End-of-Sale and End-of-Life Announcement for the Cisco Catalyst Express 500 Series Switches

EOL6772

Cisco announces the end-of-sale and end-of life dates for the Cisco® Catalyst Express 500 Series Switches. The last day to order the affected product(s) is December 17, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Catalyst Express 500 Series Switches

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	June 18, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 17, 2009
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 17, 2010
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 17, 2010
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	December 17, 2010
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 17, 2010
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 14, 2014
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 16, 2014

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
RCKMNT-CATEXP=	Rackmount Kit for Catalyst Express 500	There is currently no replacement product available for this product.	
WS-CE500-24LC	24 10/100 (4 PoE) and 2 10/100/1000BT or SFP uplinks, GUI	ESW-520-24P-K9	Small Business Pro ESW 520 24 10/100 PoE + 4 GigE Ports
WS-CE500-24LC	24 10/100 (4 PoE) and 2 10/100/1000BT or SFP uplinks, GUI	ESW-520-48P-K9	Small Business Pro ESW 520 48 10/100 PoE + 4 GigE Ports
WS-CE500-24LC	24 10/100 (4 PoE) and 2 10/100/1000BT or SFP uplinks, GUI	ESW-540-24P-K9	Small Business Pro ESW 540 24 10/100/1000 PoE + 4 Exp Ports
WS-CE500-24LC	24 10/100 (4 PoE) and 2 10/100/1000BT or SFP uplinks, GUI	WS-C2960-24LC-S	Catalyst 2960 24 10/100 (8 PoE) + 2 T/SFP LAN Lite Image
WS-CE500-24PC	24 10/100 (24PoE) and 2 10/100/1000BT or SFP uplinks, GUI sw	ESW-520-24P-K9	Small Business Pro ESW 520 24 10/100 PoE + 4 GigE Ports

WS-CE500-24PC	24 10/100 (24PoE) and 2 10/100/1000BT or SFP uplinks, GUI sw	ESW-520-48P-K9	Small Business Pro ESW 520 48 10/100 PoE + 4 GigE Ports
WS-CE500-24PC	24 10/100 (24PoE) and 2 10/100/1000BT or SFP uplinks, GUI sw	ESW-540-24P-K9	Small Business Pro ESW 540 24 10/100/1000 PoE + 4 Exp Ports
WS-CE500-24PC	24 10/100 (24PoE) and 2 10/100/1000BT or SFP uplinks, GUI sw	WS-C2960-24PC-S	Catalyst 2960 24 10/100 PoE + 2 T/SFP LAN Lite Image
WS-CE500-24TT	24 10/100 and 2 10/100/1000BT uplinks, GUI software	ESW-520-24-K9	Small Business Pro ESW 520 24 10/100 + 4 GigE Ports
WS-CE500-24TT	24 10/100 and 2 10/100/1000BT uplinks, GUI software	ESW-520-48-K9	Small Business Pro ESW 520 48 10/100 + 4 GigE Ports
WS-CE500-24TT	24 10/100 and 2 10/100/1000BT uplinks, GUI software	ESW-540-24-K9	Small Business Pro ESW 540 24 10/100/1000 + 4 Exp. Ports
WS-CE500-24TT	24 10/100 and 2 10/100/1000BT uplinks, GUI software	ESW-540-48-K9	Small Business Pro ESW 540 48 10/100/1000 + 4 Exp Ports
WS-CE500-24TT	24 10/100 and 2 10/100/1000BT uplinks, GUI software	WS-C2960-24-S	Catalyst 2960 24 10/100 LAN Lite Image
WS-CE500-24TT	24 10/100 and 2 10/100/1000BT uplinks, GUI software	WS-C2960-24TC-S	Catalyst 2960 24 10/100 + 2 T/SFP LAN Lite Image
WS-CE500G-12TC	8 10/100/1000BT and 4 10/100/1000BT or SFPs, GUI software	ESW-540-24-K9	Small Business Pro ESW 540 24 10/100/1000 + 4 Exp. Ports
WS-CE500G-12TC	8 10/100/1000BT and 4 10/100/1000BT or SFPs, GUI software	ESW-540-48-K9	Small Business Pro ESW 540 48 10/100/1000 + 4 Exp Ports
WS-CE500G-12TC	8 10/100/1000BT and 4 10/100/1000BT or SFPs, GUI software	WS-C2960G-8TC-L	Catalyst 2960 7 10/100/1000 + 1 T/SFP LAN Base

Product Migration Options

Customers are encouraged to migrate to the Cisco Small Business Pro Series Switches. Information about this product can be found at:
http://www.cisco.com/cisco/web/solutions/small_business/products/routers_switches/index.html.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco Catalyst Express 500 Series Switches through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco Small Business Pro Series Switches, visit http://www.cisco.com/cisco/web/solutions/small_business/products/routers_switches/index.html, or contact your local account representative.

To request information about the Cisco Small Business Pro Series Switches, send an e-mail to cs-linksys@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice.

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