# End-of-Sale and End-of-Life Announcement for the Select Cisco Small Business SRW Series Switches

EOL7127 - Amended

Cisco announces the end-of-sale and end-of life dates for the Select Cisco Small Business SRW Series Switches. The last day to order the affected product(s) is July 9, 2010. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Select Cisco Small Business SRW Series Switches

| Milestone | Definition | Date |
|---|---|---|
| End-of-Life Announcement Date | The date the document that announces the end of sale and end of life of a product is distributed to the general public. | July 9, 2010 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | July 9, 2010 |
| End of Phone Support: HW | The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available. | October 8, 2011 |
| Last Ship Date: HW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | July 9, 2010 |
| Last Date of Support: HW | The last expected date to receive service and support for the product as entitled by warranty terms and conditions **. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details. | October 31, 2015 |

HW = Hardware          OS SW = Operating System Software          App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---|---|---|---|---|
| SRW2008MP-UK | 8-port 10/100/1000 Gigabit Switch WebView Maximum Power PoE | SRW2008P-UK | 8-port 10/100/1000 Gigabit Switch with WebView and PoE | - |
| SRW2016-AS | 16-Port 10/100/1000 Gigabit Switch with WebView | SRW2016-EU | 16-Port 10/100/1000 Gigabit Switch with WebView | - |
| SRW2024-AS | 24-Port 10/100/1000 Gigabit Switch with WebView | SRW2024-EU | 24-Port 10/100/1000 Gigabit Switch with WebView | - |
| SRW2024-SG | 24-Port 10/100/1000 Gigabit Switch with WebView | SRW2024-UK | 24-Port 10/100/1000 Gigabit Switch with WebView | - |
| SRW2024P-AS | 24-port 10/100/1000 Gigabit Switch with WebView and PoE | SRW2024P-EU | 24-port 10/100/1000 Gigabit Switch with WebView and PoE | - |
| SRW2048-AS | 48-Port 10/100/1000 Gigabit Switch with WebView | SRW2048-EU | 48-Port 10/100/1000 Gigabit Switch with WebView | - |
| SRW2048-SG | 48-Port 10/100/1000 Gigabit, 4 Combo SFPs Switch WebView | SRW2048-UK | 48-Port 10/100/1000 Gigabit Switch with WebView | - |

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---|---|---|---|---|
| SRW208-UK | 8-Port 10/100 Ethernet Switch with WebView | SRW208P-UK | 8-port 10/100 Ethernet Switch with WebView and PoE | - |
| SRW224G4-AS | 24-port 10/100 + 4-Port Gigabit Switch with WebView | SRW224G4-EU | 24-Port 10/100 + 4 Port Gigabit, 2 Combo SFP Switch WebView | - |
| SRW224G4-SG | 24-port 10/100 + 4-Port Gigabit Switch with WebView | SRW224G4-UK | 24-port 10/100 + 4-Port Gigabit Switch with WebView | - |
| SRW224G4P-AS | 24-port 10/100 + 4-Port Gigabit Switch WebView and PoE | SRW224G4P-EU | 24-port 10/100 + 4-Port Gigabit Switch WebView and PoE | - |
| SRW248G4-AS | 48-port 10/100 + 4-Port Gigabit Switch with WebView | SRW248G4-EU | 48-Port 10/100 + 4 Port Gigabit, 2 Combo SFP Switch WebView | - |
| SRW248G4-SG | 48-port 10/100 + 4-Port Gigabit Switch with WebView | SRW248G4-UK | 48-Port 10/100 + 4 Port Gigabit, 2 Combo SFP Switch WebView | - |
| SRW248G4P-AS | 48-port 10/100 + 4-Port Gigabit Switch with WebView and PoE | SRW248G4P-EU | 48-port 10/100 + 4-Port Gigabit Switch with WebView and PoE | - |

## Product Migration Options

Customers are encouraged to migrate to the products shown in Table 2. More information about Cisco Small Business SRW Series Switches can be found at: http://www.cisco.com/en/US/products/ps9967/index.html.

Customers can use the Cisco Small Business Investment Protection to trade in eligible products and receive a rebate when purchasing new eligible Cisco equipment. For more information, go to: http://www.ciscoinvestmentprotection.com.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

## For More Information

For more information about the Cisco Small Business SRW Series Switches, visit http://www.cisco.com/en/US/products/ps9967/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

** For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html

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Printed in USA

C51-610106-00   07/10