End-of-Sale and End-of-Life Announcement for the Cisco Small Business Managed Switches (Select SRW Models)

EOL7258

Cisco announces the end-of-sale and end-of life dates for the Cisco Small Business Managed Switches (Select SRW Models). The last day to order the affected product(s) is January 28, 2011. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Small Business Managed Switches (Select SRW Models)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 29, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 28, 2011
End of Phone Support: HW	The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	January 28, 2012
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 28, 2011
Last Date of Support: HW	The last expected date to receive service and support for the product as entitled by warranty terms and conditions **. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	January 31, 2016

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SRW2008-UK	8-port 10/100/1000 Gigabit Switch with WebView	SRW2008-K9-G5	SG 300-10 10-port Gigabit Managed Switch	--
SRW208G-UK	8-port 10/100 Ethernet Switch with WebView, Expansion Slots	SRW208G-K9-G5	SF 302-08 8-port 10/100 Managed Switch with Gigabit Uplinks	--
SRW224G4P-EU	24-port 10/100 + 4-Port Gigabit Switch WebView and PoE	SRW224G4P-K9-EU	SF 300-24P 24-port 10/100 PoE Managed Switch w/Gig Uplinks	--
SRW248G4-KR	48-Port 10/100 + 4 Port Gigabit, 2 Combo SFP Switch WebView	SRW248G4-K9-EU	SF 300-48 48-port 10/100 Managed Switch with Gigabit Uplinks	--

Product Migration Options

Limited quantities of the end-of-life products are available; hence, the timeframe for availability is dictated by the consumption of these supplies. Customers are encouraged to migrate to the Cisco Small Business 300 Series Managed Switches. Information about this product can be found at:
http://www.cisco.com/en/US/products/ps10898/index.html.

Customers can use the Cisco Small Business Investment Protection to trade in eligible products and receive a rebate when purchasing new eligible Cisco equipment. For more information, go to: http://www.ciscoinvestmentprotection.com

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Small Business 300 Series Managed Switches, visit http://www.cisco.com/en/US/products/ps10898/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

** For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html

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