End-of-Sale and End-of-Life Announcement for the Model D9040 Encoder

EOL7670

Cisco announces the end-of-sale and end-of-life dates for the Model D9040 Encoder. The last day to order the affected product(s) is December 6, 2011. Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Model D9040 Encoder

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 7, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 6, 2011
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 5, 2012
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 5, 2012
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 5, 2012
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 5, 2012
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 2, 2016
Last Date of Support: HW	The last expected date to receive service and support for the product as entitled by applicable service contracts or warranty terms and conditions **. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	December 31, 2016

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
401804100000000	D9040SD,2/AC,2ST DD/AAC PT/LII,PNC,SM,NR,No P/C	See Product Migration Options section for details.	Cisco Modular Encoding Platform D9036	
401804100000001	D9040SD,2/AC,2ST DD/AAC PT/LII,PNC,SM,NR,NA	See Product Migration Options section for details.	Cisco Modular Encoding Platform D9036	
401804100000005	D9040SD,2/AC,2ST DD/AAC PT/LII,PNC,SM,NR,EU	See Product Migration Options section for details.	Cisco Modular Encoding Platform D9036	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
401804100000014	D9040SD,2/AC,2ST DD/AAC PT/LII,PNC,SM,NR,UK	See Product Migration Options section for details.	Cisco Modular Encoding Platform D9036	
401804100000100	D9040SD,2/AC,2ST DD/AAC PT/LII,PNC,SM,NR,AC-3 1/2,No P/C	See Product Migration Options section for details.	Cisco Modular Encoding Platform D9036	
401804100000101	D9040SD,2/AC,2ST DD/AAC PT/LII,PNC,SM,NR,AC-3,NA	See Product Migration Options section for details.	Cisco Modular Encoding Platform D9036	
401804101000000	D9040 SD PowerVu Encoder,2/AC,4ST,No P/C	See Product Migration Options section for details.	Cisco Modular Encoding Platform D9036	
401804101000001	D9040SD,2/AC,4ST DD/AAC PT/LII,PNC,SM,NR,NA	See Product Migration Options section for details.	Cisco Modular Encoding Platform D9036	
401804101000005	D9040SD,2/AC,4ST DD/AAC PT/LII,PNC,SM,NR,EU	See Product Migration Options section for details.	Cisco Modular Encoding Platform D9036	
401804101000100	D9040SD,2/AC,4ST DD/AAC PT/LII,PNC,SM,NR,AC-3 1/2,No P/C	See Product Migration Options section for details.	Cisco Modular Encoding Platform D9036	
401804101000105	D9040SD,2/AC,4ST PT/LII Audio,PNC,SM,NR,AC-3 Ch 1/2,EU P/C	See Product Migration Options section for details.	Cisco Modular Encoding Platform D9036	
401804101000400	D9040SD,2/AC,4ST DD/AAC PT/LII,PNC,SM,NR,AC-3 3/4,No P/C	See Product Migration Options section for details.	Cisco Modular Encoding Platform D9036	
401804101000401	D9040SD,2/AC,4ST DD/AAC PT/LII,PNC,SM,NR,AC-3 3/4,NA	See Product Migration Options section for details.	Cisco Modular Encoding Platform D9036	
401804101000405	D9040SD,2/AC,4ST DD/AAC PT/LII,PNC,SM,NR,AC-3,EU	See Product Migration Options section for details.	Cisco Modular Encoding Platform D9036	
401804101000500	D9040SD,2/AC,4ST DD/AAC PT/LII,PNC,SM,NR,AC-3 Ch 1-4,No P/C	See Product Migration Options section for details.	Cisco Modular Encoding Platform D9036	
401804101000501	D9040SD,2/AC,4ST DD/AAC PT/LII,PNC,SM,NR,2/AC-3,NA	See Product Migration Options section for details.	Cisco Modular Encoding Platform D9036	

Product Migration Options

Customers are encouraged to migrate to the Cisco Modular Encoding Platform D9036. Information about this product can be found at: http://www.cisco.com/en/US/products/ps9178/products_data_sheets_list.html. The D9040 encoder and D9036 encoding platform can coexist in the same system; however, these models cannot be used together in setting up backup encoders or statmux pools.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Model D9040 Encoder through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Modular Encoding Platform D9036, visit
http://www.cisco.com/en/US/products/ps9178/products_data_sheets_list.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

** For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
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