End-of-Sale and End-of-Life Announcement for the Cisco 850 Integrated Services Router for Small Offices—Cisco 857 ADSL Router

EOL7270

Cisco announces the end-of-sale and end-of life dates for the Cisco 850 Integrated Services Router for Small Offices—Cisco 857 ADSL Router. The last day to order the affected product(s) is December 20, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Cisco 850 Integrated Services Router for Small Offices—Cisco 857 ADSL Router

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	December 20, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 20, 2011
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 19, 2012
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 19, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	December 19, 2012
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 19, 2012
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	March 19, 2016
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2016

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CISCO857-K9	ADSL SOHO Security Router	CISCO887VA-K9	Cisco 887 VDSL/ADSL over POTS Multi-mode Router	--
CISCO857W-G-A-K9	ADSL SOHO Router with 802.11g FCC Compliant	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CISCO857W-G-E-K9	ADSL SOHO Security Router with 802.11g	See the Product Migration Options section below for detailed information on replacing this product.		
CISCO857W-G-J-K9	ADSL SOHO Router with 802.11g Japan Compliant	See the Product Migration Options section below for detailed information on replacing this product.		

Product Migration Options

Customers are encouraged to migrate to the Cisco 880VA Series Integrated Services Routers. The Cisco 880VA Series Routers deliver advanced features and benefits, increased performance, and support DSL multimode, Very-high-speed DSL 2 (VDSL2) and Asymmetric DSL 2+ (ADSL2+) on a single WAN interface. Information about this product can be found at: http://www.cisco.com/en/US/prod/collateral/routers/ps380/data_sheet_c78-613481.html. Cisco 880VA Series with latest 802.11n WLAN capability is planned to be released in July 2011.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html

Customers may be able to continue to purchase the Cisco 850 Integrated Services Router for Small Offices—Cisco 857 ADSL Router through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco 880VA Series Integrated Services Routers, visit http://www.cisco.com/en/US/prod/collateral/routers/ps380/data_sheet_c78-613481.html, or contact your local account representative.

To request information about the Cisco 880VA Series Integrated Services Routers, send an e-mail to cs-800@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html

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