



## END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCO 827-4V ADSL ROUTER

Cisco Systems® announces the end-of-sale and end-of-life dates of the Cisco® 827-4V ADSL Router. The last day to order the Cisco 827-4V ADSL Router is May 31, 2005. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until May 31, 2010. Table 1 describes the end-of-life milestones, definitions, and dates for the Cisco 827-4V ADSL Router. Table 2 lists the product numbers affected by this announcement.

Information about this product can be found at: <http://www.cisco.com/en/US/products/hw/routers/ps380/ps394/index.html>

**Table 1.** End-of-Life Milestones and Dates for the Cisco 827-4V ADSL Router

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 30, 2004
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 31, 2005
Last Shipment Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead-time.	August 31, 2005
End of Software Maintenance Releases Date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 31, 2006
End of Routine Failure Analysis Date	The last possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	May 31, 2006
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 31, 2006
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	Feb 28, 2009
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2010

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CISCO827-4V	Cisco 827-4V ADSL Router with 1 ADSL WAN Port, 1 Ethernet LAN Port, 4 FXS Ports

## PRODUCT MIGRATION OPTIONS

Customers who have purchased the Cisco 827-4V ADSL Router in the past can now use the Cisco 1700 Series Modular Access Routers for integrated voice capabilities in a small office router platform. Table 3 provides a listing of product transition part numbers for reference.

**Table 3.** Product Transition Part Numbers

Product Transition Part Numbers	Description
CISCO1751-V	Cisco 1751 Modular Access Router Voice Bundle
CISCO1760-V	Cisco 1760 Modular Access Router Voice Bundle
CISCO2801-V	Cisco 2801 Modular Access Router Voice Bundle

## FOR MORE INFORMATION

For more information about the Cisco 827-4V ADSL Router, visit <http://www.cisco.com/en/US/products/hw/routers/ps380/ps394/index.html> or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html)

To subscribe to receive end-of-life/end-of-sale information please go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>

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