

## End-of-Sale and End-of-Life Announcement for the Cisco SLM248G 48-Port 10/100 + 2-Port Gigabit Smart Switch

EOL7610

Cisco announces the end-of-sale and end-of-life dates for the Cisco SLM248G 48-Port 10/100 + 2-Port Gigabit Smart Switch. The last day to order the affected product(s) is August 11, 2011. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco SLM248G 48-Port 10/100 + 2-Port Gigabit Smart Switch

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 12, 2011
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 11, 2011
<b>End of Phone Support Date: HW</b>	The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	August 10, 2012
<b>Last Ship Date: HW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 9, 2011
<b>Last Date of Support: HW</b>	The last expected date to receive service and support for the product as entitled by warranty terms and conditions **. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	August 31, 2016

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SLM248G	48-port 10/100 2-port Gigabit Smart Switch 2 combo SFPs	SLM248GT-NA	SF 200-48 48-Port 10/100 Smart Switch	--
SLM248G-AR	48-Port 10/100 Smart Switch	SLM248GT-AR	SF 200-48 48-Port 10/100 Smart Switch	--
SLM248G-G5	48-port 10/100 + 2-port Gigabit Smart Switch, 2 combo SFPs	SLM248GT-EU	SF 200-48 48-Port 10/100 Smart Switch	--
SLM248G-G5	48-port 10/100 + 2-port Gigabit Smart Switch, 2 combo SFPs	SLM248GT-UK	SF 200-48 48-Port 10/100 Smart Switch	--

## Product Migration Options

Customers are encouraged to migrate to the Cisco SF200-48 48-port 10/100 Smart Switch (product identification number SLM248GT-xx). Information about this product can be found at:

[http://www.cisco.com/cisco/web/solutions/small\\_business/products/routers\\_switches/200\\_series\\_switches/index.html](http://www.cisco.com/cisco/web/solutions/small_business/products/routers_switches/200_series_switches/index.html).

Customers can use the Cisco Small Business Investment Protection to trade in eligible products and receive a rebate when purchasing new eligible Cisco equipment. For more information, go to:

<http://www.ciscoinvestmentprotection.com/>

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html)

## For More Information

For more information about the Cisco SF200-48 48-Port 10/100 Smart Switch, visit

[http://www.cisco.com/cisco/web/solutions/small\\_business/products/routers\\_switches/200\\_series\\_switches/index.html](http://www.cisco.com/cisco/web/solutions/small_business/products/routers_switches/200_series_switches/index.html), or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html)

\*\* For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html)

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

## Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

[http://www.cisco.com/web/feeds/products/end\\_of\\_life\\_rss.xml](http://www.cisco.com/web/feeds/products/end_of_life_rss.xml)

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.



Americas Headquarters  
Cisco Systems, Inc.  
San Jose, CA

Asia Pacific Headquarters  
Cisco Systems (USA) Pte. Ltd.  
Singapore

Europe Headquarters  
Cisco Systems International BV Amsterdam,  
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

Cisco and the Cisco Logo are trademarks of Cisco Systems, Inc. and/or its affiliates in the U.S. and other countries. A listing of Cisco's trademarks can be found at [www.cisco.com/go/trademarks](http://www.cisco.com/go/trademarks). Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1005R)