

PRODUCT BULLETIN NO. 2937

END-OF-SALE AND END-OF-LIFE ANNOUNCEMENT FOR THE CISCO 12410 AC POWER SUPPLY

Cisco Systems[®] announces the end-of-sale and end-of-life dates for the Cisco[®] 12410 AC Power Supply (PWR) and Power Distribution Unit (PDU). The last day to order the affected products is August 31, 2003. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) until August 31, 2008. Table 1 describes the end-of-life milestones, definitions, and dates for the affected products. Table 2 lists the product part numbers affected by this announcement.

Milestone	Definition	Date
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	August 31, 2003
Last Shipment Date	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 30, 2003
End of Software Maintenance Releases Date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 31, 2006
End of Routine Failure Analysis Date	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	August 31, 2004
End of New Service Attachment Date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 31, 2004
End of Service Contract Renewal Date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	May 30, 2008
Last Date of Support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 31, 2008

Table 1. End-of-Life Milestones and Dates for the Cisco 12410 AC PWR and PDU

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
PWR-GSR10-AC=	Cisco 12410 AC Power Supply (spare)	PWR-GSR10-AC-B=	2800 WAC power supply
GSR10-AC-PDU=	Cisco 12410 AC Power Distribution Unit (spare)	GSR10-AC-PDU-B=	2800 WAC PDU

PRODUCT MIGRATION OPTIONS

The recommended replacement products for the Cisco 12410 AC PWR and PDU spares are the Cisco 12410 AC PWR and PDU spares version B respectively. No changes in functions or in the Cisco IOS[®] Software image are needed.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <u>http://www.cisco.com/go/tradein/</u>. The Cisco TMP application requires all users to have a Cisco.com user ID.

FOR MORE INFORMATION

For more information about the Cisco 12410 AC PWR and PDU, visit <u>http://www.cisco.com/en/US/products/hw/routers/ps167/index.html</u> or contact your local Cisco account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to:

http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice



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