

End-of-Sale and End-of-Life Announcement for the Power Supplies and Memory for Cisco ISR 3800, 2800, and 1800 Series Routers

EOL8488 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Power Supplies and Memory for Cisco ISR 3800, 2800, and 1800 Series Routers. The last day to order the affected product(s) is January 10, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Power Supplies and Memory for Cisco ISR 3800, 2800, and 1800 Series Routers

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 12, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 10, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 10, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	January 10, 2014
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 10, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 7, 2017
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 31, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
MAX-28/38-FLASH-B=	64 to 256 MB CF Spare Upg and 256MB USB Flash for 2800/3800
MAX-28/38-FLASH-BN	64 to 256 MB CF Factory Upgrade and 256MB USB Flash Token for 2800/3800
MEM1841-128U384D	128 to 384MB SODIMM DRAM factory upgrade for the Cisco 1841
MEM1841-128U384D=	128 to 384MB SODIMM DRAM Disti upgrade for the Cisco 1841

End-of-Sale Product Part Number	Product Description
MEM2800-256D-INC	256MB DDR DRAM Memory factory default for the Cisco 2800
MEM2800-64CF-INC	64MB CF default for Cisco 2800 Series
MEM2800-64U256CF	64 to 256 MB CF Factory Upgrade for Cisco 2800 Series
MEM2800-64U256CF=	64 to 256 MB CF Distribution Upgrade for Cisco 2800 Series
MEM2801-128D=	128MB SODIMM DRAM for the Cisco 2801
MEM2801-128U192D	128 to 192MB SODIMM DRAM factory upgrade for the Cisco 2801
MEM2801-128U192D=	128 to 192MB SODIMM DRAM Disti upgrade for the Cisco 2801
MEM2801-128U256D	128 to 256MB SODIMM DRAM factory upgrade for the Cisco 2801
MEM2801-128U256D=	128 to 256MB SODIMM DRAM Disti upgrade for the Cisco 2801
MEM2801-192U384D	192 to 384MB SODIMM DRAM factory upgrade for the Cisco 2801
MEM2801-192U384D=	192 to 384MB SODIMM DRAM Disti upgrade for the Cisco 2801
MEM2801-256D=	256MB SODIMM DRAM for the Cisco 2801
MEM2801-256U384D	256 to 384MB SODIMM DRAM factory upgrade for the Cisco 2801
MEM2801-256U384D=	256 to 384MB SODIMM DRAM Disti upgrade for the Cisco 2801
MEM2801-64D=	64MB SODIMM DRAM for the Cisco 2801
MEM2811-256D=	256MB DIMM DDR DRAM for the Cisco 2811
MEM2821-256D=	256MB DIMM DDR DRAM for the Cisco 2821
MEM2821-256U1024D	256 to 1024MB DDR DRAM factory upgrade for Cisco 2821
MEM2821-256U1024D=	256 to 1024MB DDR DRAM Distribution Upgrade for Cisco 2821
MEM2821-256U512D=	256 to 512 MB DDR DRAM Distribution Upgrade for Cisco 2821
MEM2821-256U768D	256 to 768MB DDR DRAM factory upgrade for the Cisco 2821
MEM2821-256U768D=	256 to 768MB DDR DRAM Distribution Upgrade for Cisco 2821
MEM2821-512U1024D	512 to 1024MB DDR DRAM factory upgrade for Cisco 2821
MEM2851-256D=	256MB DIMM DDR DRAM for the Cisco 2851
MEM2851-256U1024D	256 to 1024MB DDR DRAM factory upgrade for Cisco 2851
MEM2851-256U1024D=	256 to 1024MB DDR DRAM Distribution Upgrade for Cisco 2851
MEM2851-256U512D=	256 to 512MB DDR DRAM Distribution Upgrade for Cisco 2851
MEM2851-256U768D	256 to 768MB DDR DRAM factory upgrade for the Cisco 2851
MEM2851-256U768D=	256 to 768MB DDR DRAM Distribution Upgrade for Cisco 2851
MEM3800-128U512CF	128 to 512MB Compact Flash factory upgrade for 3800 Series
MEM3800-256D-INCL	256BM SDRAM default memory for 3800
MEM3800-256U1024D	256 to 1024MB DDR DRAM factory upgrade for Cisco 3800
MEM3800-256U1024D=	256 to 1024MB DRAM Disti upgrade for the Cisco 3800
MEM3800-256U512D=	256 to 512MB DRAM Disti upgrade for the Cisco 3800
MEM3800-256U768D	256 to 768MB DDR DRAM factory upgrade for the Cisco 3800
MEM3800-256U768D=	256 to 768MB DRAM Disti upgrade for the Cisco 3800
MEM3800-512CF=	512MB Compact Flash for the Cisco 3800 Series
MEM3800-64CF-INCL	64MB Cisco 3800 Compact Flash Memory Default
MEM3800-64CF=	64MB CF for the Cisco 3800 Series
MEM3800-64U128CF=	64 to 128MB Compact Flash disti upgrade for the Cisco3800
MEM3800-64U256CF	64 to 256 MB CF Factory Upgrade for Cisco 3800 Series
MEM3800-64U256CF=	64 to 256MB Compact Flash Disti upgrade for the Cisco 3800

End-of-Sale Product Part Number	Product Description
MEM3800-64U512CF	64 to 512MB Compact Flash factory upgrade for 3800 Series
PWR-2801-AC-IP	Cisco 2801 AC/IP power supply
PWR-2801-AC-IP=	Cisco 2801 AC/IP power supply
PWR-2821-51-AC-IP	Cisco 2821/51 AC/IP power supply
PWR-2821-51-AC-IP=	Cisco 2821/51 AC/IP power supply
PWR-2821-51-DC	Cisco 2821/51 DC power supply
PWR-2821-51-DC=	Cisco 2821/51 DC power supply
PWR-3825-AC-IP	Cisco 3825 AC/IP power supply
PWR-3825-AC-IP=	Cisco 3825 AC/IP power supply
PWR-3845-AC-IP	Cisco 3845 AC-IP factory upgrade option power supply
PWR-3845-AC-IP/2	Cisco 3845 redundant AC/IP power supply
PWR-3845-AC-IP=	Cisco 3845 AC-IP power supply

Product Migration Options

There is no replacement available for the Power Supplies and Memory for Cisco ISR 3800, 2800, and 1800 Series Routers at this time.

Customers are encouraged to migrate to the Cisco Integrated Services Routers Generation 2. Information about this product can be found at: http://www.cisco.com/en/US/prod/collateral/routers/ps10538/aag_c45_556315.pdf.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Power Supplies and Memory for Cisco ISR 3800, 2800, and 1800 Series Routers through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Integrated Services Routers Generation 2, visit http://www.cisco.com/en/US/prod/collateral/routers/ps10538/aag_c45_556315.pdf, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

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