

# End-of-Sale and End-of-Life Announcement for the Spare Parts for Cisco Unified Videoconferencing 3500 and 5200 Series Products

## EOL7797

Cisco announces the end-of-sale and end-of-life dates for the Spare Parts for Cisco Unified Videoconferencing 3500 and 5200 Series Products. The last day to order the affected product(s) is February 8, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 10, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 8, 2012
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 8, 2012
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	February 7, 2013
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 7, 2013
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	May 5, 2016
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2017

 Table 1.
 End-of-Life Milestones and Dates for the Spare Parts for Cisco Unified Videoconferencing 3500 and 5200 Series Products

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Table 2.	Product Part Numbers Affected by This Announcement

OS SW = Operating System Software

End-of-Sale Product Part Number	Product Description
CAB-IPVC-449-LOS	RS449 DTE with LOS support for KG194
CAB-IPVC-449-LOS=	RS449 DTE with LOS support for KG194
CAB-IPVC-530	EIA530 DTE Cable
CAB-IPVC-530-LOS	EIA530 DTE with LOS support for KG194
CAB-IPVC-530-LOS=	EIA530 DTE with LOS support for KG194
CAB-IPVC-530=	EIA530 DTE Cable
CAB-IPVC-KIV-LOS	KIV7 DTE cable with LOS support
CAB-IPVC-KIV-LOS=	KIV7 DTE cable with LOS support
CAB-IPVC-V35	V.35 DTE Cable

App. SW = Application Software

HW = Hardware

End-of-Sale Product Part Number	Product Description
CAB-IPVC-V35-DCE=	IP/VC V.35/RS-366 Video Terminal Adapter Cable-DCE
CAB-IPVC-V35-DTE=	IP/VC V.35/RS-366 Gateway Cable-DTE
CAB-IPVC-V35=	V.35 DTE Cable
CAB-IPVC3500-KIT	IP/VC 3510/20/25/30 Accessory Cable Kit
CAB-IPVC3500-V5KIT	IP/VC 3515/22/27 Accessory Cable Kit
CAB-IPVC3540-KIT	IP/VC 3540 Accessory Cable Kit
CAB-IPVC3545-KIT	IP/VC 3545 Accessory Cable Kit
CUVC-5-MCU-U=	Cisco Unified Videoconferencing MCU Media blade
CUVC-5-MCU=	Cisco Unified Videoconferencing MCU Media blade
CUVC-5-MVP-U=	Cisco Unified Videoconferencing MVP Media blade U Spare
CUVC-5-MVP=	Cisco Unified Videoconferencing MVP Media blade Spare
CUVC-5-PS-U=	Power Supply for Cisco Unified Videoconferencing - U Spare
CUVC-5-PS=	Power Supply Cisco Unified Videoconferencing
CUVC-5-SM-U=	Shelf Manager for Cisco Unified Videoconferencing -U Spare
CUVC-5-SM=	Shelf Manager Cisco Unified Videoconferencing
CUVC-5230-CHAS-U=	Cisco Unified Videoconferencing 5200 chassis - U Spare
CUVC-5230-CHAS=	Cisco Unified Videoconferencing 5200 chassis
CUVC-5230-FAN-U=	DC FAN for Cisco Unified Videoconferencing 5200 chassis - U Spare
CUVC-5230-FAN=	DC FAN Cisco Unified Videoconferencing 5200 chassis
CUVC-5230-FIL-U=	Air filter for CUVC 5200 - U Spare
CUVC-5230-FILTER=	Air filter for CUVC 5200
CUVC-5230-PSP-U=	Power Supply panel for CUVC 5200 - U Spare
CUVC-5230-PSP=	Power Supply front panel CUVC 5200
CUVC-5230-SMP-U=	Shelf Manager panel CUVC 5200 - U Spare
CUVC-5230-SMP=	Shelf manager demi panel CUVC 5200
IPVC-3520-GW-2V	IP/VC 3520 H.320-H.323 Videoconf. Gateway-2 V.35
IPVC-3527-GW1P-U	Unified Videoconferencing 3527 H.320-H.323 Gateway, 1 PRI
IPVC-3540-MC03	IP/VC 3540 MCU Add-on Module-30 sessions
IPVC-3540-MC03=	IP/VC 3540 MCU Add-on Module-30 sessions (spare)
IPVC-3540-MC03S	IP/VC 3540 MCU System Module-30 sessions
IPVC-3540-MC03S=	IP/VC 3540 MCU System Module-30 sessions (spare)
IPVC-3540-MC06	IP/VC 3540 MCU Add-on Module-60 sessions
IPVC-3540-MC06=	IP/VC 3540 MCU Add-on Module-60 sessions (spare)
IPVC-3540-MC06S	IP/VC 3540 MCU System Module-60 sessions
IPVC-3540-MC06S=	IP/VC 3540 MCU System Module-60 sessions (spare)
IPVC-3540-MC10	IP/VC 3540 MCU Add-on Module-100 sessions
IPVC-3540-MC10=	IP/VC 3540 MCU Add-on Module-100 sessions (spare)
IPVC-3540-MC10S	IP/VC 3540 MCU System Module-100 sessions
IPVC-3540-MC10S=	IP/VC 3540 MCU System Module-100 sessions (spare)
IPVC-3545-PS=	Unified Videoconferencing 3545 AC Power Supply, Spare
RMC-VIDEOKIT-1	Rich-media Video Starter Kit for CallManager 4.x
RMC-VIDEOKIT-1=	Rich-media Video Starter Kit for CallManager 4.x
RMC-VIDEOKIT-2	Rich-media Video Starter Kit for MeetingPlace 5.3
RMC-VIDEOKIT-2=	Rich-media Video Starter Kit for MeetingPlace 5.3

### **Product Migration Options**

There is no replacement available for the Spare Parts for Cisco Unified Videoconferencing 3500 and 5200 Series Products at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <a href="http://www.cisco.com/web/partners/incentives\_and\_promotions/tmp.html">http://www.cisco.com/web/partners/incentives\_and\_promotions/tmp.html</a>.

Customers may be able to continue to purchase the Spare Parts for Cisco Unified Videoconferencing 3500 and 5200 Series Products through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about\_cisco\_takeback\_recycling.html.

#### For More Information

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products\_end-of-life\_policy.html

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod\_warranties\_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html

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