

End-of-Sale and End-of-Life Announcement for the Cisco EnergyWise Orchestrator

EOL7733

Cisco announces the end-of-sale and end-of-life dates for the Cisco EnergyWise Orchestrator. The last day to order the affected product(s) is July 22, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco EnergyWise Orchestrator

Milestone	Definition	Date
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 22, 2011
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 8, 2012
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	January 8, 2013
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 8, 2013
End of Service Contract Renewal Date: App. SW	newal Date:	
Asst Date of Support: App. SW The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.		January 31, 2015

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-EWOR-2-12K	EnergyWise Orchestrator, v2.0, 5K-12K endpoints	See the Product Migration Options section below for detailed information on replacing this product.		
L-EWOR-2-50K	EnergyWise Orchestrator, v2.0, 12K-50K endpoints	See the Product Migration Options section below for detailed information on replacing this product.		
L-EWOR-2-50K+	EnergyWise Orchestrator, v2.0, 50K+ endpoints	See the Product Migration Options section below for detailed information on replacing this product.		
L-EWOR-2-5K	EnergyWise Orchestrator, v2.0, 100-5K endpoints	See the Product Migration Options section below for detailed information on replacing this product.		
L-EWOR-2-EVAL	EnergyWise Orchestrator, v2.0, evaluation, 100 endpoints	See the Product Migration Options section below for detailed information on replacing this product.		
L-EWOR-2-PAK	EnergyWise Orchestrator Licenses (eDelivery Top Level)	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Customers looking for the most comparable product to Orchestrator are encouraged to migrate to Verdiem Surveyor 6.0. Information about this product can be found at: http://www.verdiem.com.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco EnergyWise Orchestrator through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html

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