

End-of-Sale and End-of-Life Announcement for the Model D9852 Dual Decrypt Program Receiver

EOL7532 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Model D9852 Dual Decrypt Program Receiver. The last day to order the affected product(s) is October 28, 2011. Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Model D9852 Dual Decrypt Program Receiver

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 29, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 28, 2011
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 26, 2012
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 27, 2012
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 27, 2012
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 27, 2012
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 23, 2016
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	October 31, 2016

HW = Hardware OS SW = Operating System Software App. SW = Application Software

The PowerVu Model D9850 Program Receiver and PowerVu Model D9828 Multiple Decryption Receiver are the direct replacements for this product. If the D9850 is used, you will require two units in order to support the same level of decryption. If the D9852 part number that you normally purchase is not listed in Table 2, please contact Cisco to identify a D9850 or D9828 replacement part number. Please review the PowerVu Model D9850 Program Receiver or PowerVu Model D9828 Multiple Decryption Receiver data sheet to ensure the unit meets the requirements of your application prior to ordering.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
4015886.000.000.AA	D9852 Dual Decrypt Prgm Rx (Specify P/C)	4006899	D9850 Prgm Rx, No P/C	-
4015886.000.000.AA	D9852 Dual Decrypt Prgm Rx (Specify P/C)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
4015886.000.001.AA	D9852 Dual Decrypt Prgm Rx, NA P/C	4005966	D9850 Prgm Rx, NA P/C	-
4015886.000.001.AA	D9852 Dual Decrypt Prgm Rx, NA P/C	See the Product Migration Options section below for detailed information on replacing this product.	-	-
4015886.000.011.AA	D9852 Dual Decrypt Prgm Rx, NAP ISE, NA	4005967	D9850 Prgm Rx, NA P/C (NAP ISE)	-
4015886.000.011.AA	D9852 Dual Decrypt Prgm Rx, NAP ISE, NA	See the Product Migration Options section below for detailed information on replacing this product.	-	-
4015886.000.100.AA	D9852 Dual Decrypt Prgm Rx, SDI, AES-3id, ASI In (Specify P/C)	4006897	D9850 Prgm Rx, SDI, AES-3id, ASI In, No P/C	-
4015886.000.100.AA	D9852 Dual Decrypt Prgm Rx, SDI, AES-3id, ASI In (Specify P/C)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
4015886.000.101.AA	D9852 Dual Decrypt Prgm Rx, SDI, AES-3id, ASI In, NA P/C	4005964	D9850 Prgm Rx, SDI, AES-3id, ASI In, NA P/C	-
4015886.000.101.AA	D9852 Dual Decrypt Prgm Rx, SDI, AES-3id, ASI In, NA P/C	See the Product Migration Options section below for detailed information on replacing this product.	-	-
4015886.000.111.AA	D9852 Dual Decrypt Prgm Rx, SDI, AES-3id, ASI In, NAP ISE, NA P/C	4005965	D9850 Prgm Rx, SDI, AES-3id, ASI In, NA P/C (NAP ISE)	-
4015886.000.111.AA	D9852 Dual Decrypt Prgm Rx, SDI, AES-3id, ASI In, NAP ISE, NA P/C	See the Product Migration Options section below for detailed information on replacing this product.	-	-
4015886.100.001.AA	D9852 GEN DDPR ASI OUT-WGN	4005966	D9850 Prgm Rx, NA P/C	-
4015886.100.001.AA	D9852 GEN DDPR ASI OUT-WGN	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

Customers are encouraged to migrate to the PowerVu Model D9850 Program Receiver or Cisco D9824 Advanced Multi Decryption Receiver. Information about these products can be found at:

http://www.cisco.com/en/US/products/ps9185/products_data_sheets_list.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Model D9852 Dual Decrypt Program Receiver through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the PowerVu Model D9850 Program Receiver or Cisco D9824 Advanced Multi Decryption Receiver, visit http://www.cisco.com/en/US/products/ps9185/products_data_sheets_list.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

** For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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