

## End-of-Sale and End-of-Life Announcement for the Cisco SPA900 Series Small Business IP Phones

EOL6882

Cisco announces the end-of-sale and end-of life dates for the Cisco® SPA900 Series Small Business IP Phones. The last day to order the affected product(s) is August 17, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco SPA900 Series Small Business IP Phones

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	February 16, 2010
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 17, 2010
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 17, 2010
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	August 17, 2012
<b>Last Date of Support: HW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 17, 2015

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
<b>SPA901-AU</b>	1-Line IP Telephone (ANZ)	SPA501G	8 Line IP Phone With PoE and PC Port
<b>SPA901-EU</b>	1-Line IP Telephone (Europe)	SPA501G	8 Line IP Phone With PoE and PC Port
<b>SPA901-NA</b>	1-Line IP Telephone (North America)	SPA501G	8 Line IP Phone With PoE and PC Port
<b>SPA901-SG</b>	1-Line IP Telephone (Singapore)	SPA501G	8 Line IP Phone With PoE and PC Port
<b>SPA901-UK</b>	1-Line IP Telephone (United Kingdom)	SPA501G	8 Line IP Phone With PoE and PC Port
<b>SPA921-EU</b>	1-Line IP Telephone with 1-Port Ethernet, Display (Europe)	SPA502G	1 Line IP Phone With Display, PoE, PC Port
<b>SPA921-NA</b>	1-Line IP Telephone with 1-Port Ethernet, Display (North America)	SPA502G	1 Line IP Phone With Display, PoE, PC Port
<b>SPA921-SG</b>	1-Line IP Telephone with 1-Port Ethernet, Display (Singapore)	SPA502G	1 Line IP Phone With Display, PoE, PC Port
<b>SPA921-UK</b>	1-Line IP Telephone with 1-Port Ethernet, Display (United Kingdom)	SPA502G	1 Line IP Phone With Display, PoE, PC Port
<b>SPA922-EU</b>	1-Line IP Telephone with 2-Port Switch, PoE and Display (Europe)	SPA502G	1 Line IP Phone With Display, PoE, PC Port
<b>SPA922-NA</b>	1-Line IP Telephone with 2-Port Switch, PoE and Display (North America)	SPA502G	1 Line IP Phone With Display, PoE, PC Port

<b>SPA922-RC</b>	1-Line IP Telephone with 2-Port Switch, PoE and Display (Remote Customization)	SPA502-RC	1 Line IP Phone With Display, PoE, PC Port
<b>SPA932</b>	32 Button Attendant Console for the SPA962 IP Phone	SPA500S	32 Button Attendant Console for Cisco SPA500 Family Phones
<b>SPA941-AS</b>	2- or 4-Line IP Telephone with 1-Port Ethernet and Display (APAC)	SPA504G	4 Line IP Phone With Display, PoE and PC Port
<b>SPA941-AU</b>	2- or 4-Line IP Telephone with 1-Port Ethernet and Display (ANZ)	SPA502G	1 Line IP Phone With Display, PoE, PC Port
<b>SPA941-EU</b>	2- or 4-Line IP Telephone with 1-Port Ethernet and Display (Europe)	SPA504G	4 Line IP Phone With Display, PoE and PC Port
<b>SPA941-KR</b>	2- or 4-Line IP Telephone with 1-Port Ethernet and Display (Korea)	SPA504G	4 Line IP Phone With Display, PoE and PC Port
<b>SPA941-NA</b>	2- or 4-Line IP Telephone with 1-Port Ethernet and Display (North America)	SPA504G	4 Line IP Phone With Display, PoE and PC Port
<b>SPA941-SG</b>	2- or 4-Line IP Telephone with 1-Port Ethernet and Display (Singapore)	SPA504G	4 Line IP Phone With Display, PoE and PC Port
<b>SPA941-UK</b>	2- or 4-Line IP Telephone with 1-Port Ethernet and Display (United Kingdom)	SPA504G	4 Line IP Phone With Display, PoE and PC Port
<b>SPA942-AS</b>	2- or 4-Line IP Telephone with 2-Port Ethernet Switch (North America)	SPA504G	4 Line IP Phone With Display, PoE and PC Port
<b>SPA942-EU</b>	2- or 4-Line IP Telephone with 2-Port Ethernet Switch (Europe)	SPA504G	4 Line IP Phone With Display, PoE and PC Port
<b>SPA942-NA</b>	2- or 4-Line IP Telephone with 2-Port Ethernet Switch (North America)	SPA504G	4 Line IP Phone With Display, PoE and PC Port
<b>SPA942-RC</b>	2- or 4-Line IP Telephone with 2-Port Ethernet Switch (Remote Customization)	SPA504-RC	4 Line IP Phone With Display, PoE and PC Port
<b>SPA962-EU</b>	6-Line IP Telephone with 2-Port Switch, PoE and Display (Europe)	SPA525G	5 Line IP Phone with Color Display, PoE, 802.11g
<b>SPA962-NA</b>	6-Line IP Telephone with 2-Port Switch, PoE and Display (North America)	SPA525G	5 Line IP Phone with Color Display, PoE, 802.11g
<b>SPA962-RC</b>	6-Line IP Telephone with 2-Port Switch, PoE and Display (Remote Customization)	SPA525G-RC	5 Line IP Phone with Color Display, PoE, 802.11g

## Product Migration Options

Customers are encouraged to migrate to the Cisco Small Business Pro SPA 500 Series IP Phones. Information about this product can be found at: <http://www.cisco.com/go/500phones>.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Cisco SPA900 Series Small Business IP Phones through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: [http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco Small Business Pro SPA 500 Series IP Phones, visit <http://www.cisco.com/go/smb>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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