



## End-of-Sale and End-of-Life Announcement for the Cisco IOS Enterprise Base images for the Cisco 5940 Embedded Services Router

### EOL8101

Cisco announces the end-of-sale and end-of life dates for the Cisco IOS Enterprise Base images for the Cisco 5940 Embedded Services Router. The last day to order the affected product(s) is July 23, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

The Cisco 5940 Embedded Services Routers (ESR) previously included the Enterprise Base IOS image. The Advanced Enterprise Services IOS image was offered as a \$3,500 upgrade option. Now, Cisco incorporates the Advanced Enterprise Services IOS image into the Cisco 5940 ESRs at no additional cost which represents a substantial savings and added value to customers. No future versions of the Enterprise Base IOS image will be offered for the Cisco 5940 ESR.

**Table 1.** End-of-Life Milestones and Dates for the Cisco IOS Enterprise Base images for the Cisco 5940 Embedded Services Router

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 23, 2012
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 23, 2012
<b>Last Ship Date: OS SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 23, 2012
<b>End of SW Maintenance Releases Date: OS SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 23, 2013
<b>Last Date of Support:</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2017

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
<b>S594EBK9-15201GC</b>	Cisco 5940 ENTERPRISE BASE SERVICES	S594AESK9-15201GC	Cisco 5940 ADVANCED ENTERPRISE SERVICES	—
<b>S594EBK9-15201GC=</b>	Cisco 5940 ENTERPRISE BASE SERVICES	S594AESK9-15201GC=	Cisco 5940 ADVANCED ENTERPRISE SERVICES	—
<b>S59EBK9-15102GC</b>	Cisco 5940 ENTERPRISE BASE SERVICES	S59AESK9-15102GC	Cisco 5940 ADVANCED ENTERPRISE SERVICES	—
<b>S59EBK9-15102GC=</b>	Cisco 5940 ENTERPRISE BASE SERVICES	S59AESK9-15102GC=	Cisco 5940 ADVANCED ENTERPRISE SERVICES	—

## Product Migration Options

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html)

## For More Information

To request information about the Cisco IOS Advanced Enterprise Services images for the Cisco 5940 Embedded Services Router, send an e-mail to [cs-5940@cisco.com](mailto:cs-5940@cisco.com).

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html)

For more information about the Cisco Product Warranties, go to:

[http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html)

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

## Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

[http://www.cisco.com/web/feeds/products/end\\_of\\_life\\_rss.xml](http://www.cisco.com/web/feeds/products/end_of_life_rss.xml)

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.



---

**Americas Headquarters**  
Cisco Systems, Inc.  
San Jose, CA

**Asia Pacific Headquarters**  
Cisco Systems (USA) Pte. Ltd.  
Singapore

**Europe Headquarters**  
Cisco Systems International BV Amsterdam,  
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: [www.cisco.com/go/trademarks](http://www.cisco.com/go/trademarks). Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)

Printed in USA

C51-698069-00 01/12