



Change in Product Part Number Announcement for the “Latest Software” Product ID for the Cisco Digital Content Manager (DCM)

EOL8284

Cisco announces a change in product part numbers for the “Latest Software” Product ID for the Cisco Digital Content Manager (DCM). This is a product part number change only announcement. Customers will experience no change in functionality when using the new product part numbers. The new product part numbers are designed to simplify the customer ordering process. The last day to order the affected product using the current product part numbers is June 6, 2012. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until otherwise specified in the end-of-life announcement for the new product part numbers. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product. Table 2 lists the product part numbers affected by this announcement.

Customers are encouraged to order a specific version of the software for the Cisco Digital Content Manager Series immediately.

Table 1. End-of-Life Milestones and Dates for the “Latest Software” Product ID for the Cisco Digital Content Manager (DCM)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 6, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 6, 2012
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 4, 2012

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Customers are encouraged to migrate to the Cisco Digital Content Manager Software releases available in the Cisco Ordering Tool. Instead of selecting the generic PID SW-DCM-LATEST-K9, customers should select the specific software version for the DCM they are ordering. Information about the Digital Content Manager Software releases can be found at: <http://www.cisco.com/cisco/software/navigator.html>.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SW-DCM-LATEST-K9	SW, DCM, LATEST VERSION	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

This is a product part number change only. Customers will experience no change in functionality when using the new product IDs. The new product IDs are designed to simplify the ordering process.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Digital Content Manager Software, visit <http://www.cisco.com/cisco/software/navigator.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:
<http://www.cisco.com/cisco/support/notifications.html>

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