End-of-Sale and End-of-Life Announcement for the Cisco Serial and CSU/DSU WAN Interface Cards (WICs)

EOL6640

Cisco® announces the end-of-sale and end-of life dates for the Cisco Serial and CSU/DSU WAN Interface Cards (WICs). The last day to order the affected product(s) is December 28, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Serial and CSU/DSU WAN Interface Cards (WICs)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 28, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 28, 2009
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 29, 2010
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 28, 2010
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	December 28, 2010
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 28, 2010
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 28, 2014
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 27, 2014

HW = Hardware
OS SW = Operating System Software
App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
WIC-1DSU-T1-V2	Updated 1-Port T1/Fractional T1 DSU/CSU WAN Interface Card	HWIC-1DSU-T1	1-Port T1/Fractional T1 DSU/CSU WAN Interface Card
WIC-1DSU-T1-V2=	1-Port T1/Fractional T1 DSU/CSU WAN Interface Card: Ver. 2	HWIC-1DSU-T1=	1-Port T1/Fractional T1 DSU/CSU WAN Interface Card
WIC-1T	1-Port Serial WAN Interface Card	HWIC-1T	1-Port Serial WAN Interface Card
WIC-1T=	1-Port Serial WAN Interface Card	HWIC-1T=	1-Port Serial WAN Interface Card

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
WIC-2A/S	2-Port Async/Sync Serial WAN Interface Card	HWIC-2A/S	2-Port Async/Sync Serial WAN Interface Card
WIC-2A/S=	2-Port Async/Sync Serial WAN Interface Card spare	HWIC-2A/S=	2-Port Async/Sync Serial WAN Interface Card
WIC-2T	2-Port Serial WAN Interface Card	HWIC-2T	2-Port Serial WAN Interface Card
WIC-2T=	2-Port Serial WAN Interface Card spare	HWIC-2T=	2-Port Serial WAN Interface Card

Product Migration Options

Customers are encouraged to migrate to the Cisco Serial and CSU/DSU High-Speed WAN Interface Cards (HWICs). Information about this product can be found at: http://www.cisco.com/en/US/prod/collateral/modules/ps5949/datasheet_c78-491363.html. Serial WAN access is still a primary access method for customers around the world,and the serial HWIC modules build on Cisco's experience delivering WAN access,aggregation,and legacy protocol transport. The HWICs are supported beginning with Cisco IOS Software releases 12.4(23) and 12.4(20)T. Support is also available in Release 12.4(15)T. The serial HWIC modules will extend the availability of this important solution to maximize investment protection for Cisco Integrated Services Routers customers.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco Serial and CSU/DSU WAN Interface Cards (WICs) through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco Serial and CSU/DSU High-Speed WAN Interface Cards (HWICs), visit http://www.cisco.com/en/US/prod/collateral/modules/ps5949/datasheet_c78-491363.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to:

http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice

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