End-of-Sale and End-of-Life Announcement for the Cisco IOS XR Software Releases 3.3 and 3.4

EOL6375

Cisco® announces the end-of-sale and end-of life dates for the Cisco IOS XR Software Releases 3.3 and 3.4. The last day to order the affected product(s) is December 31, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

This end-of-sale announcement applies to all IOS XR 3.3.x and 3.4.x releases including any specials that may have been generated over time. This announcement includes

1. IOS XR Software Releases 3.3.3, 3.3.4 and 3.3.5

2. IOS XR Software Releases 3.3.0, 3.3.1 and 3.3.2 (already deferred per deferral announcement on http://www.cisco.com/kobayashi/library/ioxplanner/Deferral/iox3.x.c.html)

3. IOS XR Software Releases 3.4.1, 3.4.2 and 3.4.3

4. IOS XR Software Releases 3.4.0 (already deferred per deferral announcement on http://www.cisco.com/kobayashi/library/ioxplanner/Deferral/iox3.x.c.html)

Table 1.   End-of-Life Milestones and Dates for the Cisco IOS XR Software Releases 3.3 and 3.4

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	March 31, 2008
End-of-Sale Date and End of Maintenance Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. This also marks end of engineering, maintenance rebuilds, and software fixes through rebuilds of XR 3.3.x and 3.4.x. After this date, maintenance rebuilds and software-fix support will be provided only through rebuilds of XR 3.5.x or later.	December 31, 2008
Last Ship Date: OS SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 31, 2009
End of SW Maintenance Releases through migration: OS SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes via SMU. From December 31, 2008 until December 31, 2009, maintenance rebuilds and software fix-via SMU support for XR 3.3.x and 3.4.x will be provided only through migration to rebuilds of XR 3.5.x or later releases. After December 31, 2009, Cisco Engineering will no longer develop, repair, maintain, or test XR 3.3.x and 3.4.x	December 31, 2009
End of New Service Attachment Date: OS SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 31, 2009

End of Vulnerability/Security Fixes OS SW	The last date that Cisco Engineering may release any software maintenance releases to address vulnerability/security finding that have been identified by the customer to Cisco TAC. Engineering maintenance rebuilds s and software fix-support for XR 3.3.x and 3.4.x will be provided only through migration to rebuilds of XR 3.5.x or later releases. Critical security and vulnerability fixes will be provided according to the following terms and conditions: Cisco TAC will first use commercially reasonable efforts to work with the customer to determine the locality of impact and find a workaround for the problem. If an alternative workaround is not possible during the extended period of support, then Cisco will make commercially reasonable efforts to provide a "bug fix" solution in XR 3.3.x and 3.4.x, or in a later supported software release to remedy the problem. If despite commercially reasonable efforts Cisco is unable to provide a software-based solution, it may be necessary for the customer to remove or upgrade the affected software-based systems to correct the problem.	December 31, 2011
End of Service Contract Renewal Date: OS SW	The last date to extend or renew a service contract for the product.	March 31, 2013
Last Date of Support:	The last date to receive service and support for the product. After this date, all support services for the product are unavailable and the product becomes obsolete.	December 31, 2013

HW = Hardware, OS SW = Operating System Software, App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
XC-RP-03.03	Cisco IOS XR IP/MPLS Core Software	XC-RP-03.05 XR-RP-03.06	Cisco IOS XR IP/MPLS Core Software
XC-RP-03.04	Cisco IOS XR IP/MPLS Core Software	XC-RP-03.05 XR-RP-03.06	Cisco IOS XR IP/MPLS Core Software
XC-RPK9-03.03	Cisco IOS XR IP/MPLS Core Software 3DES	XC-RPK9-03.05 XR-RPK9-03.06	Cisco IOS XR IP/MPLS Core Software 3DES
XC-RPK9-03.04	Cisco IOS XR IP/MPLS Core Software 3DES	XC-RPK9-03.05 XC-RPK9-03.06	Cisco IOS XR IP/MPLS Core Software 3DES
XR-XR12K-03.03	Cisco IOS XR IP/MPLS Core Software	XR-XR12K-03.05 XR-XR12K-03.06	Cisco IOS XR IP/MPLS Core Software
XR-XR12K-03.04	Cisco IOS XR IP/MPLS Core Software	XR-XR12K-03.05 XR-XR12K-03.06	Cisco IOS XR IP/MPLS Core Software
XR-XR12KK9-03.03	Cisco IOS XR IP/MPLS Core Software 3DES	XR-XR12KK9-03.05 XR-XR12KK9-03.06	Cisco IOS XR IP/MPLS Core Software 3DES
XR-XR12KK9-03.04	Cisco IOS XR IP/MPLS Core Software 3DES	XR-XR12KK9-03.05 XR-XR12KK9-03.06	Cisco IOS XR IP/MPLS Core Software 3DES

Product Migration Options

Customers are encouraged to migrate to the Cisco IOS XR Software Release 3.5 or 3.6. Information about this product can be found at: http://www.cisco.com/cgi-bin/Software/IOXPlanner/planner-tool/ioxplanner.cgi?.

For More Information

For more information about the Cisco IOS XR Software Release 3.5 or 3.6, visit http://www.cisco.com/cgi-bin/Software/IOXPlanner/planner-tool/ioxplanner.cgi?, or contact your local account representative.

To request information about the Cisco IOS XR Software Release 3.5 or 3.6, send an e-mail to ask-xr-pm@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice.

Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV
Amsterdam, The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

Printed in USA

C51-464994-00 04/08