End-of-Sale and End-of-Life Announcement for the Model D9844 Commercial Decoder

EOL7551

Cisco announces the end-of-sale and end-of-life dates for the Model D9844 Commercial Decoder. The last day to order the affected product(s) is October 28, 2011. Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Model D9844 Commercial Decoder

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 29, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 28, 2011
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 26, 2012
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 27, 2012
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 27, 2012
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 23, 2016
Last Date of Support: HW	The last expected date to receive service and support for the product as entitled by applicable service contracts or warranty terms and conditions **. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	October 31, 2016

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
4012444	D9844 Commercial Dec,4:2:0,QPSK In,ASI Out	401943801060105	D9854 4xDVB-S/S2,ASI In,SD MP2/4,DVB-CI Def,EU	-
4012445	D9844 Commercial Dec,4:2:0,MPEG IP In,ASI Out	403355120E50001	D9887B 4:2:0 +h.264,HD/SD-SDI BIS-1E DB-E DuIP ASI DVB-S2	-
4012445RMF	D9844 420 IRD W/IP IN,ASI OUT RMF	See the Product Migration Options section below for detailed information on replacing this product.		-
4012446	D9844 Commercial Dec,4:2:0,MPEG IP In,SDI,ASI Out	403355120E50001	D9887B 4:2:0 +h.264,HD/SD-SDI BIS-1E DB-E DuIP ASI DVB-S2	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
4012447	D9844 Commercial Dec,MPEG IP In,ASI Out,SDI,AES,Genlock	403979720E50001	D9887B HDTV Modular Receiver w/Genlock,IP,ASI,DVB-S2 Inputs	-
4012448	D9844 Commercial Dec,QPSK/ASI In,ASI/MPEG IP Out,SDI	401943803010105	D9854 4xDVB-S,ASI In,IP Out,SD-SDI MP2,DVB-CI Def,EU	-
4012448RMF	D9844 420 IRD W/DVB-S IN,SDI,IP,ASI OUT RMF	See the Product Migration Options section below for detailed information on replacing this product.		-
4012449	D9844 Dual Dec,4:2:0,QPSK In	There is currently no replacement product available for this product.		-
4012450	D9844 Dual Dec,4:2:0,MPEG IP In	There is currently no replacement product available for this product.		-
4012451	D9844 Dual Dec,4:2:0,MPEG IP In,SDI Out	There is currently no replacement product available for this product.		-
4012746	D9844 Commercial Dec,QPSK In,ASI/MPEG IP Out	401943801070105	D9854 4xDVB-S/S2,ASI In,IP Out,SD MP2/4,DVB-CI Def,EU	-
4013196	D9844 Commercial Dec,4:2:0,QPSK In,SDI,ASI In/Out	401943803000105	D9854 4xDVB-S,ASI In,SD-SDI MP2,DVB-CI Def,EU	-
4013490	D9844 Commercial Dec,4:2:0,QPSK In,MPEG IP Out	401943801070105	D9854 4xDVB-S/S2,ASI In,IP Out,SD MP2/4,DVB-CI Def,EU	-
4013490RMF	D9844 420 IRD W/DVB-S IN,IP OUT RMF	See the Product Migration Options section below for detailed information on replacing this product.		
4014372	D9844 Commercial Dec,4:2:0,QPSK In,MPEG Audio	401943801060105	D9854 4xDVB-S/S2,ASI In,SD MP2/4,DVB-CI Def,EU	-
4014373	D9844 Commercial Dec,4:2:0,QPSK In,ASI In/Out	401943801060105	D9854 4xDVB-S/S2,ASI In,SD MP2/4,DVB-CI Def,EU	-
4017834	D9844 Commercial Dec,4:2:0,QPSK In,ASI Out,SDI	401943803000105	D9854 4xDVB-S,ASI In,SD-SDI MP2,DVB-CI Def,EU	-
4017835	D9844 Commercial Dec,4:2:0,ASI In,SDI	401943803000105	D9854 4xDVB-S,ASI In,SD-SDI MP2,DVB-CI Def,EU	-
4019410	D9844 Commercial Dec,4:2:0,QPSK In,MPEGoIP Out,SDI	401943803010105	D9854 4xDVB-S,ASI In,IP Out,SD-SDI MP2,DVB-CI Def,EU	-
4026209	D9844 Commercial Dec,4:2:0,DVB-S2 In,ASI/IP Out	401943801070105	D9854 4xDVB-S/S2,ASI In,IP Out,SD MP2/4,DVB-CI Def,EU	-
4028248	D9844 Commercial Dec,4:2:0,MPEGoIP In,ASI In/Out	403355120E50001	D9887B 4:2:0 +h.264,HD/SD-SDI BIS-1E DB-E DuIP ASI DVB-S2	-

Product Migration Options

Customers are encouraged to migrate to the Model D9854 Advanced Program Receiver or Cisco D9887B HDTV Modular Receiver. Information about these products can be found at: http://www.cisco.com/en/US/products/ps9185/products_data_sheets_list.html. The Model D9854 Advanced Program Receiver and Cisco D9887B HDTV Modular Receiver are the direct replacements for this product. If the D9844 part number that you normally purchase is not listed in Table 2,please contact Cisco to identify a D9854 or D9887B replacement part number. Please review the Model D9854 Advanced Program Receiver or Cisco D9887B HDTV Modular Receiver data sheet to ensure it meets the requirements of your application prior to ordering.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html.

Customers may be able to continue to purchase the Model D9844 Commercial Decoder through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

** For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html.

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application: http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.