

End-of-Sale and End-of-Life Announcement for the Cisco Content Delivery Applications for Visual Quality of Experience Releases 2.0.x, 2.1.x, 3.0.x, and 3.1.x

EOL6769

Cisco announces the end-of-sale and end-of life dates for the Cisco® Content Delivery Applications for Visual Quality of Experience Releases 2.0.x, 2.1.x, 3.0.x, and 3.1.x. The last day to order the affected product(s) is October 22, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Content Delivery Applications for Visual Quality of Experience Releases 2.0.x, 2.1.x, 3.0.x, and 3.1.x

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 23, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 22, 2009
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 20, 2010
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 22, 2010
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 22, 2010
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	January 18, 2012
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 21, 2012

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
CDAVCPT-2.1-K9	VQE Channel Provisioning Tools Version 2.1	CDAVCPT-3.2-K9	VQE Channel Provisioning Tools Version 3.2
CDAVCPT-3.0-K9	VQE Channel Provisioning Tools Version 3.0	CDAVCPT-3.2-K9	VQE Channel Provisioning Tools Version 3.2
CDAVQES-2.1-K9	VQE Software Application Version 2.1	CDAVQES-3.2-K9	VQE Software Application Version 3.2
CDAVQES-3.0-K9	VQE Software Application Version 3.0	CDAVQES-3.2-K9	VQE Software Application Version 3.2

Product Migration Options

Release 3.2 of the Cisco Content Delivery System VQE Application software introduces several new features and enhancements. Release 3.2 adds support for the next-generation Cisco Content Delivery Engine CDE111-2 and introduces several software enhancements in the areas of rapid channel change (fast fill), server performance, routing, management and upgraded server OS. Please refer to the release notes for 3.2 available on Cisco.com for additional information. Customers are encouraged to migrate to the Release 3.2 software version of Content Delivery Applications for VQE. Information about this product can be found at:

<http://www.cisco.com/en/US/products/ps7127/index.html>. Release 3.2 is supported on Generation 1 Cisco Content Delivery Engine CDE110-1. However, to fully benefit from the performance enhancements in Release 3.2, customers are encouraged to migrate to the next-generation Cisco Content Delivery Engine CDE111-2.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco Content Delivery Applications for Visual Quality of Experience Release 3.2, visit <http://www.cisco.com/en/US/products/ps7127/index.html>, or contact your local account representative.

To request information about the Cisco Content Delivery Applications for Visual Quality of Experience Release 3.2, send an e-mail to ask-cds-pm@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV
Amsterdam, The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

CCDE, CCSI, CCENT, Cisco Eos, Cisco HealthPresence, the Cisco logo, Cisco Lumin, Cisco Nexus, Cisco Nurse Connect, Cisco Stackpower, Cisco StadiumVision, Cisco TelePresence, Cisco WebEx, DCE, and Welcome to the Human Network are trademarks; Changing the Way We Work, Live, Play, and Learn and Cisco Store are service marks; and Access Registrar, Aironet, AsyncOS, Bringing the Meeting To You, Catalyst, CCDA, CCDP, CCIE, CCIP, CCNA, CCNP, CCSP, CCVP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Collaboration Without Limitation, EtherFast, EtherSwitch, Event Center, Fast Step, Follow Me Browsing, FormShare, GigaDrive, HomeLink, Internet Quotient, IOS, iPhone, iQuick Study, IronPort, the IronPort logo, LightStream, Linksys, MediaTone, MeetingPlace, MeetingPlace Chime Sound, MGX, Networkers, Networking Academy, Network Registrar, PCNow, PIX, PowerPanels, ProConnect, ScriptShare, SenderBase, SMARTnet, Spectrum Expert, StackWise, The Fastest Way to Increase Your Internet Quotient, TransPath, WebEx, and the WebEx logo are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0903R)

