

End-of-Sale and End-of-Life Announcement for the Cisco 1841 DOCSIS 2.0 Cable Modem Bundles

EOL6630

Cisco® announces the end-of-sale and end-of life dates for the Cisco 1841 DOCSIS 2.0 Cable Modem Bundles. The last day to order the affected product(s) is June 8, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco 1841 DOCSIS 2.0 Cable Modem Bundles

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 8, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 8, 2009
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 6, 2009
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	June 8, 2010
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 8, 2010
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	September 3, 2013
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 7, 2014

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Information about the Cisco 1805 Integrated Services Router can be found at http://www.cisco.com/en/US/prod/collateral/routers/ps5853/ps9321/data_sheet_c78_458837.html.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
C1841-CABLE-D-2/K9	Cisco 1841 DOCSIS 2.0 Cable Modem Bundle	CISCO1805-D/K9	Cisco 1805 Integrated Services Router (US DOCSIS 2.0)
C1841-CABLE-E/J/K9	Cisco 1841 Euro/J-DOCSIS 2.0 Cable Modem Bundle	CISCO1805-EJ	Cisco 1805 Integrated Services Router (EU JPN DOCSIS 2.0)

Product Migration Options

Customers are encouraged to migrate to the Cisco 1805 Integrated Services Router, which is a DOCSIS 2.0-compliant, cost-effective, standards-based, integrated cable router solution for business-class broadband services. Information about this product can be found at http://www.cisco.com/en/US/prod/collateral/routers/ps5853/ps9321/data_sheet_c78_458837.html.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco 1805 Integrated Services Router, visit http://www.cisco.com/en/US/prod/collateral/routers/ps5853/ps9321/data_sheet_c78_458837.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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