End-of-Sale and End-of-Life Announcement for the Cisco 3800 Series Integrated Services Routers

EOL7247

Cisco announces the end-of-sale and end-of life dates for the Cisco 3800 Series Integrated Services Routers. The last day to order the affected product(s) is November 1, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco 3800 Series Integrated Services Routers

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 1, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 1, 2011
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 30, 2012
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 31, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 31, 2012
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 31, 2012
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 30, 2016
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2016

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
C3825-35UC-VSEC/K9	3825 w/ PVDM2-64,NME-CUE,35 CME/CUE/Ph lic,Adv IP,128F/512D	C3925-CME-SRST/K9	3925 Voice Bundle w/ PVDM3-64,FL-CME-SRST-25, UC License PAK	Add SL-39-SEC-K9 + FL-CME + (2xFL-CME-SRST-5) + FL-CUE-xx + CUE HW
C3825-35UC/K9	3825 w/ PVDM2-64,NME-CUE,35 CME/CUE/Ph lic,SP Serv,128F/512D	C3925-CME-SRST/K9	3925 Voice Bundle w/ PVDM3-64,FL-CME-SRST-25, UC License PAK	Add FL-CME + (2xFL-CME-SRST-5) + FL-CUE-xx + CUE HW
C3825-H-VSEC/K9	3825H.Perf.VSEC:AIM-VPN3/SSL, PVDM2, CCME/SRST, AIS,512F/1024D	C3925-VSEC/K9	Cisco 3925 Voice Sec. Bundle, PVDM3-64, UC and SEC License P	Add FL-SRST + FL-CME-SRST-100 + FL-SSLVPN25-K9
C3825-NOVPN	Cicso 3825 w/AC, 128/512,IPBase,No VPN	CISCO3925/K9	Cisco 3925 w/SPE100(3GE,4EHWIC,4 DSP,2SM,256MBCF,1GBD RAM,IPB)	Load IOS version c3900 universalk9_npe-mz

C3825-VSEC-CCME/K9	3825 VSEC Bundle w/PVDM2-64,FL-CCME-175,Adv IPServ,128F/512D	C3945-CME-SRST/K9	3945 Voice Bundle w/ PVDM3-64,FL-CME-SRST-25, UC License PAK	Add SL-39-SEC-K9 + FL-CME + FL-CME-SRST-100 + (2xFL-CME-SRST-25)
C3825-VSEC-CCME/K9	3825 VSEC Bundle w/PVDM2-64,FL-CCME-175,Adv IPServ,128F/512D	C3945-VSEC/K9	Cisco 3945 Voice Sec. Bundle, PVDM3-64, UC and SEC License P	Add FL-CME + FL-CME-SRST-100 + (3xFL-CME-SRST-25)
C3825-VSEC-CUBE/K9	3825 VSEC Bundle w/PVDM2-64,FL-CUBE-300,AVS,128F/512D	C3925-VSEC-CUBE/K9	C3925 VSEC CUBE Bundle, PVDM3-64, UC SEC Lic, FL-CUBEE-25	Add (2xFL-CUBEE-100) + (3xFL-CUBEE-25)
C3825-VSEC-SRST/K9	3825 VSEC Bundle w/PVDM2-64,FL-SRST-175,Adv IPServ,128F/512D	C3925-CME-SRST/K9	3925 Voice Bundle w/ PVDM3-64,FL-CME-SRST-25, UC License PAK	Add FL-SRST + FL-CME-SRST-100 + (3xFL-CME-SRST-25)
C3825-VSEC-SRST/K9	3825 VSEC Bundle w/PVDM2-64,FL-SRST-175,Adv IPServ,128F/512D	C3925-VSEC/K9	Cisco 3925 Voice Sec. Bundle, PVDM3-64, UC and SEC License P	Add FL-SRST + FL-CME-SRST-100 + (3xFL-CME-SRST-25)
C3825-VSEC/K9	3825 Voice Security Bundle,PVDM2-64,Adv IP Serv, 128F/512D	C3925-VSEC/K9	Cisco 3925 Voice Sec. Bundle, PVDM3-64, UC and SEC License P	--
C3845-35UC-VSEC/K9	3845 w/ PVDM2-64,NME-CUE,35 CME/CUE/Ph lic,Adv IP,128F/512D	C3945-CME-SRST/K9	3945 Voice Bundle w/ PVDM3-64,FL-CME-SRST-25, UC License PAK	Add SL-39-SEC-K9 + FL-CME + (2xFL-CME-SRST-5) + FL-CUE-xx + CUE HW
C3845-35UC/K9	3845 w/ PVDM2-64,NME-CUE,35 CME/CUE/Ph lic,SP Serv,128F/512D	C3945-CME-SRST/K9	3945 Voice Bundle w/ PVDM3-64,FL-CME-SRST-25, UC License PAK	Add FL-CME + (2xFL-CME-SRST-5) + FL-CUE-xx + CUE HW
C3845-H-VSEC/K9	3845H.Perf.VSEC:AIM-VPN3/SSL,PVDM2,CCME/SRST,AIS,512F/1024D	C3945-VSEC/K9	Cisco 3945 Voice Sec. Bundle, PVDM3-64, UC and SEC License P	Add FL-SRST + FL-CME-SRST-100 + FL-SSLVPN25-K9
C3845-NOVPN	c3845 w/AC,128/512,IPBase, NO VPN	CISCO3945/K9	Cisco 3945 w/SPE150(3GE,4EHWIC,4 DSP,4SM,256MBCF,1GBD RAM,IPB)	Load IOS version c3900-universalk9_npe-mz
C3845-VSEC-CCME/K9	3845 VSEC Bundle w/PVDM2-64,FL-CCME-250,Adv IPServ,128F/512D	C3925-CME-SRST/K9	3925 Voice Bundle w/ PVDM3-64,FL-CME-SRST-25, UC License PAK	Add SL-39-SEC-K9 + FL-CME + (2xFL-CME-SRST-100) + FL-CME-SRST-25
C3845-VSEC-CCME/K9	3845 VSEC Bundle w/PVDM2-64,FL-CCME-250,Adv IPServ,128F/512D	C3925-VSEC/K9	Cisco 3925 Voice Sec. Bundle, PVDM3-64, UC and SEC License P	Add FL-CME + (2xFL-CME-SRST-100) + (2xFL-CME-SRST-25)
C3845-VSEC-CUBE/K9	3845 VSEC Bundle w/PVDM2-64,FL-CUBE-400,AVS,128F/512D	C3945-VSEC-CUBE/K9	C3945 VSEC CUBE Bundle, PVDM3-64, UC SEC Lic, FL-CUBEE-25	Add (3xFL-CUBEE-100) + (3xFL-CUBEE-25)
C3845-VSEC-SRST/K9	3845 VSEC Bundle w/PVDM2-64,FL-SRST-250,Adv IPServ,128F/512D	C3945-CME-SRST/K9	3945 Voice Bundle w/ PVDM3-64,FL-CME-SRST-25, UC License PAK	Add SL-39-SEC-K9 + FL-SRST + (2xFL-CME-SRST-100) + FL-CME-SRST-25
C3845-VSEC-SRST/K9	3845 VSEC Bundle w/PVDM2-64,FL-SRST-250,Adv IPServ,128F/512D	C3945-VSEC/K9	Cisco 3945 Voice Sec. Bundle, PVDM3-64, UC and SEC License P	Add FL-SRST + (2xFL-CME-SRST-100) + (2xFL-CME-SRST-25)
C3845-VSEC/K9	3845 Voice Security Bundle,PVDM2-64,Adv IP Serv,128F/512D	C3945-VSEC/K9	Cisco 3945 Voice Sec. Bundle, PVDM3-64, UC and SEC License P	--
CISCO3825	3825 w/AC PWR, 2GE,1SFP, 2NME, 4HWIC, IP Base, 128F/512D	CISCO3925/K9	Cisco 3925 w/SPE100(3GE,4EHWIC,4 DSP,2SM,256MBCF,1GBD RAM,IPB)	--
CISCO3825-AC-IP	3825 w/AC+POE,2GE,1SFP, 2NME, 4HWIC, IP Base, 128F/512D	CISCO3925/K9	Cisco 3925 w/SPE100(3GE,4EHWIC,4 DSP,2SM,256MBCF,1GBD RAM,IPB)	Substitute internal power supply to PWR-3900-POE
CISCO3825-AVG-32	3825 Video Encoding Bundle with 2 EVM-IPVS-16a for 32 ports	CISCO3925/K9	Cisco 3925 w/SPE100(3GE,4EHWIC,4 DSP,2SM,256MBCF,1GBD RAM,IPB)	Add 2 X EVM-IPVS-16A
CISCO3825-CCME/K9	3825 Voice Bundle w/ PVDM2-64,FL-CCME-175,SP Serv,128F/512D	C3925-CME-SRST/K9	3925 Voice Bundle w/ PVDM3-64,FL-CME-SRST-25, UC License PAK	Add FL-CME + FL-CME-SRST-100 + (2xFL-CME-SRST-25)

CISCO3825-DC	3825 w/DC PWR,2GE,1SFP, 2NME, 4HWIC, IP Base, 128F/512D	CISCO3925/K9	Cisco 3925 w/SPE100(3GE,4EHWIC,4 DSP,2SM,256MBCF,1GBD RAM,IPB)	Substitute internal power supply to PWR-3900-DC
CISCO3825-HSEC/K9	3825 Bund. w/AIM-VPN/SSL-3,Adv. IP Serv,25 SSL lic,128F/512D	CISCO3925E-SEC/K9	Cisco 3925E Security Bundle w/SEC license PAK	Add FL-SSLVPN25-K9 Add FL-39-HSEC-K9
CISCO3825-SEC/K9	3825 Security Bundle,Advanced Security,128F/512D	CISCO3925-SEC/K9	Cisco 3925 Security Bundle w/SEC license PAK	
CISCO3825-SRST/K9	3825 Voice Bundle w/ PVDM2-64,FL-SRST-175,SP Serv,128F/512D	C3925-CME-SRST/K9	3925 Voice Bundle w/ PVDM3-64,FL-CME-SRST-25, UC License PAK	Add FL-SRST + FL-CME-SRST-100 + (2xFL-CME-SRST-25)
CISCO3825-V/K9	3825 Voice Bundle,PVDM2-64,SP Serv,128F/512D	CISCO3925-V/K9	Cisco 3925 Voice Bundle, PVDM3-64, UC License PAK	--
CISCO3825-VMSS/K9	3825 Video Management and Storage Bundle	C3925E-VSEC-SRE/K9	Cisco 3925E SRE Bundle, SRE 900, PVDM3-64, UC, SEC Lic. PAK	Add FL-VMSS-SM-OM Add SRE-900
CISCO3825-WAE/K9	3825, NME-WAE-502/K9,WAAS Trans,AdvSec,128F/512D	C3925-WAAS-SEC/K9	Cisco 3925, SRE 900, Sec PAK, WAAS Ent Large	--
CISCO3845	3845 w/AC PWR,2GE,1SFP,4NME,4HWIC, IP Base, 128F/512D	CISCO3945/K9	Cisco 3945 w/SPE150(3GE,4EHWIC,4 DSP,4SM,256MBCF,1GBD RAM,IPB)	--
CISCO3845-AC-IP	3845 w/AC+POE,2GE,1SFP, 4 NME, 4HWIC, IP Base,128F/512D	CISCO3945/K9	Cisco 3945 w/SPE150(3GE,4EHWIC,4 DSP,4SM,256MBCF,1GBD RAM,IPB)	Substitute internal power supply to PWR-3900-POE
CISCO3845-AVG-64	3845 Video Encoding Bundle with 4 EVM-IPVS-16a for 64 ports	CISCO3945/K9	Cisco 3945 w/SPE150(3GE,4EHWIC,4 DSP,4SM,256MBCF,1GBD RAM,IPB)	Add 4 X EVM-IPVS-16A
CISCO3845-CCME/K9	3845 Voice Bundle w/ PVDM2-64,FL-CCME-250,SP Serv,128F/512D	C3945-CME-SRST/K9	3945 Voice Bundle w/ PVDM3-64,FL-CME-SRST-25, UC License PAK	Add FL-CME + (2xFL-CME-SRST-100) + FL-CME-SRST-25
CISCO3845-DC	3845 w/DC PWR, 2GE,1 SFP, 4 NME, 4HWIC, IP Base, 128F/512D	CISCO3945/K9	Cisco 3945 w/SPE150(3GE,4EHWIC,4 DSP,4SM,256MBCF,1GBD RAM,IPB)	Substitute internal power supply to PWR-3900-DC
CISCO3845-HSEC/K9	3845 Bund. w/AIM-VPN/SSL-3,Adv. IP Serv,25 SSL lic,128F/512D	CISCO3945E-SEC/K9	Cisco 3945E Security Bundle w/SEC license PAK	Add FL-SSLVPN25-K9 Add FL-39-HSEC-K9
CISCO3845-SEC/K9	3845 Security Bundle,Adv Security,128F/512D	CISCO3945-SEC/K9	Cisco 3945 Security Bundle w/SEC license PAK	
CISCO3845-SRST/K9	3845 Voice Bundle w/ PVDM2-64,FL-SRST-250,SP Serv,128F/512D	C3945-CME-SRST/K9	3945 Voice Bundle w/ PVDM3-64,FL-CME-SRST-25, UC License PAK	Add FL-SRST + (2xFL-CME-SRST-100) + FL-CME-SRST-25
CISCO3845-V/K9	3845 Voice Bundle,PVDM2-64,SP Serv,128F/512D	CISCO3945-V/K9	Cisco 3945 Voice Bundle, PVDM3-64, UC License PAK	--
CISCO3845-VMSS/K9	3845 Video Management and Storage Bundle	C3945E-VSEC-SRE/K9	Cisco 3945E SRE Bundle, SRE 900, PVDM3-64, UC, SEC Lic. PAK	Add FL-VMSS-SM-OM Add SRE-900
CISCO3845-WAE/K9	3845, NME-WAE-502/K9,WAAS Trans,AdvSec,128F/512D	C3945-VSEC-SRE/K9	Cisco 3945 SRE Bundle, SRE 700, PVDM3-64, UC, SEC Lic. PAK	Add WAAS-ENT-SM-L

Product Migration Options

Customers are encouraged to migrate to the Cisco 3900 Series Integrated Services Routers Generation 2 (ISR G2), which deliver a new borderless workspace experience through service virtualization, video-ready capabilities, and operational excellence. The ISR G2s offer three to eight times the performance of the current generation. The ISR G2 platforms are architected to enable the next phase of branch-office evolution, providing rich-media collaboration

and virtualization to the branch while maximizing operational cost savings. Information about the Cisco 3900 Series can be found at: http://www.cisco.com/en/US/products/ps10536/index.html.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html

Customers may be able to continue to purchase the Cisco 3800 Series Integrated Services Routers through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco 3900 Series Integrated Services Routers, visit http://www.cisco.com/en/US/products/ps10536/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html

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