End-of-Sale and End-of-Life Announcement for the Select Cisco ISR Interface Cards and Modules for China

EOL9394

Cisco announces the end-of-sale and end-of-life dates for the Select Cisco ISR Interface Cards and Modules for China. The last day to order the affected product(s) is March 15, 2014. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1.   End-of-Life Milestones and Dates for the Select Cisco ISR Interface Cards and Modules for China

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 14, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 15, 2014
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 13, 2014
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 15, 2015
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	March 15, 2015
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 15, 2015
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	June 10, 2018
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2019

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
HWIC-1T-C	1-Port Serial WAN Interface Card	HWIC-1T	1-Port Serial WAN Interface Card	Requires Cisco ISR G2. See Migration Options section below.
HWIC-1T-C=	1-Port Serial WAN Interface Card	HWIC-1T=	1-Port Serial WAN Interface Card	Requires Cisco ISR G2. See Migration Options section below.
HWIC-2T-C	2-Port Serial WAN Interface Card	HWIC-2T	2-Port Serial WAN Interface Card	Requires Cisco ISR G2. See Migration Options section below.
HWIC-2T-C=	2-Port Serial WAN Interface Card	HWIC-2T=	2-Port Serial WAN Interface Card	Requires Cisco ISR G2. See Migration Options section below.
HWIC-4ESW-C	Four port 10/100 Ethernet switch interface card	EHWIC-4ESG	Four port 10/100/1000 Ethernet switch interface card	Requires Cisco ISR G2. See Migration Options section below.
HWIC-4ESW-C=	Four port 10/100 Ethernet switch interface card	EHWIC-4ESG=	Four port 10/100/1000 Ethernet switch interface card	Requires Cisco ISR G2. See Migration Options section below.
HWIC-D-9ESW-C	Nine port 10/100 Ethernet switch interface card	EHWIC-D-8ESG	Eight port 10/100/1000 Ethernet switch interface card	Requires Cisco ISR G2. See Migration Options section below.
HWIC-D-9ESW-C=	Nine port 10/100 Ethernet switch interface card	EHWIC-D-8ESG=	Eight port 10/100/1000 Ethernet switch interface card	Requires Cisco ISR G2. See Migration Options section below.
NM-16ESW-1GIG-C	16 port 10/100 EtherSwitch NM with 1 GE (1000BaseT) port	SM-ES2-24	Enhanced EtherSwitch, L2, SM, 23 FE, 1 GE	Requires Cisco ISR G2. See Migration Options section below.
NM-16ESW-1GIG-C=	16 port 10/100 EtherSwitch NM with 1 GE (1000BaseT) port	SM-ES2-24=	Enhanced EtherSwitch, L2, SM, 23 FE, 1 GE	Requires Cisco ISR G2. See Migration Options section below.
NM-16ESW-C	16 port 10/100 EtherSwitch NM	SM-ES2-24	Enhanced EtherSwitch, L2, SM, 23 FE, 1 GE	Requires Cisco ISR G2. See Migration Options section below.
NM-16ESW-C=	16 port 10/100 EtherSwitch NM	SM-ES2-24=	Enhanced EtherSwitch, L2, SM, 23 FE, 1 GE	Requires Cisco ISR G2. See Migration Options section below.
SM-1-STM1-MM-C	Channelized STM-1 (multimode) for 3900 ISR G2	SPA-2XOC3-POS	2-port OC3/STM1 POS Shared Port Adapters	Requires ASR1000.
SM-1-STM1-MM-C=	Channelized STM-1 (multimode) for 3900 ISR G2	SPA-2XOC3-POS	2-port OC3/STM1 POS Shared Port Adapters	Requires ASR1000.
SM-1-STM1-SM-C	Channelized STM-1 (singlemode) for 3900 ISR G2	SPA-2XOC3-POS	2-port OC3/STM1 POS Shared Port Adapters	Requires ASR1000.
SM-1-STM1-SM-C=	Channelized STM-1 (singlemode) for 3900 ISR G2	SPA-2XOC3-POS	2-port OC3/STM1 POS Shared Port Adapters	Requires ASR1000.
VWIC2-1MFT-G703-C	1-Port 2nd Gen Multiflex Trunk Voice/WAN Int. Card - G.703	VWIC3-1MFT-G703	1-Port 3rd Gen Multiflex Trunk Voice/WAN Int. Card - G.703	Requires Cisco ISR G2. See Migration Options section below.
VWIC2-1MFT-G703-C=	1-Port 2nd Gen Multiflex Trunk Voice/WAN Int. Card - G.703	VWIC3-1MFT-G703=	1-Port 3rd Gen Multiflex Trunk Voice/WAN Int. Card - G.703	Requires Cisco ISR G2. See Migration Options section below.
VWIC2-2MFT-G703-C	2-Port 2nd Gen Multiflex Trunk Voice/WAN Int. Card - G.703	VWIC3-2MFT-G703	2-Port 3rd Gen Multiflex Trunk Voice/WAN Int. Card - G.703	Requires Cisco ISR G2. See Migration Options section below.

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
VWIC2-2MFT-G703-C=	2-Port 2nd Gen Multiflex Trunk Voice/WAN Int. Card - G.703	VWIC3-2MFT-G703=	2-Port 3rd Gen Multiflex Trunk Voice/WAN Int. Card - G.703	Requires Cisco ISR G2. See Migration Options section below.
WIC-BLANK-C	Blank WIC C-Series slot for Cisco ISR	There is currently no replacement product available for this product.	-	-
WIC-BLANK-C=	Blank WIC C-Series slot for Cisco ISR	There is currently no replacement product available for this product.	-	-

Product Migration Options

Customers using the Cisco Integrated Services Routers C-Series are encouraged to migrate to the Cisco Integrated Services Routers Generation 2 (ISR G2) and the Cisco IP Business bundles. Information on ISR G2 supported modules can be found at:
http://www.cisco.com/en/US/products/ps10536/products_relevant_interfaces_and_modules.html.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at
http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase Select Cisco ISR Interface Cards and Modules for China through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
http://www.cisco.com/cisco/support/notifications.html.

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Printed in USA

C51-729437-00   09/13