

End-of-Sale and End-of-Life Announcement for the Cisco Digital Media System Version 4.0

EOL6242

Cisco® announces the end-of-sale and end-of life dates for the Cisco Digital Media System Version 4.0. The last day to order the affected product(s) is May 30, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Digital Media System Version 4.0

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 30, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 30, 2008
Last Ship Date: App. SW, HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 28, 2008
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 30, 2009
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	May 30, 2009
End of New Service Attachment Date: App. SW, HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 30, 2009
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	August 25, 2012
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	August 26, 2010
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 29, 2013
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 30, 2011

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
DMM4.0-BASE-K9	Digital Media Mgr Base V4.0 Perptl SW Li	DMM4.1-BASE-K9	Digital Media Mgr Base V4.1 Perptl SW Lic.
DMM4.0-DSM1.0-K9	DMM V4.0 Dig. Signage Module 1.0 Perptl. SW Lic.	DMM-DSM1.1-K9	DMM Digital Signage Module V1.1 Perptl. SW Lic.
DMM4.0-DSM1.0-K9=	DMM V4.0 Dig. Signage Module 1.0 Perptl. SW Lic., Spare	DMM-DSM1.1-K9=	DMM Digital Signage Module V1.1 Perptl. SW Lic., Spare
DMM4.0-VPM4.0-K9	DMM V4.0 Video Portal Module 4.0 Perptl. SW Lic.	DMM-VPM4.1-K9	DMM Video Portal Module V4.1 Perptl. SW Lic.
DMM4.0-VPM4.0-K9=	DMM V4.0 Video Portal Module 4.0 Perptl. SW Lic., Spare	DMM-VPM4.1-K9=	DMM Video Portal Module V4.1 Perptl. SW Lic., Spare
MCS-7825-H2-DM21	HW Only MCS-7825-H2 w/ 2GB RAM and Two 80GB HD	MCS-7825H3-K9-VP4	HW Only MCS-7825-H3 with 2GB RAM and Two 160GB SATA HD
MCS-7825-H2-DM21=	HW Only MCS-7825-H2 w/ 2GB RAM and 80GB HD	MCS-7825H3-DMS1=	HW Only MCS-7825-H3 w/ 2GB RAM, Two 160GB SATA HD, Spare
MCS-7835H2-DMM-K9	HW Only MCS-7835-H2 with 2GB RAM and Two 72GB SAS H	MCS-7835H2-K9-DMM4	HW Only MCS-7835-H2 with 2GB RAM and Two 72GB SAS HD
MCS-7835H2-VP-K9	HW Only MCS-7835-H2 with 2GB RAM and Two 72GB SAS H	MCS-7835H2-K9-VP4	HW Only MCS-7835-H2 with 2GB RAM and Two 72GB SAS HD
VP4.0-1000-K9	Cisco Video Portal V4.0 Perptl. SW Lic. For 1,000 Concurrent	VP4.1-1000-K9	Cisco Video Portal V4.1 Perptl. SW Lic. For 1,000 Concurrent
VP4.0-7825-H2-K9	Cisco Video Portal V4.0 Perptl. SW Lic. for MCS-7825-H2	VP4.1-500-K9	Cisco Video Portal V4.1 Perptl. SW Lic. For 500 Concurrent
VPR4.0-K9	Cisco Video Portal Reports V4.0 Perptl. SW Lic.	VPR4.1-K9	Cisco Video Portal Reports V4.1 Perptl. SW Lic.

Product Migration Options

Customers are encouraged to migrate to Cisco Digital Media Manager 4.1. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps6681/index.html>. There is no cost to perform the upgrade from version 4.0 to version 4.1.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through the Cisco Certified Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: <http://cisco.com/go/remarketing>.

For More Information

For more information about the Cisco Digital Media System Version 4.1, visit:
<http://www.cisco.com/en/US/products/ps6681/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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