

End-of-Sale and End-of-Life Announcement for the Catalyst 2970 Series Switch

EOL1092 - Amended

Cisco announces the end-of-sale and end-of life dates for the Catalyst 2970 Series Switch. The last day to order the affected product(s) is October 16, 2006. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Catalyst 2970 Series Switch

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 17, 2006
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 16, 2006
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 14, 2007
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 16, 2007
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 16, 2007
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 11, 2011
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2011

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
WS-C2970G-24T-E	Catalyst 2970 24 10/100/1000T Enhanced Image	WS-C2960G-24TC-L	Catalyst 2960 24 10/100/1000, 4 T/SFP LAN Base Image	--
WS-C2970G-24TS-E	Catalyst 2970 24 10/100/1000T + 4 SFP, Enhanced Image	WS-C2960G-24TC-L	Catalyst 2960 24 10/100/1000, 4 T/SFP LAN Base Image	--

Product Migration Options

The recommended replacements for the affected Cisco Catalyst 2970 Series switches are the Cisco Catalyst 3560 Series Switches and the Cisco Catalyst 2960 Series Switches. However, higher port-density deployments may be better suited to Cisco StackWise technology available only in the Cisco Catalyst 3750 Series. For more information about the replacement products, visit <http://www.cisco.com/en/US/products/hw/switches/index.html>.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Customers may be able to continue to purchase the Catalyst 2970 Series Switch through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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