End-of-Sale and End-of-Life Announcement for the Cisco MXE 5600 (Media Experience Engine 5600)

EOL8885

Cisco announces the end-of-sale and end-of-life dates for the Cisco MXE 5600 (Media Experience Engine 5600). The last day to order the affected product(s) is December 31, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Cisco MXE 5600 (Media Experience Engine 5600)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	October 31, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 31, 2012
Last Ship Date: App. SW, HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 31, 2013
End of SW Maintenance Releases Date: App. SW, HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 29, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	March 29, 2013
End of New Service Attachment Date: App. SW, HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 31, 2012
End of Service Contract Renewal Date: App. SW, HW	The last date to extend or renew a service contract for the product.	December 31, 2012
Last Date of Support: App. SW, HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2013

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
MXE-5000-BLANK	MXE 5000 Blank Faceplate for slots
MXE-5000-BLANK=	Blank faceplate for MXE 5xxx SPARE
MXE-5000-SW-2.0	MXE 5000 Software
MXE-5600	Chassis, 3 Power Supplies, 2 Fans, Shelf Manager, Filter
MXE-5600-10-LIC	MXE-5600 10 HD Port Capacity License
MXE-5600-10-LIC=	MXE 5600 10 Port License Spare/Upgrade
MXE-5600-20-LIC	MXE-5600 20 HD port Capacity License
MXE-5600-20-LIC=	MXE 5600 20 Port License Spare/Upgrade
MXE-5600-30-LIC	MXE-5600 30 HD Port Capacity License
MXE-5600-30-LIC=	MXE 5600 30 Port License Spare/Upgrade
MXE-5600-ACC-KIT	MXE 5600 Accessory Kit
MXE-5600-ACC-KIT=	MXE 5600 Accessory Kit
MXE-5600-FAN	Fan Tray for MXE 5600
MXE-5600-FAN=	MXE 5600 Fans
MXE-5600-FILTER	MXE 5600 Filter
MXE-5600-FILTER=	MXE 5600 Filter (SPARE)
MXE-5600-INT-LIC	MXE-5600 CTS Interop Feature License
MXE-5600-K9	5600 chassis, 3 PWR, 2 fan trays, 1 filter, 1 Shelf Mgr
MXE-5600-K9=	5600 chassis, 3 PWR, 2 fan tray, 1 filter, 1 Shelf Mgr SPARE
MXE-5600-MFG	MFG BOM - 5600 Chassis, 3 PWR, 2 Fans, 1 Filter, 1 Shelf Mgr
MXE-5600-NFR-K9	MXE 5600 NFR - chassis, 1 MPM, 1 NPM, 10 port, interop lic
MXE-5600-PAK	MXE 5600 SW License Claim Certificate
MXE-5600-PWR	MXE 5600 Power Supply
MXE-5600-PWR-BL	MXE 5600 Blank Faceplate for Power Module
MXE-5600-PWR-BL=	MXE 5600 Blank Faceplate for Power Module (SPARE)
MXE-5600-PWR=	MXE 5600 Power Supplies (SPARE)
MXE-5600-RED-U-K9	MXE 5600 Red. Config Upgrade (Additional Shelf Mgr + 3 PWR)
MXE-5600-RED-U-K9=	Cisco 5600 Red. Config Upgrade (Additl Shf Mgr + PWR) SPARE
MXE-5600-RED-UPG	MXE 5600 Upgrade SKU to Redundant Chassis Configuration
MXE-5600-RED-UPG=	MXE 5600 Upgrade SKU to Redundant Chassis Configuration
MXE-5600-SHMGR	MXE 5600 Shelf Manager
MXE-5600-SHMGR-BL	MXE 5600 Blank Faceplate for Shelf Manager
MXE-5600-SHMGR-BL=	MXE 5600 Blank Faceplate for Shelf Manager (SPARE)
MXE-5600-SHMGR-K9	MXE 5600 Shelf Manager
MXE-5600-SHMGR-K9=	MXE 5600 Shelf Manager SPARE
MXE-5600-SHMGR=	MXE 5600 Shelf Manager (SPARE)
MXE-5600-SR-LIC	MXE-5600 Streaming & Recording App License
MXE-5600-SR10-LIC	MXE-5600 10 Recording Session Capacity License
MXE-5600-SR10-LIC=	MXE-5600 10 Recording Session Capacity License
MXE-5600-SR20-LIC	MXE-5600 20 Recording Session Capacity License
MXE-5600-SR20-LIC=	MXE-5600 20 Recording Session Capacity License
MXE-5600-SYS	Chassis, PWR, fan, filter, NPM, MPM, ShMgr (Non-Redundant)

End-of-Sale Product Part Number	Product Description
MXE-5600-SYS-K9	Chassis, PWR, fan, fltr, 1 MPM, 1 NPM, Shf Mgr (Non-Redund)
MXE-5600=	MXE 5600 Chassis, 3 Power Supp, 2 Fan trays, Shelf Manager
MXE-MPM	MXE Media Processing Module
MXE-MPM-K9	MXE 5600 Media Processing Module
MXE-MPM-K9=	MXE 5600 Media Processing Module SPARE
MXE-MPM2-K9	MXE 5600 Media Processing Module 2nd Gen
MXE-MPM2-K9=	MXE 5600 Media Processing Module 2nd Gen
MXE-MTM-K9	MXE Media Transformation Module
MXE-MTM-K9=	MXE Media Transformation Engine
MXE-NPM	Network Processing Module
MXE-NPM-K9	MXE Network Processing Module
MXE-NPM-K9=	MXE Network Processing Module - Spare
MXE-SW-2.0	MXE 5600 Software Version 2.0
MXE5K-MPM-SW-1.0K9	MXE 5000 Series Media OS Release 1.0
MXE5K-MPM-SW-1.1K9	MXE 5000 Series Media OS Release 1.1
MXE5K-MPM-SW-1.2K9	MXE 5000 Series Media OS Release 1.2
MXE5K-MPM-SW-1.3K9	MXE 5000 Series Media OS Release 1.3
MXE5K-MPM-SW-2.0K9	MXE 5000 Series Media OS Release 2.0
MXE5K-SW-1.0K9	MXE 5000 Series Platform Software Release 1.0 Bundle
MXE5K-SW-1.1K9	MXE 5000 Series Platform Software Release 1.1 Bundle
MXE5K-SW-1.2K9	MXE 5000 Series Platform Software Release 1.2 Bundle
MXE5K-SW-1.3K9	MXE 5000 Series Platform Software Release 1.3 Bundle
MXE5K-SW-2.0K9	MXE 5000 Series Platform Software Release 2.0 Bundle

Product Migration Options

There is no replacement available for the Cisco MXE 5600 (Media Experience Engine 5600) at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco MXE 5600 (Media Experience Engine 5600) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
http://www.cisco.com/cisco/support/notifications.html.

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