



End-of-Sale and End-of-Life Announcement for the Cisco Show and Share Bundles with C200/C210 M2 Hardware

EOL9049

Cisco announces the end-of-sale and end-of life dates for the Cisco Show and Share Bundles with C200/C210 M2 Hardware. The last day to order the affected product(s) is April 24, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

This end-of-sale and end-of-life announcement concerns only the Cisco C200/C210 M2 hardware. New customers are encouraged to order the latest Cisco Video Content Bundle for Enterprise (product identification CVC-BUN-ENT-K9) or Cisco Video Content Bundle for Workgroup (CVC-BUN-WKG-K9).

Table 1. End-of-Life Milestones and Dates for the Cisco Show and Share Bundles with C200/C210 M2 Hardware

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 23, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 24, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 23, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	April 24, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 24, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	July 20, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 30, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CQ2.0-SNS-QAD	Show and Share QUAD Bundle	There is currently no replacement product available for this product.		
CVC-DMS-DMM-K9	DMS DMM Server for CVC Bundle, HW	CVC-DMMC220-K9	Digital Media Manager M3 Server for CVC Bundle	—
DMMC210QAD-K9	DMS Digital Media Manager Server for QUAD Bundle, HW	There is currently no replacement product available for this product.		
SNSC210QAD-K9	DMS Show and Share Server ENT for QUAD Bundle, HW	There is currently no replacement product available for this product.		

Product Migration Options

New customers are encouraged to order the latest Cisco Video Content Bundle for Enterprise (product identification CVC-BUN-ENT-K9) or Cisco Video Content Bundle for Workgroup (CVC-BUN-WKG-K9). Please contact your account team for the latest information on Cisco Video Content bundles.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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