headset Mobility Feature	Not supported	Supported
iLBC Support	Not supported	Supported
Navigation Cluster	2-way rocker	4-way plus 'Select' key
10/100/1000 Switch Port	Yes	Yes
Programmable (Line) Keys	2	2
UC Manager	3.3x or later	4.1(3)x or later
UC Manager Express	4.1 or later	4.1 or later

Table 4. Comparison of Phone Models – 7961G-GE and 7965G

Feature	Cisco Unified IP Phone 7961G-GE	Cisco Unified IP Phone 7965G
Wideband (G.722) Audio	Limited (optional handset, headset)	Full (speaker, handset, optional headset)
Display	4-bit grayscale, 5 inch	16-bit digital TFT backlit color, 5 inch
Headset Mobility Feature	Not supported	Supported
iLBC Support	Not supported	Supported
Navigation Cluster	2-way rocker	4-way plus 'Select' key
10/100/1000 Switch Port	Yes	Yes
Programmable (Line) Keys	6 (plus KEM support)	6 (plus KEM support)
UC Manager	3.3x or later	4.1(3)x or later
UC Manager Express	4.1 or later	4.1 or later

Table 5. Comparison of Phone Models – 7970G, 7971G-GE, 7965G and 7975G

Feature	Cisco Unified IP Phone 7970G / 7971G-GE	Cisco Unified IP Phone 7965G / 7975G
Wideband (G.722) Audio	Limited (optional handset, headset)	Full (speaker, handset, optional headset)
Display	12-bit analog TFT backlit color, 5.6 inch	16-bit digital TFT backlit color, 5.6 inch
Touchscreen	Yes	No / Yes
Headset Mobility Feature	Not supported	Supported
iLBC Support	Not supported	Supported
Navigation Cluster	4-way rocker	4-way plus 'Select' key
10/100/1000 Switch Port	No (10/100 only) / Yes	Yes
Programmable (Line) Keys	8 (plus KEM support)	6 (plus KEM support) / 8 (plus KEM support)

UC Manager	3.3x or later	4.1(3)x or later
UC Manager Express	4.1 or later	4.1 or later

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco Unified IP Phones 7971G-GE, 7970G, 7961G-GE, and 7941G-GE (Hardware Only) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: www.cisco.com/go/eos.

For More Information

For more information about the Cisco Unified IP Phone 7975G, Cisco Unified IP Phone 7965G, or Cisco Unified IP Phone 7945G, visit <http://www.cisco.com/en/US/products/hw/phones/ps379/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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