



## End-of-Sale and End-of-Life Announcement for the Select Cisco Gateways and EMTAs

EOL9184

Cisco announces the end-of-sale and end-of-life dates for the Select Cisco Gateways and EMTAs. The last day to order the affected product(s) is October 2, 2013.

Customers with active service contracts or active warranties will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active service contracts or active product warranties, support will be available for the shown dates as stated in the applicable service contracts or product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Select Cisco Gateways and EMTAs

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 3, 2013
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 2, 2013
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 31, 2013
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 2, 2014
<b>End of New Service Attachment Date: HW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 2, 2014
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	December 28, 2017
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	October 31, 2018

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
4028654	DPC2425 GW, Wrls EMTA, NA Desktop Sw LPS (Mult=10)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
4028655	DPC2425 GW, Wrls EMTA, ARG LSPS, No Btry Cap (Mult=10)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
4029165	DPQ2425, Gateway, DOCSIS 2.0, 2-Port	See the Product Migration Options section below for detailed information on replacing this product.	-	-
4029171	DPQ2425-2200 GW, DOCSIS 2.0, Int PS, Btry, EU P/C (Mult=10)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
4034146	DPC2420 GW, DOC 2.0, EMTA, NA 15V LPS, ENET Pt, 802.11g (Mult=10)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
4034442	EPC3925E, Gateway, ED3.0, 8X4, 65/108 (Mult=10)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
4037021	DPC2420 GW, DOCSIS 2.0, EMTA, 1pt, Argentina (Mult=10)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
4037022	DPC2420 GW, DOCSIS 2.0, EMTA, 2pt, Argentina (Mult=10)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
4037428	DPC2420, DOCSIS 2.0, Wrls EMTA, NA Sw LPS (Mult=10)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
4038569	DPC2325 GW, DOC 2.0, NA LPS, UNE Software (Mult=10)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
4039149	DPC2425 GW, DOCSIS 2.0, 802.11g, NA Sw LPS, UNE (Mult=10)	See the Product Migration Options section below for detailed information on replacing this product.	-	-
DPC2325-4043724-K9	SPVTG-DPC2325R2, GW, D2.0, 802.11N, Philippines (Mult=10)	See the Product Migration Options section below for detailed information on replacing this product.	-	-

## Product Migration Options

Customers are encouraged to contact their account manager for product migration information.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

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Customers may be able to continue to purchase the Select Cisco Gateways and EMTAs through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

### For More Information

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

\*\* For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

### Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

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