

End-of-Sale and End-of-Life Announcement for the Cisco Digital Media Player 4300G

EOL6311

Cisco® announces the end-of-sale and end-of life dates for the Cisco Digital Media Player 4300G. The last day to order the affected product(s) is July 31, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Digital Media Player 4300G

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 31, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 31, 2008
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 29, 2008
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	July 31, 2009
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 31, 2009
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 26, 2012
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 30, 2013

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
DMS-DMP-4300G	Digital Media Player 4300, Global includes Cables Acc Kit	DMP-4305G-K9	Digital Media Player 4305 HW, 2GB SD Card, Acc. Kit, Global
DMS-DMP-4300G-DS	Digital Signage User License for DMP 4300G	DMP-SW2.4-K9	Digital Media Player V2.4 Perptl. SW License, Full Node
DMS-DMP-4300G-DS=	Digital Signage User License for DMP 4300G, Spare	There is currently no replacement product available for this product.	–
DMS-DMP-4300G=	Digital Media Player 4300, Global, Spare	There is currently no replacement product available for this product.	–

DMS-DMP-SD1GB-INS	SD Card, 1GB for DMP, Pre-installed	DMP-4305G-K9	Digital Media Player 4305 HW, 2GB SD Card, Acc. Kit, Global
DMS-DMP-SD1GB-INS=	SD Card, 1GB for DMP, Pre-installed, Spare	There is currently no replacement product available for this product.	–

Product Migration Options

Customers are encouraged to migrate to the Cisco Digital Media Player 4305G. Information about this product can be found at:

http://www.cisco.com/en/US/products/ps7220/tsd_products_support_series_home.html.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco Digital Media Player 4300G through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



Americas Headquarters
Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
www.cisco.com
Tel: 408 526-4000
800 553-NETS (6387)
Fax: 408 527-0883

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
168 Robinson Road
#28-01 Capital Tower
Singapore 068912
www.cisco.com
Tel: +65 6317 7777
Fax: +65 6317 7799

Europe Headquarters
Cisco Systems International BV
Haarlerbergpark
Haarlerbergweg 13-19
1101 CH Amsterdam
The Netherlands
www-europe.cisco.com
Tel: +31 0 800 020 0791
Fax: +31 0 20 357 1100

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