End-of-Sale and End-of-Life Announcement for the Cisco 3700 Series Spare Memory Modules and CompactFlash Memory Cards

EOL6475–Amended

Cisco® announces the end-of-sale and end-of life dates for the Cisco 3700 Series Spare Memory Modules and CompactFlash Memory Cards. The last day to order the affected product(s) is January 6, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco 3700 Series Spare Memory Modules and CompactFlash Memory Cards

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	July 8, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	January 6, 2009
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 6, 2009
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	January 6, 2010
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	January 6, 2010
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 3, 2013
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	January 5, 2014

HW = Hardware, OS SW = Operating System Software, App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
MEM3725-128CF=	128MB Cisco 3700 Compact Flash Memory
MEM3725-128D=	128MB DIMM DRAM for the Cisco 3725
MEM3725-32CF=	32MB Cisco 3700 Compact Flash Memory
MEM3725-64CF=	64MB Cisco 3700 Compact Flash Memory
MEM3725-64D	64MB DIMM DRAM Memory factory default for the Cisco 3725
MEM3725-64D=	64MB DIMM DRAM for the Cisco 3725
MEM3745-128CF=	128MB Cisco 3700 Compact flash Memory
MEM3745-128D=	128MB SODIMM DRAM spare memory for Cisco 3745
MEM3745-256D=	256MB SODIMM DRAM spare memory for the Cisco3745

End-of-Sale Product Part Number	Product Description
MEM3745-256U512D	256 to 512 MB DRAM factory upgrade for CIsco 3745
MEM3745-256U512D=	256 to 512MB DRAM Disti upgrade for the 3745
MEM3745-32CF=	32MB Cisco 3700 Compact Flash Memory
MEM3745-512CF=	512MB Compact Flash for the Cisco 3745
MEM3745-64CF=	64MB Cisco 3700 Compact Flash Memory
MEM3745-64D=	64MB SODIMM DRAM for the CIsco 3745

Product Migration Options

There is no replacement available for the Cisco 3700 Series Spare Memory Modules and CompactFlash Memory Cards at this time.

Customers are encouraged to purchase refurbished memory modules and cards for the Cisco 3700 Series,if available,or migrate to the Cisco 3800 Series Integrated Services Router (ISR). Additional information about Cisco 3825 and Cisco 3845 ISR products can be found at: http://www.cisco.com/en/US/prod/collateral/routers/ps5855/product_data_sheet0900aecd8016a8e 8.html

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco 3700 Series Spare Memory Modules and CompactFlash Memory Cards through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice

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