



End-of-Sale and End-of-Life Announcement for the Cisco Show and Share C200/C210 M2 Hardware

EOL8756

Cisco announces the end-of-sale and end-of life dates for the Cisco Show and Share C200/C210 M2 Hardware. The last day to order the affected product(s) is December 3, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

This end-of-sale and end-of-life announcement concerns only the Cisco C200/C210 M2 hardware. New Cisco Show and Share customers should order the Cisco MXA UCS C220 M3 Rack Server for Cisco Show and Share Deployments. Information about this new hardware can be found at:

http://www.cisco.com/en/US/prod/collateral/video/ps9339/ps6681/datasheet_c78-711706.html.

Table 1. End-of-Life Milestones and Dates for the Cisco Show and Share C200/C210 M2 Hardware

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 3, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 3, 2012
Last Ship Date: App. SW, HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 3, 2013
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 3, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 3, 2013
End of New Service Attachment Date: App. SW, HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 3, 2013
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	February 28, 2017
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	March 1, 2015
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2015

Milestone	Definition	Date
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SNS-FA-C200WG-K9	DMS Show and Share Failover Server WKGP, HW	There is currently no replacement product available for this product.		
SNS-FA-C200WG-K9=	DMS Show and Share Failover Server WKGP, HW Spare	There is currently no replacement product available for this product.		
SNS-FA-C210EN-K9	DMS Show and Share Failover Server ENT, HW	There is currently no replacement product available for this product.		
SNS-FA-C210EN-K9=	DMS Show and Share Failover Server ENT, HW Spare	There is currently no replacement product available for this product.		
SNS-FAEN-52-K9	DMS Show and Share Failover Server ENT, SW	There is currently no replacement product available for this product.		
SNS-FAEN-53-K9	DMS Show and Share Failover Server ENT V5.3, SW	There is currently no replacement product available for this product.		
SNS-FAWKGP-52-K9	DMS Show and Share Failover Server WKGP, SW	There is currently no replacement product available for this product.		
SNS-FAWKGP-53-K9	DMS Show and Share Failover Server WKGP V5.3, SW	There is currently no replacement product available for this product.		
SNS-SVR-C200WG-K9	DMS Show and Share Server WKGP, HW	SNSC220-WKG-K9	Show and Share Server WKGP, HW	—
SNS-SVR-C200WG-K9=	DMS Show and Share Server WKGP, HW Spare	SNSC220-WKG-K9=	Show and Share Server WKGP, HW	—
SNS-SVR-C210EN-K9	DMS Show and Share Server ENT, HW	SNSC220-ENT-K9	Show and Share Server Enterprise, HW	—
SNS-SVR-C210EN-K9=	DMS Show and Share Server ENT, HW Spare	SNSC220-ENT-K9	Show and Share Server Enterprise, HW	—
SNSC200WG-K9	DMS Show and Share Server WRGP, HW	SNSC220-WKG-K9	Show and Share Server WKGP, HW	—
SNSC200WG-K9=	DMS Show and Share Server WRGP, HW	SNSC220-WKG-K9=	Show and Share Server WKGP, HW	—
SNSC200WGFA-K9	DMS Show and Share Failover Server WKGP, HW	There is currently no replacement product available for this product.		
SNSC200WGFA-K9=	DMS Show and Share Failover Server WKGP, HW	There is currently no replacement product available for this product.		
SNSC210EN-K9	DMS Show and Share Server ENT, HW	SNSC220-ENT-K9	Show and Share Server Enterprise, HW	—
SNSC210EN-K9=	DMS Show and Share Server ENT, HW	SNSC220-ENT-K9=	Show and Share Server Enterprise, HW	—
SNSC210ENFA-K9	DMS Show and Share Failover Server ENT, HW	There is currently no replacement product available for this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SNSC210ENFA-K9=	DMS Show and Share Failover Server ENT, HW	There is currently no replacement product available for this product.		

Product Migration Options

New Cisco Show and Share customers should order Cisco MXA UCS C220 M3 Rack Server for Cisco Show and Share Deployments. Information about this new hardware can be found at:

http://www.cisco.com/en/US/prod/collateral/video/ps9339/ps6681/datasheet_c78-711706.html. Please note that failover is not supported on the new appliance at this time. In addition to the Cisco Show and Share appliance, customers must purchase Cisco Digital Media Manager for Cisco Show and Share only (product identification DMMC220-SNS-K9). Existing Cisco Show and Share customers should not attempt to migrate at this time to the new appliance since Show and Share 5.3.10 software on the new appliance is functionally equivalent to Show and Share 5.3, which runs on previous appliances.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Show and Share C220 M3 Rack Server Appliance, visit http://www.cisco.com/en/US/prod/collateral/video/ps9339/ps6681/datasheet_c78-711706.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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