End-of-Sale and End-of-Life Announcement for the Cisco Small Business ESW500 Series Switches

EOL7874

Cisco announces the end-of-sale and end-of-life dates for the Cisco Small Business ESW500 Series Switches. The last day to order the affected product(s) is March 30, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Small Business ESW500 Series Switches

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 30, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 30, 2012
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 28, 2012
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	March 30, 2013
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 30, 2013
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	June 25, 2016
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2017

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ESW-520-24-K9	Small Business Pro ESW 520 24 10/100 + 4 GigE Ports	SRW224G4-K9-AU	SF 300-24 24-port 10/100 Managed Switch with Gigabit Uplinks	-
ESW-520-24-K9	Small Business Pro ESW 520 24 10/100 + 4 GigE Ports	SRW224G4-K9-EU	SF 300-24 24-port 10/100 Managed Switch with Gigabit Uplinks	-

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ESW-520-24-K9	Small Business Pro ESW 520 24 10/100 + 4 GigE Ports	SRW224G4-K9-NA	SF 300-24 24-port 10/100 Managed Switch with Gigabit Uplinks	-
ESW-520-24-K9	Small Business Pro ESW 520 24 10/100 + 4 GigE Ports	SRW224G4-K9-UK	SF 300-24 24-port 10/100 Managed Switch with Gigabit Uplinks	-
ESW-520-24P-K9	Small Business Pro ESW 520 24 10/100 PoE + 4 GigE Ports	SRW2024P-K9-AU	SG 300-28P 28-port Gigabit PoE Managed Switch	-
ESW-520-24P-K9	Small Business Pro ESW 520 24 10/100 PoE + 4 GigE Ports	SRW2024P-K9-EU	SG 300-28P 28-port Gigabit PoE Managed Switch	-
ESW-520-24P-K9	Small Business Pro ESW 520 24 10/100 PoE + 4 GigE Ports	SRW2024P-K9-NA	SG 300-28P 28-port Gigabit PoE Managed Switch	-
ESW-520-24P-K9	Small Business Pro ESW 520 24 10/100 PoE + 4 GigE Ports	SRW2024P-K9-UK	SG 300-28P 28-port Gigabit PoE Managed Switch	-
ESW-520-48-K9	Small Business Pro ESW 520 48 10/100 + 4 GigE Ports	SRW248G4-K9-AU	SF 300-48 48-port 10/100 Managed Switch with Gigabit Uplinks	-
ESW-520-48-K9	Small Business Pro ESW 520 48 10/100 + 4 GigE Ports	SRW248G4-K9-BR	SF 300-48 48-port 10/100 Managed Switch with Gigabit Uplinks	-
ESW-520-48-K9	Small Business Pro ESW 520 48 10/100 + 4 GigE Ports	SRW248G4-K9-CN	SF 300-48 48-port 10/100 Managed Switch with Gigabit Uplinks	-
ESW-520-48-K9	Small Business Pro ESW 520 48 10/100 + 4 GigE Ports	SRW248G4-K9-EU	SF 300-48 48-port 10/100 Managed Switch with Gigabit Uplinks	-
ESW-520-48-K9	Small Business Pro ESW 520 48 10/100 + 4 GigE Ports	SRW248G4-K9-NA	SF 300-48 48-port 10/100 Managed Switch with Gigabit Uplinks	-
ESW-520-48-K9	Small Business Pro ESW 520 48 10/100 + 4 GigE Ports	SRW248G4-K9-UK	SF 300-48 48-port 10/100 Managed Switch with Gigabit Uplinks	-
ESW-520-48P-K9	Small Business Pro ESW 520 48 10/100 PoE + 4 GigE Ports	SGE2010P	48-port 10/100/ 1000 Gigabit Stackable Switch with PoE	-
ESW-520-48P-K9	Small Business Pro ESW 520 48 10/100 PoE + 4 GigE Ports	SGE2010P-AU	48-port 10/100/ 1000 Gigabit Stackable Switch with PoE	-
ESW-520-48P-K9	Small Business Pro ESW 520 48 10/100 PoE + 4 GigE Ports	SGE2010P-G5	48-port 10/100/ 1000 Gigabit Stackable Switch with PoE	-
ESW-520-8P-K9	Small Business Pro 8-port 10/100 PoE Switch	SRW208P-K9-AU	SF 302-08P 8-port 10/100 PoE Managed Switch w/Gig Uplinks	-
ESW-520-8P-K9	Small Business Pro 8-port 10/100 PoE Switch	SRW208P-K9-EU	SF 302-08P 8-port 10/100 PoE Managed Switch w/Gig Uplinks	-
ESW-520-8P-K9	Small Business Pro 8-port 10/100 PoE Switch	SRW208P-K9-NA	SF 302-08P 8-port 10/100 PoE Managed Switch w/Gig Uplinks	-
ESW-520-8P-K9	Small Business Pro 8-port 10/100 PoE Switch	SRW208P-K9-UK	SF 302-08P 8-port 10/100 PoE Managed Switch w/Gig Uplinks	-
ESW-540-24-K9	Small Business Pro ESW 540 24 10/100/1000 + 4 Exp. Ports	SRW2024-K9-AU	SG 300-28 28-port Gigabit Managed Switch	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ESW-540-24-K9	Small Business Pro ESW 540 24 10/100/1000 + 4 Exp. Ports	SRW2024-K9-EU	SG 300-28 28-port Gigabit Managed Switch	-
ESW-540-24-K9	Small Business Pro ESW 540 24 10/100/1000 + 4 Exp. Ports	SRW2024-K9-NA	SG 300-28 28-port Gigabit Managed Switch	-
ESW-540-24-K9	Small Business Pro ESW 540 24 10/100/1000 + 4 Exp. Ports	SRW2024-K9-UK	SG 300-28 28-port Gigabit Managed Switch	-
ESW-540-24P-K9	Small Business Pro ESW 540 24 10/100/1000 PoE + 4 Exp Ports	SRW2024P-K9-AU	SG 300-28P 28-port Gigabit PoE Managed Switch	-
ESW-540-24P-K9	Small Business Pro ESW 540 24 10/100/1000 PoE + 4 Exp Ports	SRW2024P-K9-CN	SG 300-28P 28-port Gigabit PoE Managed Switch	-
ESW-540-24P-K9	Small Business Pro ESW 540 24 10/100/1000 PoE + 4 Exp Ports	SRW2024P-K9-EU	SG 300-28P 28-port Gigabit PoE Managed Switch	-
ESW-540-24P-K9	Small Business Pro ESW 540 24 10/100/1000 PoE + 4 Exp Ports	SRW2024P-K9-JP	SG 300-28P 28-port Gigabit PoE Managed Switch	-
ESW-540-24P-K9	Small Business Pro ESW 540 24 10/100/1000 PoE + 4 Exp Ports	SRW2024P-K9-NA	SG 300-28P 28-port Gigabit PoE Managed Switch	-
ESW-540-24P-K9	Small Business Pro ESW 540 24 10/100/1000 PoE + 4 Exp Ports	SRW2024P-K9-UK	SG 300-28P 28-port Gigabit PoE Managed Switch	-
ESW-540-48-K9	Small Business Pro ESW 540 48 10/100/1000 + 4 Exp Ports	SRW2048-K9-AU	SG 300-52 52-port Gigabit Managed Switch	-
ESW-540-48-K9	Small Business Pro ESW 540 48 10/100/1000 + 4 Exp Ports	SRW2048-K9-BR	SG 300-52 52-port Gigabit Managed Switch	-
ESW-540-48-K9	Small Business Pro ESW 540 48 10/100/1000 + 4 Exp Ports	SRW2048-K9-CN	SG 300-52 52-port Gigabit Managed Switch	-
ESW-540-48-K9	Small Business Pro ESW 540 48 10/100/1000 + 4 Exp Ports	SRW2048-K9-EU	SG 300-52 52-port Gigabit Managed Switch	-
ESW-540-48-K9	Small Business Pro ESW 540 48 10/100/1000 + 4 Exp Ports	SRW2048-K9-JP	SG 300-52 52-port Gigabit Managed Switch	-
ESW-540-48-K9	Small Business Pro ESW 540 48 10/100/1000 + 4 Exp Ports	SRW2048-K9-NA	SG 300-52 52-port Gigabit Managed Switch	-
ESW-540-48-K9	Small Business Pro ESW 540 48 10/100/1000 + 4 Exp Ports	SRW2048-K9-UK	SG 300-52 52-port Gigabit Managed Switch	-
ESW-540-8P-K9	Small Business Pro 8-port 10/100/1000 PoE Switch	SRW2008MP-K9-BR	SG 300-10MP 10-port Gigabit Max-PoE Managed Switch	-
ESW-540-8P-K9	Small Business Pro 8-port 10/100/1000 PoE Switch	SRW2008MP-K9-EU	SG 300-10MP 10-port Gigabit Max-PoE Managed Switch	-
ESW-540-8P-K9	Small Business Pro 8-port 10/100/1000 PoE Switch	SRW2008MP-K9-NA	SG 300-10MP 10-port Gigabit Max-PoE Managed Switch	-
ESW-540-8P-K9	Small Business Pro 8-port 10/100/1000 PoE Switch	SRW2008MP-K9-UK	SG 300-10MP 10-port Gigabit Max-PoE Managed Switch	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Small Business 300 Series Managed Switches. Information about this product can be found at: http://www.cisco.com/en/US/products/ps10898/index.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Small Business ESW500 Series Switches through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Small Business 300 Series Managed Switches, visit http://www.cisco.com/en/US/products/ps10898/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

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Printed in USA   C51-688860-00   09/11