

End-of-Sale and End-of-Life Announcement for the Cisco Catalyst Express Small and Medium-Sized Business (SMB) Support Assistant Bundles

EOL6445

Cisco® announces the end-of-sale dates for the Cisco Catalyst Express Small and Medium-Sized Business (SMB) Support Assistant Bundles. The last day to order the affected product(s) is August 13, 2008. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until otherwise specified by a component-specific end-of-life announcement or new Product ID. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Catalyst Express Small and Medium-Sized Business (SMB) Support Assistant Bundles

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 14, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 13, 2008
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 11, 2008

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
WS-CE500-24LC-SA3	24 10/100, Partial PoE (4), 2 GE Combo Up, GUI SW, 3Yr SMBSA
WS-CE500-24PC-SA3	24 10/100 PoE, 2 GE Combo Uplinks, GUI SW 3Yr SMBSA
WS-CE500-24TT-SA3	24 10/100, 2 10/100/1000BT uplinks, GUI SW, 3Yr SMBSA
WS-CE500G-12TC-SA3	8 10/100/1000, 4 GE Combo uplinks, GUI SW 3Yr SMBSA

Product Migration Options

There is no replacement available for the Cisco Catalyst Express Small and Medium-Sized Business (SMB) Support Assistant Bundles at this time.

Customers are encouraged to migrate to the Cisco Catalyst Express 500 and 520 Series Switches.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to:

http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice



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