

# End-of-Sale and End-of-Life Announcement for the Cisco Insight Reporter for AVC

EOL9287

Cisco announces the end-of-sale and end-of-life dates for the Cisco Insight Reporter for AVC. The last day to order the affected product(s) is February 10, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Insight Reporter for AVC

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 12, 2013
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 10, 2014
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 11, 2014
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 10, 2015
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 10, 2015
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	May 8, 2016
<b>Last Date of Support: App. SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2017

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
FLASR1-NSIGHT-RTU	Appl. Visibility Reporting Tool RTU. Lic for ASR1000 Series	See Product Migration Options section for details.	Proxy Reporter	-
FLASR1-NSIGHT-RTU=	Appl. Visibility Reporting Tool RTU. Lic for ASR1000 Series	See Product Migration Options section for details.	Proxy Reporter	-

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## Product Migration Options

Cisco Insight Reporter for AVC (Application Visibility and Control) will be replaced by Proxy Reporter v4.0.0 as of August 12, 2013. The last order date will be February 10, 2014. Proxy Reporter is a superset of the current Cisco Insight Reporter, as it includes all the existing Insight capabilities and provides additional reporting features and enhancements.

Proxy actually has developed and supported Insight Reporter for Cisco on an OEM basis from the product's beginning in 2009, so this is simply a change in the product name and route to market. This change will allow Proxy to respond more rapidly to the needs of our customers by evolving the product's roadmap and tracking the evolution of Cisco AVC.

Customers who were considering the purchase of Cisco Insight Reporter for AVC should now purchase Proxy Reporter directly from Proxy.

Customers who have previously purchased Cisco Insight Reporter will now be supported directly by Proxy. All support questions and issues should be sent to [proxy-reporter-support@proxy.it](mailto:proxy-reporter-support@proxy.it). Proxy will respond by the next business day.

Proxy is offering all customers who have purchased Cisco Insight Reporter a no-cost upgrade to the current version, Proxy Reporter 4.0.0, regardless of whether they had a support contract with Cisco or not. The upgrade takes place automatically as part of the installation of Proxy Reporter 4.0.0, and it preserves all configuration and customizations done with the earlier releases.

The status of Cisco Insight Reporter for SCE (Service Control Engine) remains unchanged, and Cisco will continue to upgrade it and support it. The next release of Cisco Insight Reporter for SCE (v4.0.0) is scheduled for June 2013.

## About Proxy Reporter

Proxy Reporter (<https://marketplace.cisco.com/catalog/products/3821>) is a business intelligence software platform for network monitoring and application performance reporting to support Internet service providers and Enterprises in managing their network. When deployed with Cisco AVC, Proxy Reporter can identify and monitor more than 1,000 applications to tell customers what's in their network and how each application is performing.

Proxy Reporter provides effective visualization of network usage patterns via a rich variety of reports and dashboards for global traffic, subscribers, and specific applications (VoIP, video, mobile, P2P, Web surfing, etc.) as well as performance metrics as retrieved by network devices.

The modularity and flexibility of the platform, designed for scalability and complex deployments, make the Proxy Reporter suitable for all audiences within the company's organization and allow addressing a rich variety of scenarios and use cases (marketing, planning, network management, end user portals, etc.).

The solution includes a Collection Manager module, optimized for AVC deployments, which collects data from multiple network devices (routers, WLAN controllers, etc.) and other data sources (firewalls, etc.), in a variety of formats (proprietary protocols, Flexible NetFlow, IPFIX, syslog, SNMP, etc.). Multiple Collection Managers can be deployed to achieve a highly scalable solution.

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Proxy Reporter is highly integrated with Cisco devices and natively supports Cisco AVC (on ASR1000/CSR, ISR G2 and future AVC-enabled devices), with a rich set of traffic analytics as well as application performance reports. Strong account management capabilities and an enhanced Web 2.0 user interface make the Proxy Reporter the perfect solution for cloud scenarios, multitenancy, and managed services.

## ABOUT PROXY SOFTWARE

Proxy Software has worked with Cisco to develop the Cisco Insight Reporter application since 2009. Originally an Advanced Technology Partner, it is now a member of the Cisco Developer Network (CDN). See <https://marketplace.cisco.com/catalog/companies/proxy>.

Proxy is happy to answer to any questions customers or partners may have. Please contact Proxy at [proxy-reporter-support@proxy.it](mailto:proxy-reporter-support@proxy.it).

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at [http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco Insight Reporter for AVC through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: [http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

To request information about the Proxy Reporter, send an e-mail to [proxy-reporter-support@proxy.it](mailto:proxy-reporter-support@proxy.it).

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to: [http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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