

## Ordering Spare Software Images for the Cisco Integrated Services Routers Generation 2

PB621077

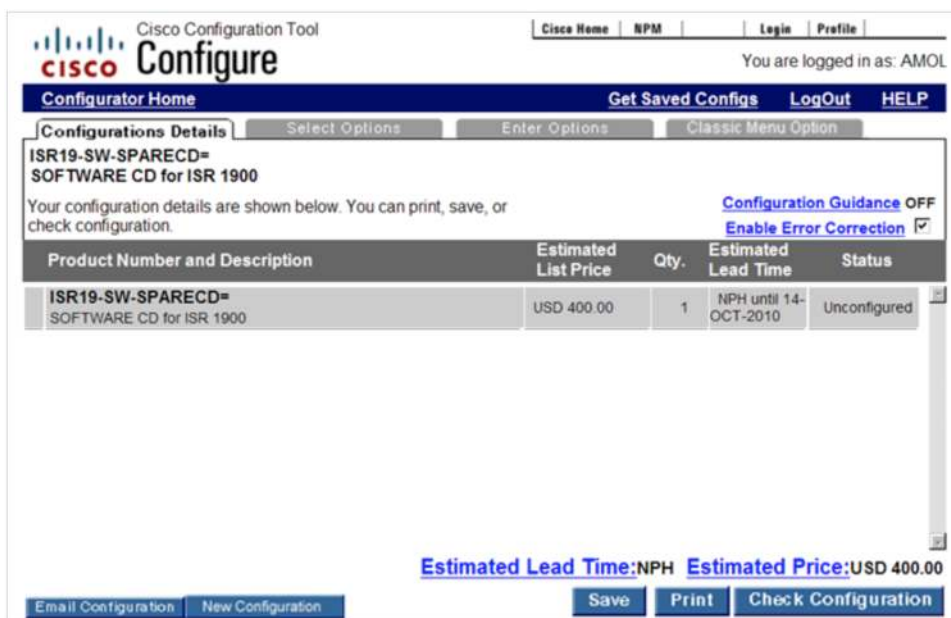
This bulletin provides details on the process for ordering software spare images for the Cisco 800, 1900, 2900 and 3900 Series Integrated Services Routers. Table 1 provides the software spare product ID numbers that can be ordered. After selecting the product ID listed in Table 1, customers may choose from one of the images available on the platform. Only one image may be selected for each CD-ROM.

**Table 1.** New Software Spare Product IDs

Product IDs	Product Description
ISR860-SW-SPARECD=	Cisco 86xSeries Software Spare CD
ISR880-SW-SPARECD=	Cisco 88x Series Software Spare CD
ISR890-SW-SPARECD=	Cisco 89x Series Software Spare CD
ISR19-SW-SPARECD=	Cisco 1900 Series Software Spare CD
ISR29-SW-SPARECD=	Cisco 2900 Series Software Spare CD
ISR39-SW-SPARECD=	Cisco 3900 Series Software Spare CD

The following is an example of how to order the ISR19-SW-SPARECD. Pricing for the spare software images will vary based on the platform family.

**Figure 1.** Cisco Configuration Tool



Cisco Configuration Tool

Cisco Home | NPM | Login | Profile

You are logged in as: AMOL

Configurator Home | Get Saved Configs | LogOut | HELP

Configurations Details | Select Options | Enter Options | Classic Menu Option

ISR19-SW-SPARECD= SOFTWARE CD for ISR 1900

Your configuration details are shown below. You can print, save, or check configuration.

[Configuration Guidance](#) OFF

[Enable Error Correction](#) ☒

Product Number and Description	Estimated List Price	Qty.	Estimated Lead Time	Status
ISR19-SW-SPARECD= SOFTWARE CD for ISR 1900	USD 400.00	1	NPH until 14-OCT-2010	Unconfigured

Estimated Lead Time: NPH Estimated Price: USD 400.00

Email Configuration | New Configuration | Save | Print | Check Configuration

## Ordering Cisco Spare CD Software Images

- From the configuration tool, select the ISR19-SW-SPARECD= (see Figure 1 above).
- From the options tab, select the appropriate image (see Figure 2 below).

**Figure 2.** Software Image Selection in the Cisco Configuration Tool

Cisco Configuration Tool

Cisco Home | NPM | Login | Profile

You are logged in as: AMOL

Configure

Configurator Home | Get Saved Configs | LogOut | HELP

Configuration Details | **Select Options** | Enter Options | Classic Menu Option

ISR19-SW-SPARECD=  
SOFTWARE CD for ISR 1900

To add options, select item category on the left, then select options from the list displayed on the right.  
Use the [Cisco Feature Navigator](#) for software selection assistance.

[View My Selections](#)

[Configuration Guidance](#) OFF

[Enable Error Correction](#) ☒

STEP 1: Select Item Category | **STEP 2: Choose Options and Select Desired Quantity Below**

Category	Option	Quantity	Price
IOS Software Version and Type	None Selected		
	Image with Payload Encryption	(1)	USD 0.00
	Image with No Payload Encryption	(1)	USD 0.00

Buttons: Delete All | New Configuration | Save | Check Configuration

## Q&A

**Q. What is "spare software" or "a software spare" on the Cisco 800, 1900, 2900 and 3900 Series integrated services routers? When do I need to order one?**

**A.** Spare software includes a copy of Cisco IOS Software on a CD-ROM. Spare software is required when a customer wants a new version of Cisco IOS Software and does not have a current maintenance agreement to download the software from CCO.

**Q. Why are the CD feature packs no longer supported on the Cisco Integrated Services Generation 2?**

**A.** In the Cisco CD feature packs, a Cisco IOS Software spare part CD-ROM includes a number of current releases of a particular feature set. These CD-ROMs are referred to as a Cisco IOS Software Feature Pack. With the introduction of the Universal Image on the ISR G2s, customers desiring a new feature set no longer need a new IOS image. To activate a new feature set in the universal image, please refer to the following URL  
<http://www.cisco.com/en/US/products/ps10616/index.html>.

For more information, contact your Cisco account representative or reseller.



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