

End-of-Sale and End-of-Life Announcement for the Cisco SLM224G4S 24-Port 10/100 + 4-Port Gigabit Smart Switch with Resilient Clustering Technology

EOL7017

Cisco announces the end-of-sale and end-of life dates for the Cisco® SLM224G4S 24-Port 10/100 + 4-Port Gigabit Smart Switch with Resilient Clustering Technology. The last day to order the affected product(s) is May 7, 2010. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco SLM224G4S 24-Port 10/100 + 4-Port Gigabit Smart Switch with Resilient Clustering Technology

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	February 5, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 7, 2010
End of Phone Support: HW	The last date to phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	May 7, 2011
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 5, 2010
Last Date of Support: HW	The last expected date to receive service and support for the product as entitled by warranty terms and conditions **. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	May 31, 2015

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
SLM224G4S	24-port 10/100 4-port Gigabit Stackable Smart Switch 2 SFPs	SLM224G	24-port 10/100 + 2-port Gigabit Smart Switch 2 combo SFPs
SLM224G4S-G5	24-port 10/100 4-port Gigabit Stackable Smart Switch 2 SFPs	SLM224G-G5	24-port 10/100 2-port Gigabit Smart Switch with 2 combo SFPs

Product Migration Options

Customers are encouraged to migrate to the Cisco SLM224G 24-port 10/100 + 2-port Gigabit Smart Switch with two shared Gigabit copper or optical Small Form-Factor Pluggable (SFP) uplink interfaces. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps9998/index.html>.

Customers can use the Cisco Small Business Investment Protection to trade in eligible products and receive a rebate when purchasing new eligible Cisco equipment. For more information, go to:

<http://www.ciscoinvestmentprotection.com/>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco SLM224G 24-Port 10/100 + 2-Port Gigabit Smart Switch with SPF Interfaces, visit <http://www.cisco.com/en/US/products/ps9998/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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