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End-of-Sale and End-of-Life Announcement for the Cisco IOS XE Software Release 3.8S

EOL8978 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco IOS XE Software Release 3.8S. The last day to order the affected product(s) is June 6, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 6, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 6, 2013
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 6, 2013
End of SW Maintenance Releases Date: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 6, 2013
Last Date of Support:	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2018

Table 1. End-of-Life Milestones and Dates for the Cisco IOS XE Software Release 3.8S

HW = Hardware OS SW = Operating System Software App. SW = Application Software

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
ASR1R2-AIS-38S	Cisco ASR 1000 Series RP2 ADVANCED IP SERVICES W/O CRYPTO	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1001NPEK9-38S	Cisco ASR 1001 IOS XE UNIVERSAL - NO PAYLOAD ENCRYPTION	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1001U-38S	Cisco ASR 1001 IOS XE UNIVERSAL - NO ENCRYPTION	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1001UK9-38S	Cisco ASR 1001 IOS XE UNIVERSAL	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SASR1K2XNPEK9-38S	Cisco ASR1002-X IOS XE UNIVERSAL - NO PAYLOAD ENCRYPTION	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1K2XU-38S	Cisco ASR 1002-X IOS XE UNIVERSAL - NO ENCRYPTION	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1K2XUK9-38S	Cisco ASR1002-X IOS XE UNIVERSAL	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1R1-AES-38S	Cisco ASR 1000 Series RP1 ADVANCED ENTERPRISE W/O CRYPTO	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1R1-AESK9-38S	Cisco ASR 1000 Series RP1 ADVANCED ENTERPRISE SERVICES	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1R1-AIS-38S	Cisco ASR 1000 Series RP1 ADVANCED IP SERVICES W/O CRYPTO	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1R1-AISK9-38S	Cisco ASR 1000 Series RP1 ADVANCED IP SERVICES	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1R1-IPB-38S	Cisco ASR 1000 Series RP1 IP BASE W/O CRYPTO	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1R1-IPBK9-38S	Cisco ASR 1000 Series RP1 IP BASE	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1R1-WMAK9-38S	Cisco ASR 1000 Series RP1 WebEx Node	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1R2-AES-38S	Cisco ASR 1000 Series RP2 ADVANCED ENTERPRISE W/O CRYPTO	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1R2-AESK9-38S	Cisco ASR 1000 Series RP2 ADVANCED ENTERPRISE SERVICES	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1R2-AISK9-38S	Cisco ASR 1000 Series RP2 ADVANCED IP SERVICES	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1R2-IPB-38S	Cisco ASR 1000 Series RP2 IP BASE W/O CRYPTO	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1R2-IPBK9-38S	Cisco ASR 1000 Series RP2 IP BASE	See the Product Migration Options section below for detailed information on replacing this product.	-	-
SASR1R2-WMAK9-38S	Cisco ASR 1000 Series RP2 WebEx Node	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

Customers are encouraged to migrate to the Cisco IOS XE 3.9S or later. Information about this product can be found at: <u>http://www.cisco.com/en/US/products/ps9343/index.html</u>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco IOS XE Software Release 3.9S or later, visit http://www.cisco.com/en/US/products/ps9343/index.html, or contact your local account representative.

To request information about the Cisco IOS XE Software Release 3.9S or later, send an e-mail to <u>ask-asr1000-pm@cisco.com</u>.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products end-of-life policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html.

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