End-of-Sale and End-of-Life Announcement for the Cisco Small Business Stackable Managed Switches (SFE/SGE Series)

EOL8564

Cisco announces the end-of-sale and end-of-life dates for the Cisco Small Business Stackable Managed Switches (SFE/SGE Series). The last day to order the affected product(s) is December 30, 2012. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Cisco Small Business Stackable Managed Switches (SFE/SGE Series)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 30, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 30, 2012
End of Phone Support Date: **HW**	The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	December 30, 2013
Last Ship Date: **HW**	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 30, 2013
Last Date of Support: **HW**	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete[**]. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	December 31, 2017

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SFE2000	24-port 10/ 100 Ethernet Switch	SF500-24P-K9-NA	24-port 10/100 POE Stackable Managed Switch w/Gig Uplinks	-
SFE2000-AR	24-port 10/ 100 Ethernet Switch	SF500-24-K9-AR	24-port 10/100 Stackable Managed Switch with Gigabit Uplinks	-
SFE2000-AU	24-port 10/ 100 Ethernet Switch	SF500-24-K9-AU	24-port 10/100 Stackable Managed Switch with Gigabit Uplinks	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SFE2000-G5	24-port 10/ 100 Ethernet Switch	SF500-24-K9-G5	24-port 10/100 Stackable Managed Switch with Gigabit Uplinks	-
SFE2000-KR	24-port 10/ 100 Ethernet Switch	SF500-24-K9-G5	24-port 10/100 Stackable Managed Switch with Gigabit Uplinks	-
SFE2000P	24-port 10/ 100 Ethernet Switch with PoE	SF500-24P-K9-NA	24-port 10/100 POE Stackable Managed Switch w/Gig Uplinks	-
SFE2000P-AR	24-port 10/ 100 Ethernet Switch with PoE	SF500-24P-K9-AR	24-port 10/100 POE Stackable Managed Switch w/Gig Uplinks	-
SFE2000P-AU	24-port 10/ 100 Ethernet Switch with PoE	SF500-24P-K9-AU	24-port 10/100 POE Stackable Managed Switch w/Gig Uplinks	-
SFE2000P-G5	24-port 10/ 100 Ethernet Switch with PoE	SF500-24P-K9-G5	24-port 10/100 POE Stackable Managed Switch w/Gig Uplinks	-
SFE2010	48-port 10/100 Stackable Ethernet Switch	SF500-48-K9-NA	48-port 10/100 Stackable Managed Switch with Gigabit Uplinks	-
SFE2010-AU	48-port 10/100 Stackable Ethernet Switch	SF500-48-K9-AU	48-port 10/100 Stackable Managed Switch with Gigabit Uplinks	-
SFE2010-G5	48-port 10/100 Stackable Ethernet Switch	SF500-48-K9-G5	48-port 10/100 Stackable Managed Switch with Gigabit Uplinks	-
SFE2010P	48-port 10/100 Stackable Ethernet Switch with PoE	SF500-24P-K9-NA	24-port 10/100 POE Stackable Managed Switch w/Gig Uplinks	-
SFE2010P-AU	48-port 10/100 Stackable Ethernet Switch with PoE	SF500-48P-K9-AU	48-port 10/100 POE Stackable Managed Switch w/Gig Uplinks	-
SFE2010P-G5	48-port 10/100 Stackable Ethernet Switch with PoE	SF500-48P-K9-G5	48-port 10/100 POE Stackable Managed Switch w/Gig Uplinks	-
SGE2000	24-port 10/ 100/ 1000 Gigabit Switch	SG500-28-K9-NA	Cisco SG500-28 28-port Gigabit Stackable Managed Switch	-
SGE2000-AR	24-port 10/ 100/ 1000 Gigabit Switch	SG500-28-K9-AR	Cisco SG500-28 28-port Gigabit Stackable Managed Switch	-
SGE2000-AU	24-port 10/ 100/ 1000 Gigabit Switch	SG500-28-K9-AU	Cisco SG500-28 28-port Gigabit Stackable Managed Switch	-
SGE2000-G5	24-port 10/ 100/ 1000 Gigabit Switch	SF500-24-K9-G5	24-port 10/100 Stackable Managed Switch with Gigabit Uplinks	-
SGE2000-KR	24-port 10/ 100/ 1000 Gigabit Switch	SG500-28-K9-G5	Cisco SG500-28 28-port Gigabit Stackable Managed Switch	-
SGE2000P	24-port 10/ 100/ 1000 Gigabit Switch with PoE	SG500-28P-K9-NA	Cisco SG500-28P 28-port Gigabit POE Stackable Managed Switch	-
SGE2000P-AR	24-port 10/ 100/ 1000 Gigabit Switch with PoE	SG500-28P-K9-AR	Cisco SG500-28P 28-port Gigabit POE Stackable Managed Switch	-
SGE2000P-AU	24-port 10/ 100/ 1000 Gigabit Switch with PoE	SG500-28P-K9-AU	Cisco SG500-28P 28-port Gigabit POE Stackable Managed Switch	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SGE2000P-G5	24-port 10/ 100/ 1000 Gigabit Switch with PoE	SG500-28-K9-G5	Cisco SG500-28 28-port Gigabit Stackable Managed Switch	-
SGE2010	48-port 10/ 100/1000 Gigabit Stackable Switch	SG500-52-K9-NA	Cisco SG500-52 52-port Gigabit Stackable Managed Switch	-
SGE2010-AU	48-port 10/ 100/1000 Gigabit Stackable Switch	SG500-52-K9-AU	Cisco SG500-52 52-port Gigabit Stackable Managed Switch	-
SGE2010-G5	48-port 10/ 100/1000 Gigabit Stackable Switch	SG500-52-K9-G5	Cisco SG500-52 52-port Gigabit Stackable Managed Switch	-
SGE2010P	48-port 10/100/ 1000 Gigabit Stackable Switch with PoE	SG500-52P-K9-NA	Cisco SG500-52P 52-port Gigabit POE Stackable Managed Switch	-
SGE2010P-AU	48-port 10/100/ 1000 Gigabit Stackable Switch with PoE	SF500-48P-K9-AU	48-port 10/100 POE Stackable Managed Switch w/Gig Uplinks	-
SGE2010P-G5	48-port 10/100/ 1000 Gigabit Stackable Switch with PoE	SG500-52P-K9-G5	Cisco SG500-52P 52-port Gigabit POE Stackable Managed Switch	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Small Business 500 Series Stackable Managed Switches. Information about this product can be found at:

http://www.cisco.com/cisco/web/solutions/small_business/products/routers_switches/500_series_switches/index.html.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Small Business 500 Series Stackable Managed Switches, visit http://www.cisco.com/cisco/web/solutions/small_business/products/routers_switches/500_series_switches/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

[**] For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
http://www.cisco.com/cisco/support/notifications.html.

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