End-of-Sale and End-of-Life Announcement for the Cable Modems with Digital Voice (EMTA/EDVA)

EOL7576

Cisco announces the end-of-sale and end-of-life dates for the Cisco® Cable Modems with Digital Voice (EMTA/EDVA). The last day to order the affected product(s) is December 29, 2006. Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Cable Modems with Digital Voice (EMTA/EDVA)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 30, 2006
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 29, 2006
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 29, 2007
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 29, 2007
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 29, 2007
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 26, 2011
Last Date of Support: HW	The last expected date to receive service and support for the product as entitled by applicable service contracts or warranty terms and conditions **. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	December 31, 2011

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
4003256	DPX2203 DOCSIS EMTA 2CH/ENET/USB;PS EURO	See the Product Migration Options section below for detailed information on replacing this product.		
4003259	EPX2203 EURO-DOC EMTA 2CH/ENET/USB	See the Product Migration Options section below for detailed information on replacing this product.		
4003259REP	EPX2203 EURO-DOC EMTA 2CH/ENET/USB;PS	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
4005853	DPX2203-B4 DOCSIS 2 PORT EMTA	See the Product Migration Options section below for detailed information on replacing this product.		
4009117	DPX2203 DOCSIS EMTA 2-LINE/ENET/USB	See the Product Migration Options section below for detailed information on replacing this product.		
4009541REP	EPX2203 EURO-DOC EMTA 2CH/ENET/USB;LPS	See the Product Migration Options section below for detailed information on replacing this product.		
4009600	DPX2203,EMTA,DOCSIS,2 LINE;EURO LPS	See the Product Migration Options section below for detailed information on replacing this product.		
4009601	DPX2203,EMTA,DOCSIS,2 LINE,SRAM;EUR	See the Product Migration Options section below for detailed information on replacing this product.		
749884REP	DPX233 EURO-DOC EMTA 2CH/ENET/USB;PS	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Information about these products can be found at:
http://www.cisco.com/en/US/products/ps8682/products_data_sheets_list.html. Customers are encouraged to contact their account manager for product migration information.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html.

Customers may be able to continue to purchase the Cable Modems with Digital Voice (EMTA/EDVA) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cable Modems with Digital Voice (EMTA/EDVA), visit http://www.cisco.com/en/US/products/ps8682/products_data_sheets_list.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

** For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
http://www.cisco.com/cisco/support/notifications.html.

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