End-of-Sale and End-of-Life Announcement for the Cisco Digital Media System Version 4.1

EOL6534

Cisco® announces the end-of-sale and end-of life dates for the Cisco Digital Media System Version 4.1. The last day to order the affected product(s) is March 13, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Cisco Digital Media System Version 4.1

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 12, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 13, 2009
Last Ship Date: HW, App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 11, 2009
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 13, 2010
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	March 13, 2010
End of New Service Attachment Date: HW, App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 13, 2010
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	June 8, 2013
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	June 9, 2011
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 12, 2012
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 12, 2014

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
DMM-DSM1.1-K9	DMM Digital Signage Module V1.1 Perptl. SW Lic.	DMM-DSM5.0-K9	DMM Digital Signage Module V5.0 Perptl. SW Lic.

DMM-DSM1.1-K9=	DMM Digital Signage Module V1.1 Perptl. SW Lic., Spare	DMM-DSM5.0-K9=	DMM Digital Signage Module V5.0 Perptl. SW Lic., Spare
DMM-LEM1.0-K9	DMM VPM Live Event Module V1.0 Perptl. SW Lic.	DMM-LEM5.0-K9	DMM VPM Live Event Module V5.0 Perptl. SW Lic.
DMM-LEM1.0-K9=	DMM VPM Live Event Module V1.0 Perptl. SW Lic., Spare	DMM-LEM5.0-K9=	DMM VPM Live Event Module V5.0 Perptl. SW Lic., Spare
DMM-VPM4.1-K9	DMM Video Portal Module V4.1 Perptl. SW Lic.	DMM-VPM5.0-K9	DMM Video Portal Module V5.0 Perptl. SW Lic.
DMM-VPM4.1-K9=	DMM Video Portal Module V4.1 Perptl. SW Lic., Spare	DMM-VPM5.0-K9=	DMM Video Portal Module V5.0 Perptl. SW Lic., Spare
DMM4.1-BASE-K9	Digital Media Mgr Base V4.1 Perptl SW Lic.	DMM5.0-BASE-K9	Digital Media Mgr Base V5.0 Perptl SW Lic.
MCS-7825H3-K9-VP4	HW Only MCS-7825-H3 with 2GB RAM and Two 160GB SATA HD	MCS-7825H3-K9-VP5	HW Only MCS-7825-H3 with 2GB RAM and Two 160GB SATA HD
MCS-7835H2-K9-DMM4	HW Only MCS-7835-H2 with 2GB RAM and Two 72GB SAS HD	MCS-7835H2-K9-DMM5	HW Only MCS-7835-H2 with 2GB RAM and Two 72GB SAS HD
MCS-7835H2-K9-VP4	HW Only MCS-7835-H2 with 2GB RAM and Two 72GB SAS HD	MCS-7835H2-K9-VP5	HW Only MCS-7835-H2 with 2GB RAM and Two 72GB SAS HD
VP4.1-1000-K9	Cisco Video Portal V4.1 Perptl. SW Lic. For 1,000 Concurrent	VP5.0-1000-K9	Cisco Video Portal V5.0 Perptl. SW Lic. For 1,000 Concurrent
VP4.1-500-K9	Cisco Video Portal V4.1 Perptl. SW Lic. For 500 Concurrent	VP5.0-500-K9	Cisco Video Portal V5.0 Perptl. SW Lic. For 500 Concurrent
VPR4.1-K9	Cisco Video Portal Reports V4.1 Perptl. SW Lic.	VPR5.0-K9	Cisco Video Portal Reports V5.0 Perptl. SW Lic.

Product Migration Options

Customers are encouraged to migrate to the Cisco Digital Media System Version 5.0. Information about this product can be found at: http://www.cisco.com/web/solutions/dms/products.html.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco Digital Media System Version 4.1 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco Digital Media System Version 5.0, visit http://www.cisco.com/web/solutions/dms/products.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice.

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