



End-of-Sale and End-of-Life Announcement for the Cisco Catalyst 4912G, 2948G, and 2980G-A Switches

Cisco Systems® announces the end-of-sale and end-of life dates for the Cisco Catalyst 4912G, 2948G, and 2980G-A Switches. The last day to order the affected product is November 3, 2004. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 in EoL product bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco Catalyst 4912G, 2948G, and 2980G-A Switches. Table 2 lists the product part numbers affected by this announcement.

Table 1. End-of-Life Milestones and Dates for the Cisco Catalyst 4912G, 2948G, and 2980G-A Switches

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 3, 2004
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 3, 2004
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 3, 2005
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	November 3, 2005
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 3, 2005
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	November 3, 2008
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 3, 2009

HW = Hardware

OS SW = Operating System Software

App SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
WS-C4912G	Catalyst GE Switch, 12-1000BaseX (GBIC slots)	• WS-C3750G-12S-S	• Catalyst 3750 12 SFP Standard Multilayer Image
		• WS-C3750G-12S-E	• Catalyst 3750 12 SFP Enhanced Multilayer Image
WS-C2948G	2948G, 48 10/100TX(RJ-45)+ 2 1000X GBIC Slots	• WS-C2960G-48TC-L	• Catalyst 2960 48 10/100/1000, 4 T/SFP LAN Base Image
		• WS-C3560G-48TS-S	• Catalyst 3560 48 10/100 + 4 SFP Standard Image
WS-C2980G-A	2980G-A, 80 10/100(RJ45)+2 GE GBIC Slots	• WS-C4503 configured with any line card or supervisor engine	
		• 2 WS-C2960-48TC-L	• Catalyst 2960 48 10/100 + 2 T/SFP LAN Base Image
		• 2 WS-C2960-48TT-L	• Catalyst 2960 48 10/100 Ports + 2 1000BT LAN Base Image
		• Stack of: <ul style="list-style-type: none">◦ WS-C3560-24TS-S◦ WS-C3560-48TS-S◦ WS-C3750-24TS-S◦ WS-C3750-48TS-S	• Catalyst 3560 24 10/100 + 2 SFP Standard Image
			• Catalyst 3560 48 10/100 + 4 SFP Standard Image
			• Catalyst 3750 24 10/100 + 2 SFP Standard Multilayer Image
			• Catalyst 3750 48 10/100 + 4 SFP Standard Multilayer

PRODUCT MIGRATION OPTIONS

As a replacement for defective unit, Cisco may replace with either 2 Catalyst 2948G (Cat OS) switches or 2 Catalyst 2960 (IOS) switches.

Customers are encouraged to migrate from Catalyst 4912G to Catalyst 3750G-12S.

Customers are encouraged to migrate from Catalyst 2948G to Catalyst 2960G or Catalyst 3560G.

Customers are encouraged to migrate from Catalyst 2980G-A to one of the following options:

1. WS-C4503 configured with any line card and supervisor engine
2. 2 Catalyst 2960s
3. Stack of Catalyst 3750, or stack of Catalyst 3560.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through Cisco[™] Authorized Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to:

http://www.cisco.com/en/US/ordering/or6/or17/order_refurbished_equipment_high_level_listing.html

FOR MORE INFORMATION

- For more information about the Cisco Catalyst 4912G, 2948G, and 2980G-A Switches, visit http://www.cisco.com/en/US/products/prod_end_of_life.html, contact your local account representative, or send an e-mail to ask-c4500-pm@cisco.com.
- For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html
- To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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