

Cisco SPA500DS 15-Button Attendant Console for the Cisco SPA500 Series Phones

Highlights

- Easy to install, and designed exclusively for the Cisco® SPA 500 Series IP Phones
- 15 programmable buttons simplify dialing and call transfers
- Page Left and Page Right keys allow configuration of up to 30 Busy Line Field (BLF), Speed Dial, and Call Pickup per device
- LCD Display
- Two attendant consoles can be linked

Figure 1. Cisco SPA500DS 15-Button Attendant Console



Product Overview

The Cisco® SPA500DS 15-Button Attendant Console (Figure 1) is part of the Cisco Small Business Series and designed for use with the Cisco SPA500 Series IP Phones. It is an ideal solution for small businesses wanting to simplify incoming call handling by quickly directing calls to the requested party and also to monitor line status from a central location.

The attendant console easily attaches to a SPA500 Series IP Phone, providing up to 30 programmable call pickup or speed dial buttons via two page keys, each illuminating the line's status (idle, ringing, busy, or null) via the busy line field (BLF). Incoming calls can immediately be transferred to the proper location with the push of a button assigned to the extension.

The modular design of the Cisco SPA500DS permits up to two attendant consoles to be deployed, for a total of 30 buttons (60 functions), offering an affordable solution that expands with the growth of your voice network. Installation and setup is just a matter of connecting the supplied bracket and cable to the attendant console, which uses the phone's power supply; no additional power source is required.

Based on the Session Initiation Protocol (SIP), the Cisco SPA500DS has been tested to ensure comprehensive interoperability with equipment from voice over IP (VoIP) infrastructure leaders, enabling service providers to offer competitive, feature-rich services to their customers.

Features

- 15 programmable buttons
- Page Left and Page Right keys
- Call transfer
- XML Application
- Speed dial
- Busy lamp field
- One-touch transfer
- Call pickup

Specifications

Table 1 contains the specifications, package contents, and minimum requirements for the Cisco SPA500DS Expansion Module.

Table 1. Specifications for the Cisco SPA500DS 15-Button Attendant Console

Specifications	
Ports	2 auxiliary ports
Buttons	15, with 2 page left/right button
Display	LCD, 5.5" Monochrome Backlit 128 x 320 resolution
Documentation	• Quick Installation Guide • User Guide • Administration Guide • Provisioning Guide (for service providers only)
Environmental	
Dimensions (W x H x D)	4 x 8.5 x 1.5 in. (101 x 201 x 39 mm)
Unit weight	2 lb (0.9 kg)
Power	Provided by host Cisco SPA 500 Series IP phone
Certification	FCC, cUL, CE, Canadian Interference-Causing Equipment Standard ICES-003
Operating temperature	41° to 113°F (0° to 40°C)
Storage temperature	–13° to 185°F (–40° to 70°C)
Operating humidity	5% to 95% noncondensing, operating and nonoperating
Storage humidity	5% to 95% noncondensing, operating and nonoperating
Package Contents	
• Cisco SPA500DS 15-Button Attendant Console • Quick Start Guide • Attachment Arm • Attachment Arm Screws (2) • Auxiliary Interconnect Cable • Stand	
Minimum Requirements	
• Cisco SPA500 Series IP Phone	

Service and Support

The Cisco Small Business Support Service provides three years affordable peace of mind coverage, to help protect your investment and derive maximum value from your Cisco Small Business solution. The subscription-based service offers software updates, telephone and online chat access to the Cisco Small Business Support Center, and next business day hardware replacement.

Cisco Small Business products are supported by professionals in Cisco Small Business Support Center locations worldwide who are specifically trained to understand your needs. The Cisco Small Business Support Community, an online forum, enables you to collaborate with your peers and reach Cisco technical experts for support information.

Warranty

This Cisco Small Business product is covered by a Cisco 1-year limited hardware warranty with return to factory replacement and a 90-day limited software warranty. In addition, Cisco offers software updates for bug fixes for the warranty term, and telephone and online chat technical support at no charge for the first 12 months following the date of purchase. To download software updates, go to: <http://www.cisco.com/cisco/web/download/index.html>.

Product warranty terms and other information applicable to Cisco products are available at <http://www.cisco.com/go/warranty>.

For More Information

To learn more about the Cisco SPA 500 Series IP Phones please visit: <http://www.cisco.com/go/500phones>.

To learn more about Cisco Solutions for Small Business please visit <http://www.cisco.com/smallbusiness>.



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)