



End-of-Sale and End-of-Life Announcement for the Cisco Professional Series LCDs

EOL8671

Cisco announces the end-of-sale and end-of life dates for the Cisco Professional Series LCDs. The last day to order the affected product(s) is February 7, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Professional Series LCDs

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	August 9, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 7, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 8, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	February 7, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 7, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	May 5, 2017
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
LCD-100-PRO-RM=	Remote Control For Cisco Professional LCD, Ver 1, Spare
LCD-100-PRO-STD	Semi-Stand For Cisco Professional LCD, Ver 1, 40" LCD
LCD-100-PRO-STD=	Semi-Stand For Cisco Professional LCD, Ver 1, 40" LCD, Spare
LCD-100L-PRO-RM=	Remote Control, Cisco Professional L-Series LCD, Ver1, Spare
LCD-100L-PRO-STD	Semi-Stand, Cisco Professional L-Series LCD, Ver1
LCD-100L-PRO-STD=	Semi-Stand, Cisco Professional L-Series LCD, Ver1, Spare
LCD-100PROSTD-NFR=	Semi-Stand For Cisco Pro LCD, Ver 1, Spare, NFR
LCD-110L-PRO-42	Cisco LCD PRO 110L, 42 inch, 1080p, w/ Remote
LCD-110L-PRO-42=	Cisco LCD PRO 110L, 42 inch, 1080p, w/ Remote, Spare
LCD-110L-PRO-47	Cisco LCD PRO 110L, 47 inch, 1080p, w/ Remote
LCD-110L-PRO-47=	Cisco LCD PRO 110L, 47 inch, 1080p, w/ Remote, Spare
LCD-110L-PRO-RMT=	Remote Control, Cisco Professional 110L-Series LCD, Spare
LCD-110L-PRO-SP	Mountable Speakers for Cisco Professional 110L-Series LCD
LCD-110L-PRO-SP=	Mountable Speakers for Cisco Prof 110L-Series LCD, HW Spare
LCD-110L-PRO-STD42	Semi-Stand, Cisco Professional 110L-Series 42 inch LCD, Ver
LCD-110L-PRO-STD47	Semi-Stand, Cisco Professional 110L-Series 47 inch LCD, Ver
LCD-110L-PROSTD42=	Semi-Stand, Cisco Professional 110L-Series 42 inch LCD, Spare
LCD-110L-PROSTD47=	Semi-Stand, Cisco Professional 110L-Series 47 inch LCD, Spare
LCD-110LPRO42-NFR	Cisco LCD PRO 110L, 42 inch, 1080p, w/ Remote, NFR
LCD-110LPRO47-NFR	Cisco LCD PRO 110L, 47 inch, 1080p, w/ Remote, NFR
LCD-110Q-PRO-55	Cisco LCD PRO 110Q, 55 inch, 1080p, w/ Remote
LCD-110Q-PRO-55=	Cisco LCD PRO 110Q, 55 inch, 1080p, w/ Remote, Spare
LCD-110Q-PRO-RM=	Remote Control, Cisco Professional 110Q-Series LCD, Spare
LCD-110Q-PRO-STD	Semi-Stand, Cisco Professional 110Q-Series LCD, Ver1
LCD-110Q-PRO-STD=	Semi-Stand, Cisco Professional 110Q-Series LCD, Spare
LCD-110QPRO55-NFR	Cisco LCD PRO 110Q, 55 inch, 1080p, w/ Remote, NFR

Product Migration Options

There is no replacement available for the Cisco Professional Series LCDs at this time.

Customers are encouraged to select other potential display vendors.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase the Cisco Professional Series LCDs through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the None, visit

http://www.cisco.com/en/US/products/ps10099/prod_eol_notices_list.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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