End-of-Sale and End-of-Life Announcement for the ROSA SI Server Series Service Information and EPG Management System

EOL7549

Cisco announces the end-of-sale and end-of-life dates for the ROSA SI Server Series Service Information and EPG Management System. The last day to order the affected product(s) is March 8, 2012. Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.　　End-of-Life Milestones and Dates for the ROSA SI Server Series Service Information and EPG Management System

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 8, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 8, 2012
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 6, 2012
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 8, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	March 8, 2013
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 8, 2013
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	June 3, 2016
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete **. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	March 31, 2017

HW = Hardware　　OS SW = Operating System Software　　App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
402018900011	CONTINUUM DVP SI-SERVER MKV N 3.0 1EU	See the Product Migration Options section below for detailed information on replacing this product.		
402018900023	CONTINUUM DVP SI-SERVER MKV N 3.0 2UK	See the Product Migration Options section below for detailed information on replacing this product.		
402018900033	CONTINUUM DVP SI-SERVER MKV N 3.0 2UK	See the Product Migration Options section below for detailed information on replacing this product.		
402018900043	CONTINUUM DVP SI-SERVER MKV N 3.0 2UK	See the Product Migration Options section below for detailed information on replacing this product.		
402018900051	CONTINUUM DVP SI-SERVER MKV N 3.0 1EU	See the Product Migration Options section below for detailed information on replacing this product.		
402018900064	CONTINUUM DVP SI-SERVER MKV N 3.0 1EU	See the Product Migration Options section below for detailed information on replacing this product.		
402018900081	CONTINUUM DVP SI-SERVER MKV N 3.0 1EU	See the Product Migration Options section below for detailed information on replacing this product.		
402018900091	CONTINUUM DVP SI-SERVER MKV N 3.0 2 EU	See the Product Migration Options section below for detailed information on replacing this product.		
402018900101	CONTINUUM DVP SI-SERVER MKV N 3.0 2 EU	See the Product Migration Options section below for detailed information on replacing this product.		
402018900111	CONTINUUM DVP SI-SERVER MKV N 3.0 2 EU	See the Product Migration Options section below for detailed information on replacing this product.		
402018900143	CONTINUUM DVP SI-SERVER MKV N 3.0 2UK	See the Product Migration Options section below for detailed information on replacing this product.		
402018900153	CONTINUUM DVP SI-SERVER MKV N 3.0 1UK	See the Product Migration Options section below for detailed information on replacing this product.		
402018900163	CONTINUUM DVP SI-SERVER MKV N 3.0 1UK	See the Product Migration Options section below for detailed information on replacing this product.		
402018900171	CONTINUUM DVP SI-SERVER MKV N 3.0 1EU	See the Product Migration Options section below for detailed information on replacing this product.		
402018900222	CONTINUUM DVP SI-SERVER MKV N 3.0 1US	See the Product Migration Options section below for detailed information on replacing this product.		
402018900232	CONTINUUM DVP SI-SERVER MKV N 3.0 1US	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
402018900241	CONTINUUM DVP SI-SERVER MKV N 3.0 1EU	See the Product Migration Options section below for detailed information on replacing this product.		
402018900281	CONTINUUM DVP SI-SERVER MKV N 3.0 1EU	See the Product Migration Options section below for detailed information on replacing this product.		
402018900291	CONTINUUM DVP SI-SERVER MKV N 3.0 1EU	See the Product Migration Options section below for detailed information on replacing this product.		
402018900311	CONTINUUM DVP SI-SERVER MKV N 3.0 1 EU	See the Product Migration Options section below for detailed information on replacing this product.		
402018900352	ROSA SI Server MKV (Replaced by SI Manager,Contact BU)	See the Product Migration Options section below for detailed information on replacing this product.		
402018900421	CONTINUUM DVP SI-SERVER MKV N 3.0 1EU	See the Product Migration Options section below for detailed information on replacing this product.		
402018900441	CONTINUUM DVP SI-SERVER MKV N 3.0 EU	See the Product Migration Options section below for detailed information on replacing this product.		
402018900471	ROSA SI Server,MKV,3.x,SI Import Agent Task,EU	See the Product Migration Options section below for detailed information on replacing this product.		
402018900500	ROSA SI Server MKV (Replaced by SI Manager-Contact BU)	See the Product Migration Options section below for detailed information on replacing this product.		
402018900512	CONTINUUM DVP SI Server,MKV,N 3.0,US P/C	See the Product Migration Options section below for detailed information on replacing this product.		
402018900542	CONTINUUM DVP SI Server,MKV,N 3.0,US P/C	See the Product Migration Options section below for detailed information on replacing this product.		
402018900572	Continuum DVP SI Server,MKV,N 3.0,US P/C	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Customers are encouraged to migrate to the ROSA SIM Series Service Information and EPG Management System. Information about this product can be found at: http://www.cisco.com/en/US/products/ps9128/index.html. For additional information, please contact your account management team. As Cisco can no longer supply the ROSA SI Server MKV up to the end-of-sale date, customers are encouraged to migrate to the ROSA SI Server MKVI (product identification number 4041546),which is temporarily available up to the end-of-sale date of the ROSA SI Server,or migrate to the ROSA SIM Series Service Information and EPG Management System immediately.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase the ROSA SI Server Series Service Information and EPG Management System through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the ROSA SIM Series Service Information and EPG Management System, visit http://www.cisco.com/en/US/products/ps9128/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

** For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html

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