



End-of-Sale and End-of-Life Announcement for the ROSA Phoenix Hybrid fiber-coax Monitoring Termination System (HMTS)

EOL7531 - Amended

Cisco announces the end-of-sale and end-of-life dates for the ROSA Phoenix Hybrid fiber-coax Monitoring Termination System (HMTS). The last day to order the affected product(s) is July 31, 2012. Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Cisco continuously seeks ways to improve upon our target to provide best-in-class technology, products and services to our customers. If you have any questions, please call your account representative. We appreciate your cooperation and look forward to serving your needs in the future. Thank you for your continued support.

Table 1. End-of-Life Milestones and Dates for the ROSA Phoenix Hybrid fiber-coax Monitoring Termination System (HMTS)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end of life of a product is distributed to the general public.	April 29, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 31, 2012
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 29, 2012
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 31, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 31, 2013
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 31, 2013
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 26, 2016
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	July 31, 2017

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
4002043	PHOENIX HMTS, -48VDC, Mate-N-Lock, 1/Tx, 8/Rxs
4002230	PHOENIX Receiver Kit (1 Rx)
4006643	PHOENIX HMTS -48VDC, Combicon, 1 Tx, 1 Rx
4006644	PHOENIX HMTS -48VDC, Combicon, 1 Tx, 2 Rxs
4006645	PHOENIX HMTS -48VDC, Combicon, 1 Tx, 4 Rxs
V9523551	PHOENIX HMTS -48VDC, Combicon, 1 Tx, 8 Rxs
V9523552	PHOENIX HMTS 110, 220VAC EU, 1 Tx, 8 Rxs
V9523552RMF	PHOENIX AC 8 RECEIVERS EU
V9528082	PHOENIX HMTS 110, 220VAC US, 1 Tx, 1 Rx
V9528339	PHOENIX HMTS 110, 220VAC US, 1 Tx, 8 Rxs
V9528339RMF	PHOENIX V2 AC 8 RECEIVERS US
V9528340	PHOENIX HMTS 110, 220VAC AUS, 1 Tx, 8 Rxs
V9528341	PHOENIX HMTS 110, 220VAC EU, 1 Tx, 1 Rx
V9528344	PHOENIX HMTS 110, 220VAC EU, 1 Tx, 2 Rxs
V9528346	PHOENIX HMTS 110, 220VAC US, 1 Tx, 2 Rxs
V9528348	PHOENIX HMTS 110, 220VAC EU, 1 Tx, 4 Rxs
V9528348RMF	PHOENIX V2 AC 4 RECEIVERS EU
V9528349	PHOENIX HMTS 110, 220VAC UK, 1 Tx, 4 Rxs
V9528350	PHOENIX HMTS 110/220VAC US, 1/Tx, 4/Rxs
V9528351	PHOENIX HMTS 110, 220VAC AUS, 1 Tx, 4 Rxs

Product Migration Options

There is no replacement available for the ROSA Phoenix Hybrid fiber-coax Monitoring Termination System (HMTS) at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the ROSA Phoenix Hybrid fiber-coax Monitoring Termination System (HMTS) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

** For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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